**JUNE 19, 2013 INFORMATION MEETING**

THE VILLAGE DIAGNOSIS                    SYNTHESIS OF THE  + / -  ACTIVITY

A total of 67 people participated in the exercise of identifying what they perceive are the positive and negative aspects of the village.   Word clouds were created to illustrate the overarching and recurring themes that emerged from a compilation of the individual answers. The size of a word or a phrase in a cloud is proportional to the number of times it was used by the participants.

Most words in the clouds are self-explanatory; nevertheless further clarification is given for a few of them.

**Positive elements perceived by the participants** *(209 answers)*:



The participants have a positive perception of:

- The geographical location of the village, the view and the access to Lake St. Louis
- The historical quality and the heritage of the village (especially the institutional point)
- The village atmosphere and its maritime feel
- The variety of good restaurants
- Sports and recreation (golf club, yacht club, curling club, nautical sports, picnics, etc.)
- The community spirit of the village (social events and festivities)

- Transportation and accessibility to the village (good bus lines and walkable environment)

**Weaknesses perceived by the participants** (*224 answers*):



The participants have a negative perception of:

- The City of Pointe-Claire's involvement including:
    - The village's maintenance
    - The relevance of the urban planning regulations and their application
- The lack of local services such as a bank, a post office, a hardware store, a cobbler or a SAQ in the village
- The lack of community spaces for social activities and citizen engagement
- Non-optimal parking (too much on-street parking, not enough elsewhere, outdated parking by-laws)
- The absence of a bike path along the waterfront
- The quality of the restaurants (not enough variety)
- Moving sport facilities and activities to the Civic center instead of keeping them in the village
- The lack of garbage bins, water fountains and flowers
- The architectural quality of particular buildings that clash with the historical character of the village
- Power and telephone lines and poles in the streets and on the sidewalks
- The lack of maintenance of certain buildings