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# LIVING IN POINTE-CLAIRE

WINTER – SPRING 2019

## THE FIRST YOUTH ADVISORY BOARD

Details on pages 10 and 11



# LIVING IN POINTE-CLAIRE

WINTER – SPRING 2019

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[www.pointe-claire.ca](http://www.pointe-claire.ca)

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## YOUR CITY COUNCIL



**JOHN BELVEDERE**

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**BRENT COWAN**

Councillor  
District 8 – Oneida  
514-630-1295  
[brent.cowan@pointe-claire.ca](mailto:brent.cowan@pointe-claire.ca)

## COUNCIL MEETINGS

January 15, February 5, March 12, April 2, May 7, June 4, July 2, August 13, September 10, October 1, November 5, and December 3.

Council meetings are held in the Council Chamber at City Hall, 451 Saint-Jean Boulevard, at 7:30 p.m. Meetings are webcast on the City's website.

## A WORD FROM THE MAYOR



**JOHN BELVEDERE**  
MAYOR

### COMMUNITY INVOLVEMENT THE FOCUS OF OUR PRIORITIES

Dear residents,

Serving others is our pleasure and our passion. Last year, we added even more opportunities to meet with you. Through consultations and meetings, both official and informal, at City Hall, a park chalet or a café, we heard your opinions, your needs, and your requests to build a better city for a better life.

All of these discussion meetings allow us to keep improving the services we offer and our quality of life.

The proof is that many of you have taken part in the meetings we organized in various districts with your City councillor, in the Pointe-Claire and Valois Village Rendez-Vous sessions to discuss the implementation of the Special Planning Programs, in public consultations about our various projects and by-laws, as well as in the creation of the first Youth Advisory Board. You also participated in the telephone survey on the waste collections offered by the City and interacted on our online platform, *Pointe-Claire, It's Who We Are*. We also met during launch events for activities aimed at promoting citizen involvement.

All of these events, meetings, and moments are significant and demonstrate our shared commitment to making Pointe-Claire an even stronger community.

Rest assured that everything we do for our residents stems from our ongoing presence, actions, and involvement in the community. We hope to add even more opportunities for discussion so that, together, we can create the best possible living environment for everyone to enjoy.

Thank you for your commitment. Let us continue to work together!

A handwritten signature of John Belvedere in dark ink. The signature is cursive and reads "John Belvedere".

John Belvedere  
Mayor

## YOUR CITY COUNCIL IN THE COMMUNITY



### 20th ANNIVERSARY OF THE ASSOCIATION DES DESCENDANTS DE NOËL LEGAULT DIT DESLAURIERS

The mayor and the members of City Council welcomed the descendants of Noël Legault dit Deslauriers and the members of the delegation of Irvillac Commune in Brittany to celebrate the 20th anniversary of the association, as well as the 320th wedding anniversary of Marie Besnard and Noël Legault.

Originally from Irvillac, Noël Legault settled in Pointe-Claire with his wife, Marie Besnard, in 1702 at 105 Du Bord-du-Lac – Lakeshore Road. This soldier was the first Legault in New France to settle in Montréal in the 1690s.

**Mayor John Belvedere (on the right), with Mr. Jean-Noël Le Gall, Mayor of Irvillac Commune in Brittany, signing the Golden Book.**



### INAUGURATION OF THE NEW KINSMEN CHALET

The new Kinsmen Chalet was inaugurated this summer with improved facilities. New changing rooms and a large multipurpose room were added for park and pool users alike. The water filtration system was also replaced and a new wading pool was built for toddlers!

**Mayor John Belvedere (centre), with (from left to right) Mr. Claude Cousineau, Councillor for District 1, Ms. Cynthia Homan, Councillor for District 5, Mr. Benoit Janvier, President of the Lakeshore Pool, Mr. Paul Bissonnette, Councillor for District 2, Ms. Tara Stainforth, Councillor for District 4 and Mr. David Webb, Councillor for District 6.**



### PRESS CONFERENCE TO CELEBRATE THE INITIATIVES AT TERRA-COTTA NATURAL PARK

Last October, Mayor John Belvedere highlighted the improvements made to Terra-Cotta Natural Park, which were made possible with the collaboration of the Fondation Hydro-Québec pour l'environnement (FHQE) and Nature-Action Québec. Thanks to these partnerships, twelve interpretive panels were installed in the park and signs were added at the entrances. In addition, educational activities and plantings were held and wildlife habitats were created.

**Mayor John Belvedere (centre), with Ms. Élise Bélanger, Project Manager for Nature-Action Québec, and Mr. Carlo Gagliardi, Executive Director of the Fondation Hydro-Québec pour l'environnement.**



### TRIBUTE TO MR. JOHN GILMORE

On November 27, 2018, City Council paid tribute to Mr. John Gilmore, a retired history teacher and dedicated Pointe-Claire citizen, for his contribution to the community. In addition to his commitment as a citizen, Mr. Gilmore wrote and donated 27 books on the history of Pointe-Claire. To highlight the occasion, Mr. Gilmore signed the City's Golden Book.

**Mayor John Belvedere (on the right), with Mr. John Gilmore.**



# MEET YOUR ELECTED OFFICIALS

## INVITATION

Come meet Mayor John Belvedere and your councillor! This is a great opportunity to discuss your ideas and thoughts on how to make Pointe-Claire a city that meets your needs.

### MEETING SCHEDULE IN EACH MUNICIPAL DISTRICT

**CLAUDE COUSINEAU**

District 1 – Cedar / Le Village

May 25

9:30 to 11 a.m.

Kinsmen Chalet

1 Crewe Avenue

**CYNTHIA HOMAN**

District 5 – Lakeside Heights

May 4

1 to 2:30 p.m.

