

Municipal Action Plan for the Social and Professional Integration of Persons with a Disability 2019



Prepared by the Department of Culture, Sports, Leisure and Community Development



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SECTION 1

A word from the Mayor



I am proud to present the Annual Action Plan for the Social and Professional Integration of Persons with a Disability.

Once again this year, the City of Pointe-Claire is doing more to make its buildings and facilities, as well as its cultural, leisure and sports activities, more accessible to persons with a disability or reduced mobility. This commitment is important to us and reflects our community's values of inclusion and respect for others.

Some of our most recent achievements include wheelchair-accessible standing planters at the Central Library and the Arthur-Séguin Chalet to offer gardening and fresh herbs and vegetables to the community. Also at the Central Library, an adapted counter has been installed to improve the service offer.

At the Stewart Hall Cultural Centre, braille signage is now available and ramps have been added to make the building and its outdoor stage more accessible.

Lastly, to promote integration and participation, we have produced an activity booklet aimed at raising children's awareness about inclusion and accessibility. In addition, to provide a suitable environment for all children, the City has developed a playground that will be the centerpiece of the new Tony-Proudfoot Park, which is already under construction. This structure, which was specially designed to give children with special needs of all kinds a place to have fun and relax, is the result of a consultation with all citizens, which makes us very proud.

These are only a few examples of the actions the City has taken to create a more inclusive environment for persons with a disability. I invite you to read our Action Plan and discover all of the improvements that have been made in collaboration with the Office des personnes handicapées du Québec, as well as the goals we have set for next year.

Thank you,

Mayor John Belvedere

SECTION 2 – Introduction and Statistics

Introduction

The City of Pointe-Claire is a well-established municipality within Montreal's West Island Community. One of our mandates is to provide social and professional integration and accessibility for all. Consistently a leader in innovation and community involvement, the City continues to offer a variety of quality services by implementing new strategies, guidelines and protocols for all citizens and neighbouring communities. The City of Pointe-Claire strives to meet the needs of all citizens and guests participating in its many recreational programs at its recreational facilities. The City is also committed to ensuring support for employees needing special assistance at work and providing the appropriate tools to help with everyday tasks. In addition, the City supports several programs aiming to integrate individuals needing special assistance into the community and the workplace by receiving interns or facilitating internships in their field. The City of Pointe-Claire offers internship settings as part of professional training programs for students having intellectual or physical limitations. During their internship, students receive personalized support catering to their needs. The goal of these internships is to integrate these young people into the workplace through stimulating and fulfilling experiences. The City of Pointe-Claire has received funding from Emploi Québec since 2016 as part of the Contrat d'intégration au travail for full-time employees. The grant is renewed on a yearly basis.

The Accessibility Committee aims to direct the City of Pointe-Claire's actions in order to improve City programs and to make sure all aspects of City decisions, including accessibility, rules, regulations, and services offered in all facilities, are in place to allow maximum participation for all individuals. The City of Pointe-Claire has prepared an Action Plan to document continuing efforts with respect to individuals and successful integration in the community, and for citizens who may require assistance and accessibility within the community. This document is supported by Quebec's Office des personnes handicapées du Québec (OPHQ), and is currently focused on the City of Pointe-Claire's future objectives.

The 2019 Municipal Action Plan for the Social and Professional Integration of Persons with a Disability includes Pointe-Claire's inter-departmental goals and objectives for integration and accessibility for all individuals who participate in all its programs and activities. The objectives are to improve or modify all programs and facilities to accommodate residents and non-residents, in order to create a resourceful and versatile service offering. Pointe-Claire's strategic plan places significant emphasis on improving quality of life for everyone within the municipality. The City of Pointe-Claire is recognized for the quality and diversity of its facilities, sports, leisure and cultural activities, and all services provided to every citizen. The City Council remains committed to the high quality standards for which Pointe-Claire is known.

STATISTICS

“The Canadian Survey on Disability covers Canadians aged 15 years and over whose everyday activities are limited because of a long-term condition or health-related problem.”

Prevalence of disabilities in persons aged 15 and over in Quebec, 2017			
Age groups	Total population	Persons living with a disability	Prevalence of disabilities
Total – QUEBEC	6,527, 820	1,053,350	16.1%
Ages 15 to 64	5,242,740	735,610	14%
Ages 15 to 24	914, 520	95,340	10.4%
Ages 25 to 44	2,034,910	242,790	11.9%
Ages 45 to 64	2,293,300	397,480	17.3%
Ages 65 and over	1,285,090	317,740	24.7%
Ages 65 to 74	823,240	166,430	20.2%
Ages 75 and over	461,840	151,310	32.8%

Prevalence of disabilities in persons aged 15 and over in Canada, 2017			
Age groups	Total population	Persons living with a disability	Prevalence of disabilities
Total – CANADA	28,008,860	6,246,640	22.3%
Ages 15 to 64	22,791,700	4,274,330	18.8%
Ages 15 to 24	4,155,440	566,410	13.1%
Ages 25 to 44	8,940,410	1,368,270	15.3%
Ages 45 to 64	9,695,840	2,359,650	24.3%
Ages 65 and over	5,217,160	1,972,310	37.8%
Ages 65 to 74	3,241,250	1,036,580	32%
Ages 75 and over	1,975,920	935,730	47.4%

Age calculated on May 10, 2016

Note: Data was collected in 2017 from a selected sample of the 2016 population.

As the values have been rounded off, their sum for each category may differ from the indicated total.

[Source: Statistics Canada, Canadian Survey on Disability, 2017.](#)

SECTION 3 – Mission of the City of Pointe-Claire

Dedicated to Pointe-Claire's life!

The City of Pointe-Claire has the highest work ethics standards, and these are reflected in our motto: "Dedicated to Pointe-Claire's life". As a community-oriented municipality with many support systems in place, we are proactive and involved with our residents. Our goal is to ensure that all of our programs and City buildings are up to standard with respect to individuals who may need assistance, support and accommodations for full participation and access to our programs.

Our mission is to ensure that all measures have been taken to offer the best services and support system to all residents, as well as continue to promote the fact that the City is an equal opportunity employer, inviting women, Aboriginal people, and members of visible and ethnic minorities, as well as people with a disability, to apply for jobs. The City of Pointe-Claire has a variety of resources and support systems in place in all departments, including the Mayor's Office and City Council.

