LIVING IN POINTE-CLAIRE



POINTE-CLAIRE

FALL 2020

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COVID-19

In order to comply with public health directives, space is limited until further notice.

Questions may be sent until noon on the day of the meeting using a form available for this purpose on the City's website.

YOUR CITY COUNCIL



JOHN BELVEDERE Mayor 514-630-1207 john.belvedere@ pointe-claire.ca



CLAUDE COUSINEAU
Councillor
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pointe-claire.ca



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District 5 – Lakeside Heights
514-630-1292
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District 7 - Northview
514-630-1294
eric.stork@
pointe-claire.ca



BRENT COWAN Councillor District 8 - Oneida 514-630-1295 brent.cowan@ pointe-claire.ca

COUNCIL MEETINGS

September 8, October 6, November 3 and December 1.

Council meetings are held in the Council Chamber at City Hall, 451 Saint-Jean Boulevard, at 7 p.m. Meetings are webcast: www.pointe-claire.ca.

A WORD FROM THE MAYOR



JOHN BELVEDERE MAYOR

AN EVEN MORE UNITED COMMUNITY

Dear Citizens,

The year 2020 has been marked by the COVID-19 pandemic, which is changing our lives and habits on every level, whether it be personal, family, professional or community.

Since March, we have joined our efforts and adapted our lifestyles to comply with government and public health directives to limit the spread of the global COVID-19 pandemic and save lives.

On behalf of myself and City Council, I thank you for your exemplary cooperation in following these government guidelines. This collective solidarity proves once again that Pointe-Claire is a tight-knit community. And this makes me proud. We have all continued to ensure that everyday life carries on and returns to some degree of normalcy.

I would like to acknowledge the outstanding work of municipal employees in all departments since the beginning of the pandemic. They were able to quickly rethink their ways of doing things and adjust their working methods to maintain the service offer and provide you with the best quality of life possible.

I would also like to thank all those who have been dedicated to protecting the health and safety of our community since the start of the pandemic. Your courage and selflessness are a credit to our society.

I invite you to continue to encourage local buying to support our merchants following the forced closure due to the pandemic. We are fortunate to have several shops within walking distance; let's help them by shopping there so that they can maintain and enhance their offer.

Depending on how the pandemic progresses, the members of City Council and I would like to resume meetings in the various municipal districts to get a chance to speak with you. If the meetings can be held in accordance with health guidelines, we will post the information on the City's website, social media and electronic billboards.

Together, we need to continue to keep our distance, wash our hands often and wear a mask or face covering in public transport and closed public places. We are doing this to protect ourselves and others.

I am counting on you and you can count on us.

John Belvedere

John Behudure

Mayor

CITY NOTES



MULTISERVICE COUNTER

AT THE COUNTER YOU CAN:

- Get general information about the City
- Pay your municipal or water taxes
- Purchase Pointe-Claire promotional items
- Get or renew your MULTI Card
- Get bus or taxi tickets for eligible seniors
- Purchase a rain barrel or household compost bin, or get a kitchen cone
- Renew your dog licence

• Fill out a grant or permit application for ash tree felling

COVID-19

A mask or face covering must be worn inside municipal buildings.

- Fill out a grant application for washable diapers or reusable hygiene products
- Fill out a request for commemorative programs: One birth, one memory, one tree, or a plaque on a City bench
- Have documents sworn
- Get a Zone 50 parking permit

COVID-19

Payment by card or cheque only.











Get all the news on Facebook and Twitter, see Pointe-Claire in pictures on Instagram or join our team by checking out the jobs available on LinkedIn.

Subscribe to the City's newsletters for all the news, event details, and registration dates for activities.

Go to www.pointe-claire.ca.

CITY HALL, MULTISERVICE COUNTER AND MUNICIPAL DEPARTMENTS

Opening hours

Monday to Friday: 8:30 a.m. to 4:30 p.m.