Arthur-Séguin Chalet

365 Saint-Louis Avenue

**PAUL BISSONNETTE**

District 2 – Lakeside

April 6

9:30 to 11 a.m.

Stewart Hall Cultural Centre

176 Du Bord-du-Lac –

Lakeshore Road

**DAVID WEBB**

District 6 – Seigniori

April 13

1 to 2:30 p.m.

Embassy Suites by Hilton

Montréal Airport Hotel

6300 Trans-Canada Highway

**KELLY THORSTAD-CULLEN**

District 3 – Valois

April 6

1 to 2:30 p.m.

St. Columba-by-the-Lake

Presbyterian Church

11 Rodney Avenue

**ERIC STORK**

District 7 – Northview

May 4

9:30 to 11 a.m.

Arthur-Séguin Chalet

365 Saint-Louis Avenue

**TARA STAINFORTH**

District 4 –

Cedar Park Heights

April 13

9:30 to 11 a.m.

Cedar Chalet

22 Robinsdale Avenue

**BRENT COWAN**

District 8 – Oneida

May 25

1 to 2:30 p.m.

Horizon High School

90 Jubilee Square Avenue



**CLAUDE  
COUSINEAU**

District 1 –  
Cedar / Le Village

**PAUL  
BISSONNETTE**

District 2 –  
Lakeside

**TARA  
STAINFORTH**

District 4 –  
Cedar Park Heights

**CYNTHIA HOMAN**

District 5 –  
Lakeside Heights

**JOHN BELVEDERE**

Mayor

**KELLY  
THORSTAD-  
CULLEN**

District 3 – Valois

**ERIC STORK**

District 7 –  
Northview

**BRENT COWAN**

District 8 –  
Oneida

**DAVID WEBB**

District 6 –  
Seigniori

REGISTRATION IS NOT REQUIRED.

To find your district, check the “Search by address” tool on the City’s website at [www.pointe-claire.ca](http://www.pointe-claire.ca).

## CITY NOTES



### POINTE-CLAIRE NEWSLETTER AND LEISURE NEWS

Sign up on the City's website to get the latest news, information about upcoming events, and registration dates for activities!

Visit [www.pointe-claire.ca](http://www.pointe-claire.ca)

### MULTISERVICE COUNTER

The multiservice counter at City Hall is open every day from 8:30 a.m. to 4:30 p.m. and on Thursdays until 7 p.m.

#### AT THE COUNTER, YOU CAN:

- Get general information about the City;
- Pay your municipal taxes or water tax;
- Pay a fine from the City of Montréal;
- Purchase Pointe-Claire promotional items;
- Get or renew your MULTI Card;
- Get your bus or taxi tickets for eligible seniors;
- Purchase a rain barrel, household compost bin, and kitchen cone;
- Renew your dog licence.

New

### CITY HALL AND MUNICIPAL DEPARTMENTS

#### Opening hours

Monday to Friday: 8:30 a.m. to 4:30 p.m.  
The multiservice counter is open until 7 p.m. on Thursday.

#### Summer hours – May 6 to October 11, 2019

Monday to Thursday: 8 a.m. to 4:30 p.m.  
Friday : 8 a.m. to noon  
The multiservice counter is open until 7 p.m. on Thursday.

Administrative offices (except for the Inspection – Public Security Department) will be closed:

- From December 24, 2018, to January 2, 2019, inclusively
- April 19 and 22, 2019
- May 20, 2019

## CLAIMS

For all claims, you must fill out and send the form to the Legal Affairs Department and City Clerk's Office ([greffe@pointe-claire.ca](mailto:greffe@pointe-claire.ca)) within 15 calendar days of the incident. The form is available on the City's website and at City Hall.

## PAYMENT OF MUNICIPAL TAXES

The first instalment of your municipal tax payment is due February 4, 2019.

### THERE ARE FOUR WAYS TO MAKE YOUR PAYMENT:

- At a financial institution (in person, online, or through an ATM);
- By signing up for the City's pre-authorized payment plan;
- By sending a cheque or money order to City Hall (451 Saint-Jean Boulevard, Pointe-Claire, QC H9R 3J3);
- At the City Hall tax counter (Interac, cheque, or cash).

## Access your tax bill online

### SIGN UP AND YOU CAN:

- Receive your tax bill and water tax bill by email;
- Check your tax statements and bills;
- Receive a reminder about upcoming due dates.

To sign up, visit [www.pointe-claire.ca](http://www.pointe-claire.ca).

Information: 514-630-1300, ext. 1829, [taxes@pointe-claire.ca](mailto:taxes@pointe-claire.ca)

## WILL YOUR MULTI CARD EXPIRE IN THE NEXT THREE MONTHS?

Renew it now!

The MULTI Card is free and valid for two years.

It allows residents to register for all activities offered by the City and take advantage of free services, special rates, and priority passes.

To obtain or renew your card, go to the Central Library, the Aquatic Centre, or City Hall with a recent proof of residence with a photo.

For the complete list of benefits or for more information, visit [www.pointe-claire.ca](http://www.pointe-claire.ca).



SUMMER JOBS

The City has many summer jobs available, both full time and part time. You must be available to work all summer.

Work schedules may vary.

THERE ARE JOBS IN THE FOLLOWING TEAMS:

- Finance
- Human Resources
- Communications
- Legal Affairs
- Inspection – Public Security
- Planning
- Engineering and Buildings
- Leisure (day camps and park activities program)
- Canoe Club
- Stewart Hall Cultural Centre
- Library
- Community Development and Aid for Seniors
- Public Works (roads, parks, horticulture, and environment)

You can apply online beginning in January at [www.pointe-claire.ca/en/city/jobs/](http://www.pointe-claire.ca/en/city/jobs/)

APPLICATION DEADLINES

Canoe Club	January 20, 2019
Supervisor – Day Camp	February 10, 2019
Supervisor – Parks Program	February 10, 2019
All other jobs	March 3, 2019



PROMOTIONAL ITEMS

Several useful and practical items featuring the City logo are available for purchase at affordable prices. You can get them at the multiservice counter at City Hall.