The strategic plan created by the City of Pointe-Claire demonstrates a realistic and functional approach, resulting from collective thinking and work carried out by the mayor, Council members and City employees. In fact, more than 92% of municipal employees contributed directly to the process and decision making, with the support of the Accessibility Committee. We are committed to successfully integrating the objectives of the Action Plan, our greatest success is unquestionably the fact that all administration and employees recognize the importance of the plan and support it. The City of Pointe-Claire has a responsibility and a mission to ensure sustainability and quality of life for Pointe-Claire's current and future generations.

History of the Action Plan

In 2007, the City of Pointe-Claire began the process of developing an action plan for residents living with a disability. In March 2008, Pointe-Claire City Council adopted the Accessibility Action Plan. The goal was to ensure that all individuals have the necessary support they need to access all facilities and programs within our community.

General objectives

- Facilitate access to buildings and programs for all individuals living with a disability. This is a very important element of the Accessibility Committee's mandate, and it is part of our mission to welcome and support people who wish to participate in the programs offered by the City of Pointe-Claire and its departments.
- Offer quality services while respecting the needs of individuals living with a disability, and provide solutions by implementing new objectives and goals.
- Develop, integrate and support new programs by local organizations in the field of servicing clients with a disability, in order to improve the quality of our services and ensure that people's needs are met.
- Maintain the Human Resources Equality Program respecting equal access to employment.

SECTION 4 – Legal Obligations

Act to Secure Handicapped Persons in the Exercise of Their Rights with a View to Achieving Social, School and Workplace Integration

Every person with a deficiency causing a significant and persistent disability, who is liable to encounter barriers in performing everyday activities, is considered to be handicapped according to the Act to Secure Handicapped Persons in the Exercise of Their Rights with a View to Achieving Social, School and Workplace Integration.

In 2004, Québec's National Assembly adopted Bill 56, which gave the Act the title it bears today. For municipalities such as Pointe-Claire, articles 61.1 and 61.3 of the law are particularly relevant. We are continually striving to develop action plans that will lead to successful implementation of the Act and to surpass our objectives.

Article 61.1 stipulates that every municipality with at least 15,000 inhabitants shall adopt an action plan identifying the barriers to integration handicapped persons encounter in the sector of activity of the department or agency, and describing the measures taken over the past year and those to be taken in the coming year to reduce barriers to integration in that sector of activity. The action plan includes any other element determined by the Government upon recommendation of the Minister, and must be prepared and published annually.

Article 61.3 stipulates that when purchasing or leasing goods and services, as part of their procurement process, municipalities must consider whether or not the goods and services are accessible to handicapped persons.

The following document outlines the City of Pointe-Claire's Action Plan for all individuals living with a disability. The goal of the City is to move forward, support and integrate all residents and visitors within our programs and all events within the City. Some of the City's objectives are to further develop and implement new strategies and work, as a community, to carry out further adaptations of our facilities and approaches.

SECTION 5 – Community Organizations Helping Pointe-Claire Residents

- Adapted Transport, 514-280-8211, www.stm.info/en/para
- Aid for Seniors, 514-630-1248, www.pointe-claire.ca
- AlterGo, 514-933-2739, extension 243, www.altergo.net
- Association québécoise de voile adaptée, 514-694-8021, www.aqvaqc.com/en
- Avatil, 514-634-8944, www.avatil.org/
- Community Resource Centre, 514-694-6404, crcinfo.ca/
- CIUSSS: West Island Health and Social Services Centre, 514-697-4110, www.csssouestdelile.qc.ca/en/home/
- Friends for Mental Health, 514-636-6885, www.asmfmh.org/fr/
- Institut Nazareth et Louis Braille 450 463-1710 or 1 800 361-7063, www.inlb.qc.ca/
- Light a Dream, 514-636-9966, www.lightadream.com
- MAB-Mackay Rehabilitation Centre – Services to adults and seniors with a visual impairment, satellite office at CLSC Lac-Saint-Louis: 514-697-4110, www.mabmackay.ca/
- NOVA West Island, 514-695-8335, www.novawi.org
- Office des personnes handicapées du Québec, 1-800-567-1465, www.ophq.gouv.qc.ca/
- STM (Société de transport de Montréal), Navette OR par taxi, 514-280-9055
- Volunteer West Island, 514-457-5445, www.volunteerwestisland.org/home.htm
- West Island Citizen Advocacy, 514-694-5850, volunteerwica.com/vw/
- West Montreal Readaptation Centre, 514-363-3025, crom-wmrc.ca/en/who-we-are/territory-covered/
- WIAIH, 514-694-7090, wiaih.qc.ca

SECTION 6 – Emergency Measures and Safety Protocol

6.1 Communication and Support

Objectives

- Be proactive, share information, strive for solutions and change so all City programs and facilities meet the needs of all those participating in our community life and using our facilities.
- Seek out new platforms, participate in community awareness and support programs with local organizations, school boards, and CIUSSS services.
- Collaborate and support all programs, events and related projects that are announced and supported by the City's Communications Department for future outreach with residents of Pointe-Claire and all visitors who need accessibility and support.
- Continue to collaborate with the OPHQ in order to show respect and raise awareness within the community.

6.2 City Traffic Committee

Objectives

- Ensure that all measures are in place to accommodate persons living with a disability in order to help them access public transport.
- Establish links between different City departments to efficiently respond to residents' requests with regard to traffic and road safety.
- Conduct research projects with regard to traffic and road safety.
- Develop criteria to standardize decisions about traffic management and the safety of road users throughout Pointe-Claire.
- Develop or participate in projects in order to encourage active mobility of pedestrians and cyclists as they share the road with drivers.
- Make recommendations to increase the safety of all road users (pedestrians, cyclists and motorists) while improving traffic flow throughout Pointe-Claire.
- Make sure that recommendations meet standards of accessibility for pedestrians and persons with reduced mobility.

6.3 Transportation

Objectives

- Navette Or par Taxi is a service for seniors over the age of 65 who live in Pointe-Claire. This taxi service is offered by the STM in partnership with the City of Pointe-Claire's Aid for Seniors program (registration with the municipality is necessary).

