

2020

EMERGENCY MEASURES

BETTER PREPARED TO BETTER RESPOND

The Pointe-Claire
Volunteer Rescue Unit
in action during the
spring flood.



AUTOMATED CALL SYSTEM TEST
THURSDAY, MAY 7, 2020, BEGINNING AT 6 P.M.



EMERGENCY MEASURES

Better prepared to better respond

The City of Pointe-Claire reminds you that it is important to be prepared for potential emergencies or natural disasters.

ARE YOU READY?

The primary person responsible for your safety is you! It is therefore up to you to take the first steps, which will be decisive in ensuring your safety and that of your family until rescue workers arrive.

WHAT CAN YOU DO?

1. Identify the risks

To properly prepare, you need to know what potential risks you may have to face.

In Pointe-Claire, like everywhere in Québec, we are exposed to a range of potential risks: accidents involving hazardous materials, contamination or shortage of drinking water, fires, floods, power failures, earthquakes, strong winds, and so on.



For more information,
visit www.securitepublique.gouv.qc.ca.

2. make a plan

Making a personalized emergency plan will help you take appropriate action in the event of an emergency.

Take a few minutes now to prepare it and share it with your family.



THINGS TO CONSIDER:

- safe exits from your home and transit routes in your neighbourhood
- meeting places
- resource persons
- health and insurance information
- a place where your pet can stay
- emergency contact information
- location of your fire extinguisher, water and gas inlets, electrical panel and floor drain



3. Have an emergency kit

Be prepared to be self-sufficient for at least 72 hours: this is how long it could take for disrupted utility services to be restored or for rescue workers to get to you.



BASIC EMERGENCY KIT:

- ☐ Two litres of drinking water per person, per day, for at least three days
- ☐ Non-perishable food: enough to last at least three days
- ☐ Manual can opener
- ☐ Flashlight with spare batteries
- ☐ Battery-operated radio with spare batteries
- ☐ First-aid kit and the medication you require
- ☐ Candles
- ☐ Lighters and matches
- ☐
- ☐
- ☐
- ☐
- ☐

Check off the items you already have and note which ones are missing



Personalize your kit according to your needs.
Place these items in a bag or other container ahead of time.

Sources

Gouvernement du Québec: www.securitepublique.gouv.qc.ca
Government of Canada: www.preparez-vous.gc.ca

AUTOMATED CALL SYSTEM TEST



**Thursday, May 7, 2020,
beginning at 6 p.m.**

The automated call system database contains all listed landline telephone numbers within the City of Pointe-Claire as of November 2019, as well as all numbers registered using the online form.

This call service allows the City to reach you to share alerts and general advisories.

What happens if you don't answer a call?

- If you have voicemail, the system will leave a message.
- Otherwise, the system will call you back at least three times within 15 minutes.

Sign up!

- Go to pointe-claire.ca to sign up and receive alerts by phone (voice/text) and e-mail.
- Download the *CodeRED Mobile Alert* app to receive alerts on your smartphone when you are within City territory.



514-630-1200
communications@pointe-claire.ca

POINTE-CLAIRE VOLUNTEER RESCUE UNIT (PCVRU)



The Pointe-Claire Volunteer Rescue Unit (PCVRU) is a volunteer organization of professionals that serve the community and are ready to respond to emergency situations and incidents threatening public health and safety, at the City's request.

Team

The team includes over 30 members with various roles:

- first responder
- civil defender
- search and rescuer
- member of the disaster relief personnel

Serving the community

The PCVRU can respond to a range of situations:

- Various interventions in the event of power outages, strong winds, storms, floods, etc.
- First aid at special events
- Search and rescue for missing persons or people in distress

Join the PCVRU!

Are you interested in serving the community?
Fill out the membership form at pointe-claire.ca.