Visit [www.pointe-claire.ca](http://www.pointe-claire.ca) for the list of promotional items!





## DID YOU KNOW THAT YOU NEED A LICENCE FOR YOUR DOG?

Go to the multiservice counter at City Hall to purchase a licence for \$25. Licences are renewable every year in May, and your bill will be mailed to you in April. A \$5 fee will be charged for a lost tag.

Please let us know if you no longer need to renew a licence (514-630-1300, ext. 1829).

Licences for guide dogs are free of charge with proof.



## WHAT IS THE LICENSE FOR?

The tag provided when you purchase a license makes it much easier to find your dog if it is lost!

## HOW TO GET IN TOUCH WITH US

### CITY DEPARTMENTS

**CITY HALL**  
451 Saint-Jean Boulevard  
514-630-1200

**MAYOR'S OFFICE**  
514-630-1207  
john.belvedere@pointe-claire.ca

**CITY MANAGER'S OFFICE**  
514-630-1237  
direction@pointe-claire.ca

**LEGAL AFFAIRS AND CITY CLERK'S OFFICE**  
514-630-1228  
greffe@pointe-claire.ca

**COMMUNICATIONS**  
514-630-1200  
communications@pointe-claire.ca

**ENGINEERING AND BUILDINGS**  
514-630-1208  
ingenierie@pointe-claire.ca

**TAXES**  
514-630-1300, ext. 1829  
taxes@pointe-claire.ca

**PUBLIC WORKS**  
514-630-1230  
tp@pointe-claire.ca

**PLANNING**  
514-630-1206  
urbanisme@pointe-claire.ca

**INSPECTION – PUBLIC SECURITY**  
399 Saint-Jean Boulevard  
514-630-1234  
secpub@pointe-claire.ca

**VOLUNTEER RESCUE UNIT**  
2A Victoria Avenue  
514-630-1224  
rescueunit@pointe-claire.ca

### LEISURE AND CULTURE

**RECREATION**  
94 Douglas-Shand Avenue  
514-630-1214  
recreation@pointe-claire.ca

**ARENA**  
58 Maywood Avenue  
514-630-1211  
arenabobbirnie@pointe-claire.ca

**CENTRAL LIBRARY**  
100 Douglas-Shand Avenue  
514-630-1218  
bibliotheque@pointe-claire.ca

**LIBRARY – VALOIS BRANCH**  
68 Prince-Edward Avenue  
514-630-1219

**STEWART HALL CULTURAL CENTRE**  
176 Du Bord-du-Lac – Lakeshore Road  
514-630-1220  
stewarthall@pointe-claire.ca

**AQUATIC CENTRE**  
60 Maywood Avenue  
514-630-1202  
aquatique@pointe-claire.ca

**NAUTICAL ACTIVITIES**  
75 Du Bord-du-Lac – Lakeshore Road  
514-630-1256  
infocanoe@pointe-claire.ca

### AGGLOMERATION OF MONTRÉAL SERVICES

**POLICE: SPVM (SERVICE DE POLICE DE LA VILLE DE MONTRÉAL)**  
(Station 5)  
395 Saint-Jean Boulevard  
514-280-0105  
pdq5@spvm.qc.ca

**FIRE: SERVICE DE SÉCURITÉ INCENDIE DE MONTRÉAL**  
401 Saint-Jean Boulevard  
514-280-0871

## YOUTH ADVISORY BOARD



### Jane Weber

*During my time volunteering, I developed my leadership and community service skills. I look forward to bringing new activities to the table.*

- Science student at John Abbott College.
- Monitor for the City's day camps and volunteer for the Girl Guides of Canada.
- Enjoys music.

### Kristin Ray

*I want to be the voice of youth in Pointe-Claire by bringing new ideas and activities. I'd like to use my creativity and leadership during my term.*

- Psychology student at Concordia University.
- Volunteer and active member of the Ringuette Association.
- Works in the restaurant business and at the City's day camps.

### Christophe Kélada

*I love the City of Pointe-Claire and I would like to keep developing the bicycle paths. I enjoy creating videos and I think I could use this talent during my term.*

- Secondary 5 student at Félix-Leclerc High School.
- Enjoys sports and outdoor activities.
- Likes creating videos.

### Annah-Benedicte Mbongo

*I know the programs we offer at the City very well and I actively participate in community life. I'd like to share my experiences to develop new projects for our youth.*

- Commerce student at John Abbott College.
- Monitor for the City's day camps and Canoe Club athlete.
- Member of the student council in high school.

### Patrick Martel-Eastmond

*I'd like to contribute to city life and represent young people in the community with new ideas for activities and programs using my experience in the cadet corps.*

- Student at Vanguard School.
- Master corporal in the cadet corps.
- Enjoys baseball, acting, marksmanship and playing the guitar.



Learn more about the ten young residents who will be part of the City's Youth Advisory Board. Their mandate will be to offer suggestions to improve their living environment in terms of programs, events, and municipal facilities.



### Vanessa Vincent

*I love being active and participating in community life through sports. I would like to highlight the history of our city and continue to preserve Terra-Cotta Natural Park.*

- Secondary 3 student at Félix-Leclerc High School.
- Babysitter and Library volunteer.
- Active and environmentally conscious.

### Katherine Dulong

*I have a lot of ideas, such as creating more bicycle paths, bringing back the sheep at our parks during the summer, improving public transit, extending park opening hours, and increasing the number of activities we offer for young adults.*

- Dietetics student at McGill University.
- Member of the Masters Swim Team, tutor, and volunteer for many organizations.
- Interested in politics.