The Navette Or system features a 37-stop route in Pointe-Claire. Service is offered from one taxi stop to the next, Monday to Friday, from 8:30 a.m. to 4:30 p.m. Clients must call at least 40 minutes ahead of time to reserve a spot. This service has helped increase the City's capability to meet the transportation needs of Pointe-Claire Seniors

6.4 Protocol Established at the Culture, Sports, Leisure and Community Development Department and Inspection- Public Security

An emergency measures protocol was created to successfully help people with disabilities in the municipality of Pointe-Claire. A team of City staff and summer students will receive special training each year to be ready to respond to vulnerable people in the event of an emergency or disaster. The purpose of this training is to provide the team with the appropriate tools to support people with physical and/or cognitive impairments and who may need help while residing in temporary accommodations offered by the City. Employees who take the training are hired by the following services on an annual basis: Municipal Inspection Public Security, Volunteer Rescue Unit, Culture, Sports, Leisure, and Community Development (Aid for Seniors and Day Camps), Aquatic Center, Library and Sports and Administrative Management.

Community organizations such as WIAIH or AlterGo will be invited or consulted to facilitate the proposed training for the Culture, Sports, Recreation and Community Development team.

Objectives

- During an emergency situation, ensure that temporary shelter is made available to all individuals who require immediate assistance, with the support of the CIUSSS and community organizations.
- Inform the public and all individuals living with a disability of emergency protocols, and provide help in a crisis situation or disaster.
- Inform residents that it is important to make all needs and restrictions known to Urgence Santé (this will be helpful in emergency situations).
- Assist with the request for adapted transport for all citizens requiring assistance during emergency situations such as heat waves, snow and ice storms, or water contamination.

SECTION 7 – 2018 OVERVIEW

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
Accessibility Committee		
1. Exploration of permit cost for PAD program (service offering for residents)	Discussions with urban planning and municipality regarding permit costs and process. (In following with OPHQ recommendations)	Residents will receive permits for PAD program free of cost.
2. Promote and support City projects and services for citizens and will strive to adopt and promote the Governments strategies for sustainable development (2015-2020)	Sustainable development strategies will be reviewed when new projects and developments are being discussed. (In following with OPHQ recommendations)	Continuous support provided for all sustainable development strategies.
3. Accessible design: Include accessibility on a statutory basis in new projects to design buildings and parks.	Participation in definition of CIP budgets to ensure universal accessibility of parks and buildings.	Levels of accessibility of new buildings and parks.
4. Sensitization training for CSLCD employees	1 hour training session offered for employees.	Continuous
5. Continue regular meetings with employees of all departments.	Request representation from each department.	Each department is represented on the committee.
6. Raise awareness in the community about accessibility for all.	Promote the Semaine québécoise des personnes handicapées.	Motivate all employees to support this cause.
Communications		
1. Incorporate a page for the social and professional integration of people with disabilities into the City's new website.	Element taken into consideration in the new structure of the website.	. The most recent edition of the action plan is on the city's website.
2. Increase the visibility of the city on various platforms, particularly government platforms, which aim to make tourism and culture accessible to people with limited abilities.	Take inventory of relevant platforms	The selected platforms display information about the City of Pointe-Claire

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD)		
Administration		
1. Adding universally accessible entrances at Chalet Arthur- Séguin and Ovide Chalet	Change entrance doors to ensure universal accessibility at both chalets	Side entrance door from parking lot at Arthur Seguin chalet leveled to increase accessibility and replaced with light door with windows.
2. Improve accessibility for the annex of the Bob Birnie Arena	Construction of a ramp to improve accessibility	Viewing area of the annex is now accessible
Aid for Seniors		
1. Yard work and general cleaning services for low-income seniors in their homes and apartments (those who qualify).	Continual support and home services offered by the City of Pointe-Claire break social isolation and promote an intergenerational connection between youth and seniors.	The program has been a service offered and provided by the City of Pointe-Claire for 34 years.
2. Continue to offer activities at the Senior Centre as well as special events and the Friendly Hello telephone service to all senior citizens of Pointe-Claire	The activities and events offered by the City of Pointe-Claire break social isolation and promote an intergenerational connection between youth and seniors.	The Pointe-Claire Senior Center currently has over 200 senior members.
3. Free bus, train, and paratransit tickets for seniors who qualify (age and income criteria).	Continue to offer this free service to all seniors who qualify (the service is offered every year).	This program has been a service offered by the City of Pointe-Claire for 30 years.
Aquatic Center		
1. Adapted Swim Program	The Aquatic Centre promotes all programs and maintains existing lessons and programs supporting children and teens.	Programs continue to have full registration. Employees attend 4-6 hours of training specifically to work in adapted programs.
2. Electric door openers – push button	Assessment of the doors to be equipped with door openers has been done.	Doors are adapted and available for client use.
3. Swimming pool lifts	Research into lifts with ability to take increased weight - up to 450lbs	One lift purchased to replace lift in 25 yard pool
Canoe Club		
1. Provide support and resources to individuals with special needs to assist them in participating in our activities.	Establish a system that assess, according to the needs of an individual, all the possible ways they can participate.	All participants are able to go on the water and participate in activities without limitations.

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
2. Purchase adaptable summer Equipment prototype (life jacket)	Research and order a lifejacket that fits comfortably for participants using all boating equipment	Participants using facility and higher rate of participation, improve general safety measures.
Community Gardens		
1. Provide a safe and secure walking throughout the garden and to the tool shed.	Pathways to be levelled with gravel.	Pathways will be levelled and more accessible.
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)		
Arts, Culture and Libraries		
1. Repair main door at Central Library with automatic opening.	Evaluation to install a new door.	New door system with automatic opening installed and easy to manoeuvre Fall 2018.
2. Valois Library Accessibility Study- Included in the assessment of the building maintenance.	Renovation / restoration study of the building (including accessibility) started in Winter 2018.	Building study completed
3. Redevelopment of reference and information service	Complete refit of referral information services. Reception counter with a lower space for individuals using a wheelchair. More user friendly and easy to handle review cabinet. Location in main part of library,	Referral and information area established and in use
Day Camps		
1. Provide support and resources to children attending Pointe-Claire Day Camps (Program Integration Committee).	New equipment for children living with a disability planned in the operating budget.	Children may attend all Pointe-Claire camps. No refusal without a valid reason. Equipment has been modified.

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
2. Include an activity promoting inclusion and an activity booklet in Pointe-Claire camps.	Morning full of activities organized for Kidnetic Camp (42 campers) in collaboration with MAB Mackay	Children in KidneticCamp will experience a morning full of activities designed to encourage inclusion and acceptance.
Stewart Hall Cultural Center		
1. Adapted facilities at shuttle bus stop for Montreal Museums Day.	New arranged downhill portion in the pavement	Sidewalk was modified with the required descent in the pavement.
2. Outdoor trails in Stewart Park accessible	See engineering project	Outdoor pathways throughout the park are accessible to all individuals
3. Adapt activities to be accessible to individuals with mental health limitations.	Pilot projects have been done with various groups, a more proactive approach to be taken.	Attendance statistics and satisfaction rate to validate adaptations. 6 activities designed for the clientele and there were 53 participants.
4. Development of an accessible viewing area for outdoor concerts at Stewart Park	To complete the accessible trails, a small paved square was created in front of the outdoor stage to accommodate spectators with reduced mobility	Paved area established and used for all 2018 outdoor concerts
5. Install an accessible ramp for the outdoor stage at Stewart Park	Ramp installed in a permanent way for the entire summer season	Used during outdoor shows (especially for sound equipment), and by the public for classes and workshops

ENGINEERING AND BUILDINGS		
BUILDINGS		
Stewart Hall	New signage inside, including braille.	New signage with braille installed inside Stewart Hall Fall 2018
ENGINEERING – PARKS AND GREEN SPACES		
1. Add more accessible playground equipment in various parks.	Install an accessible swing and access ramp to the Clearpoint Park, David-W.-Beck and Valois Park.	More accessible playground equipment.

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
2. Improve access to bus stops.	Identify bus stops that would need a bench.	Increased comfort for people using public transit
3. Improve access to outdoor facilities at Stewart Hall.	Analyze the situation in order to redevelop certain paths and stairs and install accessibility signage.	Better access to outdoor facilities
HUMAN RESOURCES		
1. PAÉ: Inform managers of the objectives of the PAÉ.	Provide information session on the PAÉ for all managers Provide department managers with training on managing diversity	Continuous process
2. Recruitment and Hiring: Using NJOYN, generate reports to determine the representativeness of target groups in recruitment and hiring. Post jobs on specialized sites to reach target groups.	Use specialized sites on a regular basis to post job vacancies.	Continuous process.
3. Implement changes in working conditions to meet the needs of all employees. List changes already made by the City. Identify organizations that can offer advice on possible changes for each disability.	Analyze needs when they are reported to HR.	
4. Subsidized jobs or internships in the workplace for all students living with a disability.	EQ grant obtained for a blue-collar employee. Unpaid integrative workplace internships for students with mental or visual disability.	Maintain the grant throughout the year and get a renewal for the following year. Provide recognition by the City for employees acting as sponsors for trainees.
FINANCE (ADMINISTRATIVE SERVICES)		
1. Include a clause in the City's purchasing policy to emphasize products and services accessible to all individuals living with a disability.	The procurement department is providing several options in order to comply with accessibility standards	Provide a draft of changes to make in the policy.
PUBLIC WORKS		
1. Level gravel pathways at Valois Community Gardens	Pathways completed in 2018	Pathways are leveled and more accessible.
PLANNING		
1. Improve the accessibility of residential buildings.	Enforce the regulations according to the requests.	.

2018 OVERVIEW OBJECTIVES	2018 OVERVIEW ACTIONS	2018 OVERVIEW SUCCESS INDICATORS
2. Facilitate access to Stewart Hall cultural Center.	Install exterior signage to indicate the location of the wheelchair ramp, and include it in the brochures.	Signage completed
3. Ensuring compliance with building standards for accessibility.	Verification of compliance with standards for each request received.	Reference to the code and inspection that is made during each permit application.
4. Accept requests for accessibility quickly.	Find ways to speed up the approval process. Contact CLSDS and the accessibility committee.	Programme adaptation de domicile (PAD) permit free in 2018

SECTION 8 – 2019 OBJECTIVES

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
ACCESSIBILITY COMMITTEE								
1. Evaluate and assess the various dimensions of traffic and circulation within the municipality with Inspection-public security.		Discussion regarding various traffic areas has taken place in accessibility committee meetings. (In following with OPHQ recommendations)	Accessibility Committee, Public Security, Engineering, Public Works	Evaluate various intersections and their traffic to determine areas of need.	Intersections will be evaluated and areas of need assessed.	On going		1
2. Promote and support City projects and services for citizens will strive to adopt and promote the Governments strategies for sustainable development (2015-2020)		Sustainable development strategies will be reviewed when new projects and developments are being discussed. (In following with OPHQ recommendations)	Accessibility Committee	Support and maintain future sustainable development strategies within the City of Pointe-Claire	Continuous support provided for all sustainable development strategies.	2019-2021		1
3. Sensitization training for CSLCD employees		Sensitization training session offered for employees assisting in all emergency situations within the city	CSLCD employees, WIAIH, CIUSSS, City of Pointe-Claire, Public Security	Continue to offer this training to all City employees in the next 12 months.		June/Sept 2019-2020		1
4. Continue regular meetings with employees of all departments.	Keep all departments and City employees aware and committed to universal accessibility.	Request representation from each department.	CSLCD	Maintain membership, communication and continual support.	Each department is represented on the committee.	In progress	-	1
5. Collaborate with engineering to assess and evaluate universal accessibility of city buildings and chalets used for leisure programming	Various city buildings and chalets are not universally accessible	Collaboration with engineering to establish the four preliminary buildings to be evaluated	Accessibility Committee, Engineering		Increase universal accessibility in existing city buildings	2019	25,000\$	
6. Sub Committee collaboration on the Tony Proudfoot Inclusive Park Project		Sub committee created to collaborate on the promotion of accessibility and inclusivity in the development of the Tony Proudfoot Park	CSLCD, Engineering		Collaboration and support offered for components of the park	2019		
7. Interdepartmental collaboration on the improvement of accessibility within two municipal villages (Valois and Pointe-Claire)	Commercial buildings are not accessible	Interdepartmental meetings to establish ways to improve accessibility in these two districts for merchants and visitors	Accessibility, Planning	Research and survey questions developed	Research and develop future plans for a follow up meeting in the fall	2019-2021		
8. Support all municipal projects regarding inclusive design and accessories respecting universal accessibility for all	To ensure all residents and visitors have accessible opportunities to participate in all services provided	Continue to evaluate and assess by responding to needs and requests to maintain a better quality service offering	Public facilities, interdepartmental collaborations, citizens	To continue ensuring all residents and visitors have universal accessibility	Project support, providing accessible equipment on demand and municipal collaborations	2019-on going	On going	1