### Sebastian Jankowski

*My passion and enthusiasm will allow me to come up with new ideas that will appeal to youth. Being part of the Youth Advisory Board is a chance to give back to the community that has given so much to me.*

- Massage therapy student.
- Works for the City's Aid for Seniors Program.
- Monitor for the City's Parks Program.

### Mark Siou

*I want to contribute to the development of community involvement. As a member of the Youth Advisory Board, I'll put my knowledge into practice and help shape the future of my community.*

- Science student at John Abbott College.
- Graduated from the International Baccalaureate Program at Saint Thomas High School.
- Monitor for the City's day camps and president of the student council at Saint Thomas High School.

### Madeline Sparkes

*I'd like to help develop a mobile app that will send schedules for upcoming activities to encourage participation. I also care about road safety and I'd like more crosswalks to be added.*

- Student at John Rennie High School.
- Library and CHSLD Bayview volunteer.
- Enjoys basketball, canoeing, and kayaking.

# CITIZEN CONSULTATION PLATFORM

## POINTE-CLAIRE, IT'S WHO WE ARE



*Pointe-Claire, It's Who We Are* is a new citizen consultation platform that allows residents to follow the progress of various municipal projects, such as the Special Planning Programs (SPPs) for the Pointe-Claire and Valois Villages, and help in their development.

### HELP DEVELOP THE NEW TONY-PROUDFOOT PARK

Last year, Pointe-Claire residents took part in a contest to choose a name for the park located at the intersection of Gendron and Des Frênes Avenues in the Greenwich neighbourhood in District 6 – Seigniory.

In 2019, the community is encouraged to make their voice heard once again and help with the planning and development of the future Tony-Proudfoot Park, which will include universally accessible equipment for playgrounds and rest areas for children aged 2 to 12 and walking paths.

**STARTING IN JANUARY, VISIT  
*POINTE-CLAIRE, IT'S WHO WE ARE*  
AND PARTICIPATE IN ONLINE SURVEYS  
AND POLLS TO VOICE YOUR OPINION.**

#### January

Online poll to choose how to pay tribute to Mr. Tony Proudfoot

#### February

Online poll on equipment for playgrounds and rest areas

#### February 28, 2019, at 7 p.m.

Presentation of the development plans and public consultation at City Hall

Work will be completed in the summer and fall of 2019, and  
the park will be inaugurated in the spring of 2020!

More details to come.







## ABOUT TONY PROUDFOOT

Born in Winnipeg, Tony Proudfoot moved to Pointe-Claire as a child and graduated from John Rennie High School in 1966. He went on to play for the Montréal Alouettes and the BC Lions in the Canadian Football League (CFL). He won the Grey Cup with the Alouettes in 1974 and 1977. He was also involved in the community as a journalist, teacher, and coach. After he was diagnosed with amyotrophic lateral sclerosis (ALS) in 2007, he created the Tony Proudfoot Fund to improve the living conditions of people with the disease and to provide support for medical research. He died in 2010 at the age of 61.

**Tony-Proudfoot Park will pay tribute to the life, career, determination, dedication, generosity, and community involvement of this outstanding citizen.**

## RECENT PROJECTS IN 2018



### ONGOING IMPROVEMENTS TO SERVICES

- Discussion meetings in the districts with the mayor and the members of City Council
- Launch of the first Youth Advisory Board
- Launch of a citizen consultation platform
- Fines from the City of Montréal collected
- Lightning detector installed at Terra-Cotta Natural Park
- Electronic billboard installed on Cartier Avenue
- Public Works Day held
- Automated call system test
- Weather stations installed for snow-removal operations
- Promotional items for the City available for purchase
- Speed limit reduced to 40 km/h on residential streets
- Launch of Village Rendez-Vous meetings

### COMMUNITY LIFE

- Seven new specialized cultural camps added
- Unique exhibition of costumes created by Alfred Pellan
- Contemporary Native Art Biennial: a project bringing together six museums
- Cultural mediation for seniors and partnerships developed with the art world
- First edition of the Grande marche de Pointe-Claire
- Accreditation for sports and recreational day camps
- Online learning tools available at the Library
- First Digital Literacy Day
- Terra-Cotta Natural Park open during the winter
- Children's activity book created to teach inclusion and social acceptance
- New nature camp at Terra-Cotta Natural Park

### PROJECTS AND INFRASTRUCTURE WORK: MAINTENANCE AND LONGEVITY

- Central Library and Valois Chalet renovated
- New Kinsmen Chalet inaugurated
- Skatepark built
- Infrastructure work and 3.2 kilometres of roads repaved on Labrosse, Frobisher, Rodney, Vincennes, and Hillcrest Avenues, Hymus Boulevard, and the Highway 40 north service road
- Work to improve accessibility in four parks: David-W.-Beck, Clearpoint, Valois, and Stewart
- Bicycle path developed on Douglas-Shand Avenue
- Valois Park softball diamond renovated
- Parking lot on Terra-Cotta Avenue rebuilt



## RECOGNITION

- Canadian Museums Association Award for Outstanding Achievement for the Geopoetics cultural exhibition
- Dollard-Morin Award from the National Assembly and "Support for volunteering" award from the Association québécoise du loisir municipal for the Aid for Seniors' "Your Block" program
- Two awards at the Plumes d'excellence of the Association des communicateurs municipaux and one honourable mention award at the Québec Waste Reduction Week Municipal Challenge for *Leonard's Composting Adventures*, the children's book created by the City
- Eight medals for the Pointe-Claire Swim Team at the Canadian Swimming Championships
- Four Canoe Kayak Club athletes representing Pointe-Claire at the international level
- 26 medals and two fourth-place finishes for the Diving Team at the Junior World Championships
- Pointe-Claire ranked first among the top cities on the Island of Montréal in terms of waste management in 2017