COMMUNICATIONS								
1. Incorporate a page for the social and professional integration of people with disabilities into the City's new website.		Element taken into consideration in the new structure of the website. identification and integration of accessible city facilities	CSLCD	Indicate the location of accessible city buildings and facilities on the online interactive map.	The interactive map is updated with pictograms that indicate accessible buildings. A new "universal accessibility" page is created independently.	2020	-	1
2. Increase the visibility of the city on various platforms, particularly government platforms, which aim to make tourism and culture accessible to people with limited abilities.		Take inventory of relevant platforms	CSLCD, Urbanism,Engineering	Provide platforms with information concerning accessible areas and facilities within the city. Invite businesses from both villages to come to the platforms and publicize information about their business	The selected platforms display information about the City of Pointe-Claire	2020	-	1
3. Incorporate brail in public signage to make information more universally accessible		Take inventory of available support	Urbanism, Engineering	Inclusion of information written in brail on major signage in new City parks	Tony Proudfoot signage contains information written in brail	2020		1

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD)								
Administration								
1.Collaboration with WIAIH to offer recreation space for programming		East concession area of arena provided to WIAIH on a weekly basis for programming	CSLCD, WIAIH		WIAIH participants are able to partake in leisure programming in an accessible environment	Continuous		
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)								
Aid for Seniors								
1. Yard work and general cleaning services for low-income seniors in their	Assist senior citizens that do not qualify for support programs within the City (those who do not qualify).	Continual support and home services offered by the City of Pointe-Claire break social isolation and promote an	CSLCD employees, City of Pointe-Claire	Continue to offer this free service to all seniors who qualify (the service is offered 50 weeks a year).	The program has been a service offered and provided by the City of	Ongoing	\$320, 700	1

homes and apartments (those who qualify).		intergenerational connection between youth and seniors.			Pointe-Claire for 34 years.			
2. Continue to offer activities at the Senior Centre as well as special events and the Friendly Hello telephone service to all senior citizens of Pointe-Claire	Reach out to seniors who may be isolated or unable to participate in social events due to physical limitations.		City of Pointe Claire, CIUSSS, Community Resource Centre, Volunteer West Island, Citizen Advocacy, WIAIH	Promote this service offered to all senior residents.		Ongoing	\$17,000	1
3. Free bus, train, and paratransit tickets for seniors who qualify (age and income criteria).	Help seniors who need assistance with transportation and accessibility.	Continue to support this program offered by the City of Pointe-Claire that assists senior citizens.	City of Pointe-Claire, STM	Continue to offer this free service to all seniors who qualify (the service is offered every year).	This program has been a service offered by the City of Pointe-Claire for 30 years.	Ongoing	\$40,000	1

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)								
Aquatic Centre								
1. Adapted Swim Program	Program is ongoing	The Aquatic Centre provides adapted programs for a large number of clients – both children and teenagers.	Aquatic Centre	Continue providing quality programs. Provide staff with specific training to work in adapted programs.	Programs continue to be fully registered. Employees attend 4-6 hours of training specifically to work in the adapted programs.	September, 2019	\$9000 (01-232-16-132)	1
2. Swimming pool lifts		Order an additional lift	Aquatic Centre	Replacing existing lift-portable lift that accommodates 400lbs	Lift purchased to replace lift in 6-50m pool	December 2019	PTI	2
3. Changing table- accessible changing room	Lack of dedicated space in locker room	Researching adult sized changing tables- considering areas easily accessible to pools to use.	Aquatic Centre, Engineering	Repurpose space and purchase changing table	Table in place and accessible changing area in place	December 2019	PTI	3
Arts, culture and libraries								

1. Activity for children with special needs: The Senses of Nature	Not all activities are accessible for children with special needs.	Include specialized activity in summer programming. July 25, 2019	Library	Realization of the regularly programmed activity	Number of participants and parent satisfaction	Summer 2019	75\$	1
2. Remove small threshold at the entrance of accessible washroom.	The threshold limits accessibility, especially for those using a wheelchair.	Modify current threshold and install a small ramp or an alternative solution.	Engineering, Buildings	Facilitate entry into washrooms for all individuals.			To be determined.	1
3. New magazine stands in the reference room (to complete the 2018 project)	To improve access to magazines and newspapers	Complete the 2018 project with an identical magazine cabinet	Buildings	Installation of new furniture and removal of the old	Use of the furniture and magazines	Fall 2019	20,000\$	2

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)								
Day Camps								
1. Use adapted bike for several campers attending Pointe- Claire camps	Prioritizing the needs and schedules of campers	Permission form issued for campers to use bike	Accessibility Committee	Continue to improve service to make camps fully accessible (integration)	Campers who could not bike can now bike with the rest of the Pointe-Claire teen camp campers	Continuous		
2. Increase number of companions for summer CSLCD programs	Not enough companions to meet demands and properly address the needs present in all	Request budget increase for extra companions	CSLCD	Continue to try and fill the needs of participants in all summer CSLCD programs	Increase in companion staff	2020-2021		1

	CSLCD summer programs.							
3. Incorporate inclusion activity and activity booklet in Pointe-Claire camps	Activity can only be implemented for one camp location at a time.	Activity afternoon organized for Junior Camp	Accessibility Committee, MAB-Mackay, Lester B. Pearson school board, WIAIH, Richmond Hill, B.C.	Incorporate inclusion activity and booklet in all Pointe-Claire camps	Children of Junior Camp will experience afternoon of activities designed to encourage inclusion and acceptance	Summer 2019		
4. Intercity integration training for summer camp companions	Planning and ensuring training information is up to date	Accessibility supervisor collaboration with neighboring municipalities to coordinate and plan integration training for companions	CLSCD, City of Dorval, WIAIH, City of Kirkland	Accessibility supervisor maintains coordinator role and plans the training prior to the summer season starting	Integration training is held and attended by all companions of neighboring municipalities and programs	Annually		1
5. Purchasing of adapted equipment	Anticipating the needs prior to the summer season beginning	Companion program purchases adapted equipment and sensory tools to have present to aid in the inclusion process for campers with various needs	CLSCD	Companion program continues to use budget to purchase the required tools to meet the needs of the campers	Companion program maintains a repertoire of equipment and tools and campers have what they need to aid in the inclusion process	Annually	600\$	2
6. Purchase of a second adapted bike	The need for the adapted bike is increasing	Schedule is being created for one adapted bike, however two would open more opportunity for campers	CLSCD	Purchase of a second adapted bike for the Pointe-Claire Day Camps	All campers who require the adapted bike have access to it during their time at camp	2020-2021		2