## NEW GREEN AND SUSTAINABLE INITIATIVES

- Flock of sheep at Edgewater Park during the summer
- Bee educational garden inaugurated
- Summer horticultural info line for harmful species
- Monarch celebration with 200 butterflies released
- *Monarch-Friendly City* certification from the David Suzuki Foundation
- Corks collected in municipal buildings
- Six electric vehicles added to the fleet
- 2,200 trees planted to fight the emerald ash borer
- Online tree reservation for Earth Day
- Survey on satisfaction with collections
- 27 additional collections offered to sort and recover waste instead of sending it to landfills
- Circuit Zéro Déchet representative
- New furniture made of repurposed ash wood at the Central Library



## ENVIRONMENT – FIGHTING THE EMERALD ASH BORER

Any ash tree which is over 30% infected must be felled. It is important to act quickly because a dead tree is dangerous and more costly to fell.

A felling grant is provided for ash trees with a diameter of 25 centimetres or more. The grant covers 50% of felling costs, up to a maximum of \$200 per tree.

### WHAT SHOULD YOU DO TO HAVE A TREE FELLED?

1. Visit [www.pointe-claire.ca](http://www.pointe-claire.ca) and follow the steps to apply for a felling certificate. An inspector will visit your property to perform an evaluation and to make recommendations.
2. The felling certificate will be mailed to you free of charge no later than 30 days after the application is filed.
3. You must contact a pruner ([www.siaq.org](http://www.siaq.org)) to fell the trees.
4. After the trees are felled, the pruner is responsible for disposing of the wood.
5. Every ash tree that is felled must be replaced according to the inspector's recommendations.
6. Contact Public Works to obtain the grant.

Preventive treatment is also available for healthy ash trees. After a treatment request is filed, an inspector will determine if your trees qualify. If necessary, contact Public Works for details. A special rate and a grant are offered if your tree qualifies for treatment.

Public Works  
514-630-1230  
[tp@pointe-claire.ca](mailto:tp@pointe-claire.ca)

FELLING  
PERIOD  
October 1  
to March 14



# URBAN FORESTRY

The presence of trees helps improve quality of life on an environmental, social, and economic level. In order to offer an even better living environment for current and future generations, the City created an urban forestry policy to maintain and improve the urban canopy index.

## WHAT IS THE CANOPY INDEX?

### Shade on the ground provided by the crown of trees

Pointe-Claire has an index of 23.5%, which varies from one residential area to another. Maintaining this index presents a challenge, since the emerald ash borer requires treatment and several trees to be felled.

## WHAT IS THE TARGET TO REACH?

A canopy index of 25% in 2042.

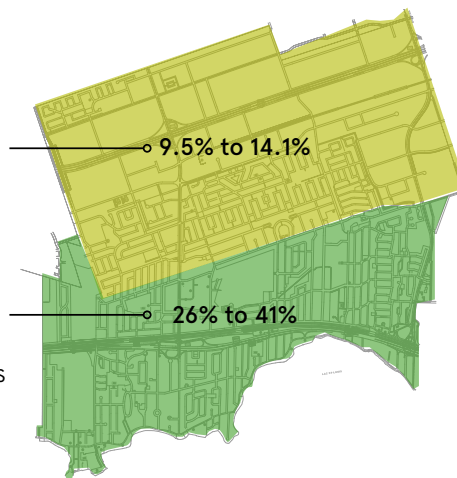
## HOW IS THE CANOPY DISTRIBUTED ACROSS THE TERRITORY?

### Residential areas in the north

The trees are younger and fewer in number due to recent housing developments.

### Residential areas in the south

The neighbourhoods are older and the trees are more mature.



## WHAT IS BEING DONE NOW AND IN THE FUTURE TO INCREASE THE CANOPY INDEX?

- Continue to update the inventory of public trees on an annual basis
- Perform annual maintenance on trees
- Maintain at least one tree on the City's right-of-way, meaning the portion of residential properties belonging to the City
- Plant more trees
- Continue to increase the variety of trees planted for more biodiversity and better resilience
- Add more trees in the northern districts of the City
- Systematically replace all trees that must be felled
- Regularly update by-laws pertaining to trees on residential, industrial, and commercial properties
- Continue with community awareness activities: free distribution of trees on Earth Day, planting and awareness activities, etc.



Visit [www.pointe-claire.ca](http://www.pointe-claire.ca) to read the Urban Forestry Policy.

## IN POINTE-CLAIRE...

- There are **14** parks and **23** green spaces.
- **10%** of the total area consists of green spaces.
- There are over **21,000** trees on public property, **40%** of which are mature
- The most common species are:
  - Maple trees: **30%**
  - Ash trees: **17%**

# EARTH DAY

## ONLINE RESERVATION FOR THE FREE DISTRIBUTION OF 575 TREES

By filling out the online reservation form, you can choose your tree species and avoid the wait at the Public Works Yard. You can pick up your tree on April 27 at any time between 8 a.m. and 4 p.m.

**Here are the dates when you can choose, reserve, and pick up your tree:**

### MARCH 4

Available tree species released

[www.pointe-claire.ca](http://www.pointe-claire.ca)

### MARCH 14, 12 P.M.

Consultation with a forest engineer in person or by phone to help you choose your tree species

City Hall, 514-630-1200

### MARCH 14, 4 P.M.

Online reservation begins\*

The first 100 people to reserve a tree online can get a free rain barrel, which will be given at the same time as the tree on April 27.

[www.pointe-claire.ca](http://www.pointe-claire.ca)

### APRIL 19, 4:30 P.M.

End of the reservation period

[www.pointe-claire.ca](http://www.pointe-claire.ca)

### APRIL 27, 8 A.M. TO 4 P.M.

Tree distribution\*

Public Works Yard

50 Terra-Cotta Avenue

\* Make sure you have your MULTI Card (details on page 7).

## HERE IS WHAT YOU CAN EXPECT ON SATURDAY, APRIL 27 AT THE PUBLIC WORKS YARD STARTING AT 8 A.M.:

- Free distribution of 575 trees (one per address)
- Free distribution of compost and wood chips (limited quantity)
- Free distribution of cones to collect organic waste
- Rain barrels for sale at a discounted price of \$40

Take part in the clean-up, starting at 9 a.m., and the tree-planting activity, starting at 10:30 a.m., at Terra-Cotta Natural Park. Join us at the entrance on Terra-Cotta Avenue with your shovel and gloves!

Many more activities are planned on Saturday, April 27 and Sunday, April 28!

For more details, check the Winter 2019 edition of Leisure Pointe-Claire or visit [www.pointe-claire.ca](http://www.pointe-claire.ca).

EARTH  
DAY  
April 27



# COMMEMORATIVE PROGRAMS

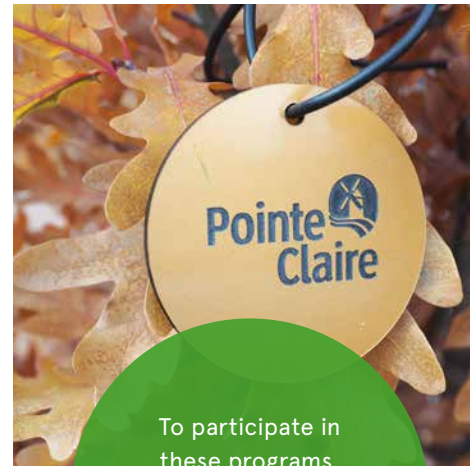
## ONE BIRTH, ONE MEMORY, ONE TREE

Did you know that you can plant a tree on public land to celebrate a birth or commemorate a death?

### ELIGIBILITY CRITERIA ARE BELOW:

- In the event of a birth, the newborn and the person making the request must live in Pointe-Claire.
- To pay tribute to a deceased resident, the request must be made by a family member living in Pointe-Claire.
- The request must be made within twelve months following the birth or death.

Trees planted as part of this program will have a medallion with the loved one's name. The person who made the request will also receive a card with the location of the tree and the species selected. Planting takes place in the fall.



To participate in these programs, contact Public Works at 514-630-1230 or [tp@pointe-claire.ca](mailto:tp@pointe-claire.ca)

## COMMEMORATIVE BENCHES

Do you want to add a plaque on a public bench in the City in memory of a person or symbolic event?

### ELIGIBILITY CRITERIA ARE BELOW:

- The person you wish to commemorate must have been a Pointe-Claire resident, or the event you wish to commemorate must have occurred in Pointe-Claire.
- One plaque is authorized per bench.
- A person can make only one request per year.
- You may be able to choose where the plaque will be added.

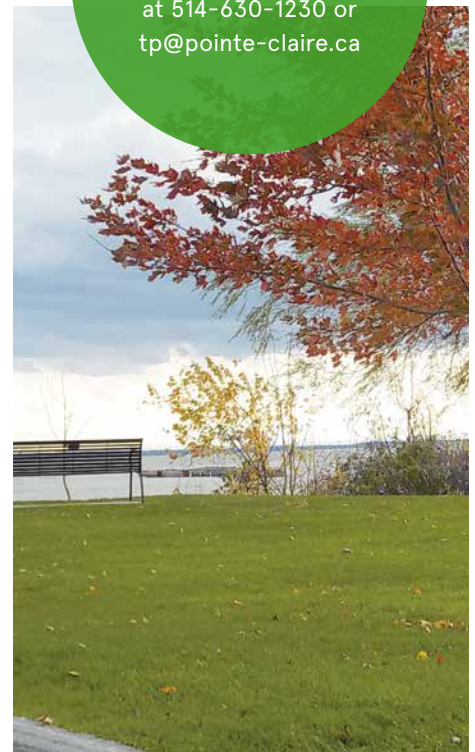
The commemorative period is 25 years. You can also collect the commemorative plaque three months before the end of this period.

The cost for this request in 2019 is \$800\* plus tax and includes producing, installing, and maintaining the plaque for 25 years. A fee of \$500\* plus tax will be charged for an additional 25-year period.

The City can provide this service and engrave an inscription up to 350 characters in length on a 6" x 4.5" stainless steel plaque.

\* These rates are revised annually.

Reserve now. Plaques will be installed starting in the fall of 2019.





# TERRA-COTTA NATURAL PARK

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Nearly 1,400 new trees  
and shrubs were planted  
in Terra-Cotta Natural Park  
in 2018 to maintain  
the canopy and encourage  
recreational activities with  
low environmental impact.

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## TRAILS DEVELOPED THIS WINTER FOR WALKING AND SNOWSHOEING

Paths for snowshoeing will be marked over existing trails to offer all users safe access while respecting and protecting plants and wildlife. Changes will be made to the panels and trail maps at the five entrances to the park for easier use.

An evening snowshoe hike will be organized during the Winter Ice-Breaker event on January 19. This activity will help participants discover the biological diversity of the woodland and raise awareness about practising outdoor sports in a responsible manner.

This project was made possible thanks to a partnership with Nature-Action Québec and a \$5,000 grant from the TD Friends of the Environment Foundation.

## Preserving the park: It's everyone's responsibility!

Terra-Cotta Natural Park is a wooded area of great ecological value. Here are a few safety rules to follow in order to help preserve it:

### STAY ON THE PATHS

Maintenance in the park is kept to a minimum to let nature take its course while ensuring everyone's safety and comfort. Some paths are marked and informal paths are closed to increase biodiversity in the park.