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)								
Stewart Hall Cultural Center								
1. Facilitate visits to the gallery and cultural for seniors living in residences	It is difficult for individuals who no longer drive to get to Stewart Hall, public transit requires a 15min walk.	Rent a bus twice a year for seniors living at the 35 Maywood residence	Friends of Stewart Hall	Rental of two buses for two visits from the residence within the year	Number of participants each visit	December 2019	1000\$	1
2. Lower the thresholds of the French doors to go onto the patio during the renovation of the doors and windows.	The thresholds of the French doors are high and may be limiting for an individual using a walker or wheelchair.	A study for the replacement of doors and windows at Stewart Hall is complete and the replacement work is being planned. It will be necessary to ensure the thresholds of its doors are adequate.	Engineering, Buildings	Follow up the acceptance of the project and follow up on the work.	The threshold for the doors will be lowered and accessible for all.	December 2020	Engineering	
3. Exhibition on the history of Stewart Hall with various levels of reading to promote accessibility	The current exhibit is made of historical photographs that are hard to read, have little information and are not accessible for those with visual impairments	Historical research and choice of information so it is accessible to all reading levels. Using different characters and original graphics for a simplified level of reading.	Stewart Hall, Communications	Concept and research	Number of visitors	Winter 2020	5000-7000\$	2
4.Reception Training	Inclusive and welcoming reception area for individuals with various limitations.	Have a welcoming and flexible reception structure to accommodate the diverse clientele.	Stewart Hall	Find appropriate training to enhance employee's abilities and approaches at reception.		December 2020	1000\$	
Canoe Club								
1. Better organization of equipment to accommodate members living with a disability.	Lack of outdoor storage space reserved for Para canoe equipment.	We have the minimum necessary adapted equipment. Requests for storage and equipment were made in the PTI 2019-2021 as part of the new Grande-Anse Park Project.		Acquire and install a cabinet or outdoor storage space that can be locked and that will be used exclusively for adapted equipment. Purchase equipment: seat, stabiliser cushions, Velcro, kayaking gloves, foam tube.	Cabinet with equipment in place. The equipment should make it possible to assist various members with different disabilities.	2020	Adapted life jacket and paddles. 3000 \$ Adapted seats for kayaks 3000 \$ Other accessories for clients with disabilities 2000 \$	

							Launching platform for docks 10 000\$ Storage unit with locks for adapted accessories 2500 \$ (PTI-2019-2020-2021)	
2. Easy and safe access to both dock areas (Part of Grande-Anse Project 2019-2021)	Canoe Club: Steep incline to access the dock. Grande-Anse chalet: Not accessible.	Plans for new docks in Grande-Anse Park and a universal accessibility request have been submitted to Engineering and to the administration.	Administration, Engineering, Universal Accessibility Committee	Improve accessibility to the docks.	Docks are safely accessible.	Spring 2020		
3. Provide support and resources to individuals with special needs to assist them in participating in our activities.	Some individuals require additional assistance when on the water.	Establish a system that assess, according to the needs of an individual, all the possible ways they can participate.		Include in the budget an amount to meet these needs.	All participants are able to go on the water and participate in activities without limitations.	Summer 2019	Additional Employees: 2,000\$	

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
CULTURE, SPORTS, LEISURE AND COMMUNITY DEVELOPMENT (CSLCD) (CONT'D)								
Community Gardens								
1. Incorporate accessible standing planters in the Valois community gardens	Determining location and budget		Public Works /CLSCD	Installations of the standing planters	Standing planters will be installed and used by community	2020-2021		

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
BUILDINGS								
1. Grande-Anse Park project includes accessible chalet and dock access		.Plans for the Grande-Anse Park project are established and approved	Buildings		Grande-Anse Park project is completed and the space is in use	Fall 2020		

2. Assess and evaluate universal accessibility of city buildings used for leisure activities	Various city buildings and chalets are not universally accessible	Four preliminary buildings selected for evaluation.	Buildings, CLSDC		Increase universally accessibility in existing city buildings	2019	25,000\$	1
3. Increase number of accessible entrance ramps outside the Bob Birnie Arena	Only one entry point had been accessible from the parking lot		Engineering		Four entry ramps will be accessible from the outside of the facility	2019		
4. Renovation of Public Works building and input of elevator to make the second floor accessible		Plans established for the renovation of the building	Engineering	Building renovations will be in progress	Public works building will be renovated and accessible	2021-2022		
5. Accessible design: Include accessibility on a statutory basis in new projects to design buildings and parks.		Participation in definition of CIP budgets to ensure universal accessibility of parks and buildings.	The City and all departments	Continued evaluation of current projects and new projects for the future. Participate in selection committee for a professional service.	Levels of accessibility of new buildings and parks.	In progress		

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
ENGINEERING – PARKS AND GREEN SPACES								
1. Add more accessible playground equipment in various existing parks.	Most of the current equipment in the City's parks is not accessible to all children.	Install accessible activity panels in a selected park	Engineering and Buildings	Installation of accessible activity panels at Cedar Park.	More accessible playground equipment.	Fall 2019	25 000 \$ (63-420-19-040)	2
2. Improve access to bus stops.	Some bus stops often used by persons with reduced mobility do not have benches.	Identify bus stops that would need a bench.	Engineering and Buildings	Install benches at some bus stops.	Increased comfort for people using public transit	Fall 2019	30 000 \$ (63-420-19-050)	1
3. Creation and development of a new fully inclusive park with universally accessible playground and rest area equipment for all	None of the existing playgrounds are fully accessible	Create plans to modify existing parks or create new parks with fully accessible playground equipment.	Engineering, Buildings,	Sub Committee participation to ensure plans for the Tony Proudfoot Park are fully accessible	Tony Proudfoot park is built with accessible playground equipment and is accessible to all	Fall 2019	931 526 \$ (22-414-02-813)	1

					individuals		(22-417-02-852)	
4. Create an accessible entrance and viewing area at the newly developed Skate park	Limited viewing area and minimal accessible equipment	Wheelchair accessible path to enter the skate park and leads to a flat surfaced viewing area	CSLCD, Engineering		All individuals can access the skate park	2019	-	