### KEEP YOUR DOG ON A LEASH

For your pet's safety and for the benefit of the wildlife in the park, dogs must be kept on a leash. You must also pick up your dog's droppings and dispose of them in the trash, in accordance with existing by-laws.





# WASTE MANAGEMENT

## POINTE-CLAIRE IS RANKED FIRST ON THE ISLAND OF MONTRÉAL IN TERMS OF WASTE COLLECTION

Thanks to proactive City policies and shared efforts to promote sustainable development, Pointe-Claire generated **16,898 tonnes of waste in 2017, 70% of which was reclaimed, recycled, or reused.**

With these results, our city is ranked first in terms of the best waste collection practices on the Island of Montréal.

### Here are the results for the main collections:

WASTE	GOVERNMENT TARGETS	2015	2016	2017
Organic waste	Recovery rate of 60%	55%	55%	57%
Recyclables	Recovery rate of 70%	74%	76%	77%
Construction materials, renovation debris, and bulky items	Recovery rate of 70%	66%	55%	77%

### Household waste – Landfill tonnage



### NEW HOUSEHOLD WASTE CHARACTERIZATION

Three new household waste characterization studies were conducted in May, July, and September to compare the results with those from last year. This operation consists of randomly collecting waste at curbside and analyzing its contents.

### SURVEY ON SATISFACTION WITH COLLECTIONS

An independent professional firm conducted a telephone survey on satisfaction with waste collections offered by the City. Approximately 700 people from the eight municipal districts, including young families, seniors, workers, owners, and tenants, were contacted. The data will allow us to guide the City’s actions based on the needs that were raised and in a vision focused on sustainable development.

**The results of both initiatives will be made public this winter!**

### SORTING TOOL – SEARCH BY MATERIAL

Do you have questions about sorting your waste? Visit [www.pointe-claire.ca](http://www.pointe-claire.ca) to find out how to dispose of it.

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## RESIDENTIAL SERVICES



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**We are available  
to open or close your  
main water service  
entrance. This service  
is free of charge during  
regular hours.**

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### **CLOSING AND OPENING OF WATER SERVICE ENTRANCE – RESIDENTIAL AND COMMERCIAL AREAS**

We are available to open or close your main water service entrance when you are carrying out repairs or renovations. Please give us at least 48 hours' notice before starting the work – unless it is an emergency – so that we can verify the condition of your water service entrance. The service is offered free of charge during regular hours. At any other time, there is a fee of \$365.50.

### **SEWER CLEAN-OUT**

The sewer clean-out inside your home must be accessible and in good condition. The cap must not be covered with cement, rust, or any other material, and must be easy to manipulate. The sewer clean-out is located where the sewer pipe exits the house (usually near the water meter) and has a 45° angle so that a rigid rod can be inserted for unblocking.

### **BACK FLOW PREVENTION VALVE**

A backflow prevention valve is installed on the private side of the service line leading to the sewer. This device, which is mandatory, is designed to prevent basement flooding in the event of a sewer backup. Here's how to make sure the valve is in proper working order:

- Check regularly that the valve is not stuck in an open or half-open position due to blockage or malfunction.
- In case of heavy rain, avoid flushing the toilet or running the water. Too much water can open the valve, causing the sewer to back up into your home.

### **SERVICE CALLS FOR SEWER BLOCKAGES**

On request, the City will clear blocked sanitary sewers. If the work being done is the responsibility of the property owner and is carried out during regular work hours, a rate of \$730.25 will be charged. At any other time, the rate will be \$960.25.

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**Rates include administration fees and are  
subject to change without prior notice.**

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### BE PREPARED TO BE SELF-SUFFICIENT FOR 72 HOURS

That is how long it could take for emergency workers to get to you, or for public utilities to be restored.

#### THESE ITEMS ARE RECOMMENDED FOR YOUR BASIC EMERGENCY KIT:

- Drinking water: two litres per person per day, for at least three days
- Non-perishable foods: enough to last at least three days
- Manual can opener
- Flashlight with spare batteries
- Battery-operated radio with spare batteries
- First-aid kit and any medications you need
- Candles
- Lighters and matches

Assemble your kit to suit your needs and those of your pets if needed (dry or canned food), and place items in a bag or other container ahead of time.



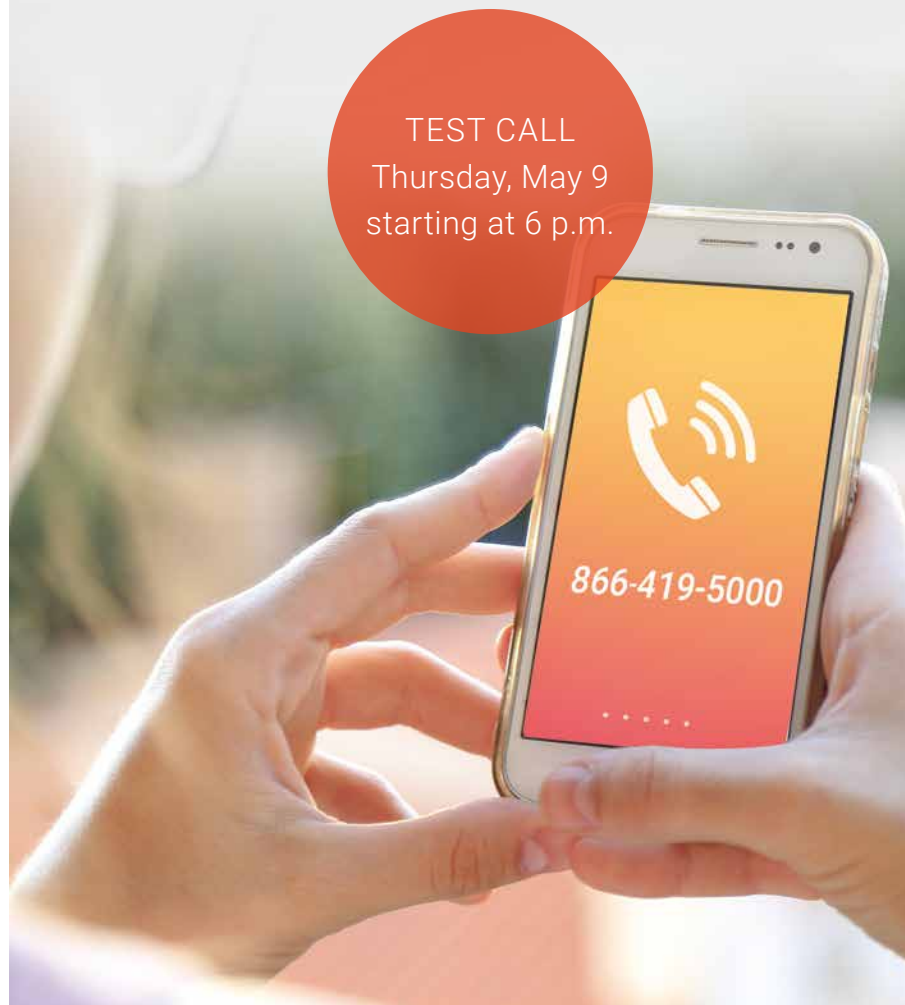
### AUTOMATED CALL SYSTEM

Sign up for the City's automated emergency call service so that we can reach you when broadcasting alerts and general advisories.

The database contains all listed landline telephone numbers located within the City of Pointe-Claire as of November 2018.

If you want to register for alerts with an unlisted phone number, a cell phone, or an email address, visit [www.pointe-claire.ca](http://www.pointe-claire.ca).

TEST CALL  
Thursday, May 9  
starting at 6 p.m.





# SNOW REMOVAL AND PARKING

The time required to clear snow and spread abrasives on streets and sidewalks depends on weather conditions. The City does everything necessary to ensure that both drivers and pedestrians can get around safely. Snow removal operations start when there is an average snowfall of approximately five centimetres and are carried out in two stages.

## 1 CLEARING

Clearing of streets and sidewalks begins on major streets and streets close to schools and hospitals, and then continues on secondary streets. These steps are repeated if snow continues to fall.

While the streets and sidewalks are being cleared, snow may accumulate at the edge of private driveways. Residents are responsible for removing this snow.

## 2 REMOVAL

This stage begins when snow has stopped falling and streets and sidewalks have been cleared. Snow may be blown onto lots or along curbs, or may be taken to a snow dump. The length of this operation depends on the amount of the snowfall.



## SNOW REMOVAL RULES

When you remove snow from your driveway, you must put it on your property. The following are violations of the City by-law:

- Piling snow in such a manner as to obstruct the visibility of drivers, whether on public or private property;
- Throwing snow within 1.5 m of a fire hydrant;
- Throwing snow onto public property or onto the public right-of-way.

**Snow removal signs are authorized from October 25 to April 14.**

## OVERNIGHT STREET PARKING

Overnight street parking is prohibited between midnight and 7 a.m., from November 15 to April 15. If you need to park on the street during these hours, contact the Inspection – Public Security Department at 514-630-1234. Weather permitting, a 24-hour temporary permit may be issued. A maximum of three permits a year may be issued per vehicle.

Parking is allowed in the daytime on only one side of the street during this period.

## RECREATIONAL VEHICLE PARKING

New

Parking a recreational vehicle is now permitted in the front yard of private properties from April 15 to November 15. The vehicle must be parked in a paved space. This change applies for single-family homes and residential buildings with two to four dwellings. The vehicle must belong to the occupant of the dwelling.

To optimize snow removal operations on roads and sidewalks, please limit the time your vehicle is parked on the street. Thank you for your cooperation!

# BY-LAWS

## CONSUMPTION OF CANNABIS

Since October 17, the date on which cannabis was legalized in Canada, the City's by-law prohibits the consumption of cannabis in all public places in the city.

As with alcohol consumption, it is forbidden to consume cannabis on sidewalks, bicycle paths, pedestrian trails, parks, and in all outdoor aquatic and sports facilities, including municipal buildings.



## HOME OFFICES

In keeping with changing job market practices and to continue to improve quality of life, the City may give permission to any owner of a detached single-family dwelling to work at home, as long as certain criteria and conditions are met, to manage a business, provide personal or professional services, or work as a craftsperson. For more information, call the Planning Department at 514-630-1206.



## CONSTRUCTION OR RENOVATION WORK

Before undertaking your construction or home renovation project, we recommend that you contact the Planning Department to find out if a building permit or a certificate of authorization is required.

Permit and certificate applications must be sent online. To do so, download the application form on the City's website. All required documents must be included with the form.

**For information about the criteria and costs related to applications for permits and certificates, visit [www.pointe-claire.ca](http://www.pointe-claire.ca).**

**To avoid the lineup in spring, get a head start and apply for your permit in the winter!**

## GRANTS

Are you replacing your standard toilet with a high-efficiency model (4.8 litres of water or less per flush)?

You can receive a grant of up to \$90! For more details, visit [www.pointe-claire.ca](http://www.pointe-claire.ca) or contact the Planning Department at 514-630-1206.

## WOOD-BURNING APPLIANCES

In order to ensure the best possible air quality, all new auxiliary heating appliances or fireplaces that burn solid fuel must emit no more than 2.5 grams of fine particles into the atmosphere per hour. Appliances must have Environmental Protection Agency (EPA) certification. This new by-law has been in effect since December 14, 2016.

A certificate of compliance must be filed within 30 days of completion of the work. An installation permit is required and can be obtained from the Planning Department.



**If there is a discrepancy between the explanations above and any by-law, the wording of the by-law will prevail.**