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
HUMAN RESSOURCES								
The City of Pointe-Claire is subject to the Act respecting equal access to employment in public bodies. In 2009, an Equal Access to Employment program (PAÉ) was established to increase the representation of the following target groups: 1. Women 2. Visible Minorities 3. Aboriginal Peoples 4. Ethnic Minorities 5. Individuals living with a disability or impairment								
1. PAÉ Inform and educate managers about the goals of the PAÉ program.	Lack of information and awareness among the managers regarding the City of Pointe- Claire's PAÉ objectives.			Presentation at the executives meeting of PAÉ objectives		Fall 2019		
2. Recruitment and Hiring: Using NJOYN, generate reports to determine the representativeness of target groups in recruitment and hiring. Post jobs on specialized sites to reach target population.				Use specialized sites on a regular basis when posting.		Continuous basis		
3. Implement changes in working conditions to meet the needs of all employees. List changes already made by the City. Identify organizations that can offer advice on possible changes for each disability.		Analyze needs when they are reported to HR.	Institut Nazareth et Louis Braille Ergonomes externe pour adaptation des postes de travail			Continuous and in future depending on the needs		

2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
HUMAN RESSOURCES (CONT'D)								
4. Subsidized jobs or internships in the workplace for all students living with a disability.		<p>Renewal of the EQ grant for blue collar employees</p> <p>Unpaid internships for students with an intellectual or visual disability (Summer-Fall 2018)</p>	<p>C.R.O.M. : Centre de réadaptation de l'ouest de Montréal Action Main d'œuvre inc.</p> <p>Territory management service (real property service), Public works</p>	Renewal of subsidy for blue collar employees	Managers include the subsidized employee in the planning of park operations and/ or in concierge tasks. Employee manages situations that occur appropriately and with greater autonomy. The employee is part of the team!	In progress		
FINANCE (ADMINISTRATION SERVICES)								
1. Continuation of 2018 objective: Incorporate ways to ensure quotes include accessibility requirements for purchasing; therefore it can be considered when decision is made.	Accessibility considerations have been addressed at the end of the purchasing process once the specifications are completed.	The guide on sustainable purchasing is completed.	Service of contractual and material resources.	Continue to promote the integration of accessibility in the projects of City departments. As a result, applicants will be able to provide quotes including accessibility in their documents.	Increase in the number of quotes and documents written with the inclusion of accessibility.	2020		
2. Provide a budget for the PTI specifically dedicated to accessibility projects.	Subject to final board approval	Promote the mission of the accessibility committee to council members and citizens. Make a link between the requested budget and the objectives set by the committee in the accessibility Action Plan	All departments	Plan a budget for PTI 2020-2021 which will be dedicated specifically to accessibility projects	Approval of the budget for the 2020-2021 accessibility PTI	2020-2021	10,000\$-2020 15,000\$-2021	
PUBLIC WORKS								
1. Installation of standing planters at Arthur Séguin chalet.			Public Works, CLSCD	Incorporate seniors and camp participants in gardening programs and maintenance	Standing planters have been installed. Collaboration with Aid for Seniors program to maintain the garden	2019		

2. Installation of standing planters at Valois Community Gardens	Placement and budget	Topic has been discussed and a plan for placement and purchase will follow.	Public Works, CLSCD	Develop a plan for placement		2020-2021		
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2019 Objectives	Obstacles	Actions taken	Partners and/or departments responsible	Objectives for the following year	Success indicators	Timeline	Budget	Priority
PLANNING								
1. Improve the accessibility of residential buildings.	The building code is not binding enough	Amend our building code for small buildings.	Urbanism	Enforce the regulations according to the requests.	New Commission de la Construction du Québec (CCQ) regulations for buildings adopted.	End of 2019	In current budget	1
2. Facilitate access to Stewart Hall Cultural Center.		Accessibility from entrance hall to external balcony	Urbanism/ Engineering			2019		1
3. Ensuring compliance with building standards for accessibility		Verify compliance of standards with each request received.	Urbanism	Continue to enforce standards**	Reference to code and inspection made with each license application**			
4. Accept requests for accessibility quickly.		Find ways to speed up and facilitate approval process (PAD program) .	CLSC St-Louis/Consultants/ Urbanism	Establish a plan of action.	Permit for PAD program free of charge in 2018	2019	In current budget.	
5. Interdepartmental collaboration on the improvement of accessibility within two municipal villages (Valois and Pointe-Claire)	Commercial buildings are not accessible and there are financial limitations	Interdepartmental meetings to establish ways to improve accessibility	Accessibility, Planning	Research and development of survey questions	Research and develop future plans for a follow up meeting in the fall	2019-2021		

SECTION 9 – Conclusion

The City of Pointe-Claire is committed to offering extraordinary services by supporting all programs and by continually improving services which facilitate universal accessibility to all buildings, programs, events and activities for all residents and visitors. The Accessibility Committee's role is to ensure that all of our programs are implemented to assist and accommodate individuals living with a disability and to increase awareness and acceptance that supports universal accessibility within society.

This representation is very demonstrative of the Accessibility Committee's directive and mandate, and it is part of our mission to welcome and support individuals who wish to participate in the programs offered throughout the City of Pointe-Claire. As a community oriented municipality, we strive to offer quality services and programs to welcome and support all children, youth, families, senior citizens and individuals. The goal is to promote inclusion and acceptance within our community.

The municipality welcomes you to access the *2019 Municipal Action Plan for the Social and Professional Integration Of Persons with a Disability*.

This document will be reviewed and assessed on a yearly basis and made available on our City website (www.pointe-claire.ca).

SECTION 10 – ACCESSIBILITY COMMITTEE

COMMITTEE MEMBERS

City of Pointe-Claire	Tara Stainforth, City Councillor
Inspection – Public Security	Réjean Cauchon, Chief of Operations of Inspection
Communications	Ermelinde Petelo, Communications Agent
CSLCD – Aquatic Centre	Jane Stowe, Manager – Finance and Special Programs
CSLCD – Arts, Culture and Libraries	Micheline Bélanger, Planner
CSLCD – Community Development and Aid for Seniors	Kathleen Finn, Manager
	Skye Rawlings, Supervisor
CSLCD – Outdoor Sports Fields and Arena	Vicky Barnes, Interim Manager
Engineering and Buildings	
- Buildings	Giuseppe Ferrera, Senior Manager
- Engineering, Parks and Green Spaces	Louis Paquette, Landscape Architect
Human Resources	Jasmine Ugnat, Advisor – Performance and Relief Management
Finance (Administrative Services)	Julie Robinson, Planner
Public Works	Geneviève Rocheleau, Coordinator
Planning	Stéphane Breault, Coordinator – Permits and Certificates

COMMITTEE SUPPORT

Association de l’Ouest-de-l’Île pour la déficience intellectuelle / West Island Association for Intellectually Handicapped (WIAIH)	Tracy Wrench, Recreation Coordinator
Office des personnes handicapées du Québec (OPHQ)	Mélissa Guitard Interim Advisor – Evaluation and Support for the Implementation of the Act Branch
City of Pointe-Claire	Gilles Girouard, Director CSLCD Patricia Strati, Planner, CSLCD

APPENDIX

CITY BUILDINGS

Building	Address	Elevator accessible for persons with a disability	Access Ramp for persons with a disability	Accessible Washroom for persons with a disability	Comments
Aquatic Centre	60 Maywood Avenue	NR	NR	Yes	
Bob-Birmie Arena	58 Maywood Avenue	No	NR	Yes	A new ramp in 2018 will give direct access to the bleachers in the annex. The accessible washrooms are on the first floor (between the main entrance and the annex).
Canoe Club	75 Du Bord-du-Lac – Lakeshore Road	NR	Yes	Yes	
Canoe Club	73 Du Bord-du-Lac – Lakeshore Road	NR	NR	NR	Canoe storage
Central Library	100 Douglas-Shand Avenue	NR	NR	Yes	
Chalet – Arthur-Séguin Park	365 Saint-Louis Avenue	Yes	No	Yes	
Chalet – Arthur-Séguin Park – Swimming Pool	367 Saint-Louis Avenue	NR	NR	No	
Chalet – Bourgeau Park	5 Sainte-Anne Avenue	NR	Yes	No	
Chalet – Bourgeau Park – Swimming Pool	5A Sainte-Anne Avenue	NR	NR	Yes	
Chalet – Bowling Green	17 De Lourdes Avenue	NR	Yes	No	
Chalet – Cedar Heights Park	20 Robinsdale Avenue	No	No	Yes, 2	No elevator to reach the accessible washrooms on the 2nd floor
Chalet – Cedar Heights – Swimming Pool	22 Robinsdale Avenue	NR	NR	No	
Chalet – Clearpoint Park	40 Killarney Gardens Avenue	NR	NR	No	
Chalet – Hermitage Park	400 Hermitage Avenue	NR	NR	Yes, 2	
Chalet – Kinsmen Park	75 Drayton Avenue	NR	NR	Yes	
Chalet – Kinsmen Park – Swimming Pool	75 Drayton Avenue	No	No	Yes	Same building as for the park – will be completely accessible as of the spring of 2018
Chalet – Lakeside Park	102 Ovide Avenue	NR	No	No	
Chalet – Lakeside Park – Swimming Pool	102B Ovide Avenue	NR	NR	Yes	
Chalet – Northview Park	111 Viking Avenue	NR	NR	No	
Chalet – Northview Park – Swimming Pool	111 Viking Avenue	NR	NR	Yes	
Chalet – Terra-Cotta Park (Associations Office)	100 Terra-Cotta Avenue	NR	Yes	Yes	
Chalet – Valois Park	85 Belmont Avenue	NR	NR	No	

Chalet – Valois Park – Swimming Pool	40 Baie-de-Valois Avenue	NR	Yes	Yes	
Chalet – Valois Park – Splash pad	85 Belmont Avenue	NR	NR	Yes	
City Hall	451 Saint-Jean Boulevard	Yes	Yes	Yes	
Community Centre	81 Summerhill Avenue	No	No	No	
Community Watch	399 Saint-Jean Boulevard	NR	NR	Yes	
Gate – Snow depot	2550 Aviation Road	NR	NR	NR	
Gate – Boat launching ramp	2A Cartier Avenue	NR	NR	NR	
Hyacinthe-Jammes-dit-Carrière House	152 Concord Crescent Avenue	No	No	No	
Noël-Legault Community Centre	245 Du Bord-du-Lac – Lakeshore Road	No	No	No	
Montreal Fire Department, Station 55, Pointe-Claire, and Municipal Court	401 Saint-Jean Boulevard	No	Yes	Yes	
Montreal Police Department, Station 5 (COMM)	395 Saint-Jean Boulevard	NR	NR	Yes	
Pointe-Claire Lawn Bowling	260 Lanthier Avenue	NR	NR	NR	
Pointe-Claire Sailing Base	90 Du Bord-du-Lac – Lakeshore Road	NR	NR	No	
Pointe-Claire Volunteer Rescue Unit (PVRU)	2A Victoria Avenue	NR	NR	No	
Public Works	50 Terra-Cotta Avenue	No	No	No	
Pumping station – Pointe-Claire reservoir	9997 Transcanadian Highway	NR	NR	No	
Recreation and Parks	94 Douglas-Shand Avenue	No	Yes	Yes, 2	Access ramp on 1st floor only
Screening room	246 Du Bord-du-Lac – Lakeshore Road	NR	NR	NR	
Shelter – Valve house – Bourgeau Park	2B Cartier Avenue	NR	NR	NR	
Stewart Hall Cultural Centre	176 Du Bord-du-Lac – Lakeshore Road	Yes	Yes	Yes	1st floor
Soccer / Baseball Association offices	100 Terra-Cotta Avenue	NR	NR	Yes	
Storage domes – Public Works (2)	50 Terra-Cotta Avenue	NR	NR	NR	
Valois Library and West Island Citizen Advocacy	68 Prince-Edward Avenue	No	No	No	
Valois train station – Community Resources	114 Donegani Avenue	NR	Yes	Yes	
Water production plant	243 Du Bord-du-Lac – Lakeshore Road	No	No	No	
Water tower	180 Duke of Kent Avenue	NR	NR	NR	
Water tower – Chlorination room	180 Duke of Kent Avenue	NR	NR	NR	
Water tower – Shelter – Control room	180 Duke of Kent Avenue	NR	NR	NR	
NR: not required					