Summer hours - May 4 to October 9, 2020 Monday to Thursday: 8 a.m. to 4:30 p.m. Friday: 8 a.m. to noon

With the exception of the Inspection -Public Security Department, administrative offices will be closed on September 7 and October 12, 2020.

STARTING SEPTEMBER 17

Extended hours resume at the City Hall multiservice counter on Thursdays until 7 p.m.

YOUTH ADVISORY BOARD CALL FOR APPLICATIONS

The City's Youth Advisory Board is looking for candidates for 2021.

YOU ARE:

- 14 to 21 years old
- Pointe-Claire resident
- Bilingual (French/English)
- Involved in the community

The mandate: provide recommendations to improve youth activities and services.

Apply by September 21, at www.pointe-claire.ca/en/city/jobs.



2020 Youth Advisory Board Photo taken in November 2019

From top to bottom: Daniel-Jiajun Yu, Mark Siou, Cassandra Gillen, Katie Marsolais, Madeline Sparkes, Patrick Martel-Eastmond, Vanessa Vincent, Christophe Kélada (president), Jane Weber (vice-president). Magali Shimotakahara

COVID-19

A mask or face covering must be worn inside municipal buildings.

HOW TO GET IN TOUCH WITH US

CITY **DEPARTMENTS**

CITY HALL

451 Saint-Jean Boulevard 514-630-1200

MAYOR'S OFFICE

514-630-1207 john.belvedere@

pointe-claire.ca

CITY MANAGER'S OFFICE

514-630-1237 direction@pointe-claire.ca

LEGAL AFFAIRS AND CITY CLERK'S OFFICE

514-630-1228 greffe@pointe-claire.ca

COMMUNICATIONS

514-630-1200 communications@ pointe-claire.ca

ENGINEERING AND BUILDINGS

514-630-1208

ingenierie@ pointe-claire.ca

TAXES

514-630-1300, ext. 1829 taxes@pointe-claire.ca

PUBLIC WORKS

514-630-1230 tp@pointe-claire.ca

PLANNING

514-630-1206 urbanisme@ pointe-claire.ca

INSPECTION -**PUBLIC SECURITY**

399 Saint-Jean Boulevard 514-630-1234 secpub@pointe-claire.ca

VOLUNTEER RESCUE UNIT

2A Victoria Avenue 514-630-1224 rescueunit@ pointe-claire.ca

LEISURE AND CULTURE

LEISURE

94 Douglas-Shand Avenue 514-630-1214 recreation@pointe-claire.ca

BOB-BIRNIE ARENA

58 Maywood Avenue 514-630-1211 arenabobbirnie@ pointe-claire.ca

CENTRAL LIBRARY

100 Douglas-Shand Avenue

514-630-1218 bibliotheaue@

pointe-claire.ca

LIBRARY -VALOIS BRANCH

68 Prince-Edward Avenue 514-630-1219

STEWART HALL

CULTURAL CENTRE

176 Du Bord-du-Lac -Lakeshore Road

514-630-1220 stewarthall@

pointe-claire.ca

AQUATIC CENTRE

60 Maywood Avenue 514-630-1202 aquatique@

pointe-claire.ca

NAUTICAL ACTIVITIES

75 Du Bord-du-Lac -Lakeshore Road 514-630-1256 infocanoe@ pointe-claire.ca

AGGLOMERATION SERVICES

POLICE: SPVM (SERVICE DE POLICE DE LA VILLE DE MONTRÉAL)

(Station 5)

395 Saint-Jean Boulevard 514-280-0105 pdq5@spvm.qc.ca

FIRE: SERVICE DE SÉCURITÉ INCENDIE DE MONTRÉAL

(Station 55)

401 Saint-Jean Boulevard 514-280-1212

PERMIT APPLICATIONS

Certain permit and certificate applications are available online, allowing you to complete the form, send the required documents and, in some cases, make the payment directly.

The following applications can be made online:

- Extension
- New construction
- Fence
- Mechanical device
- Pool or hot tub
- Interior and exterior renovations
- Replacement or repair of services on your property
- Propane tank
- Earthwork (levelling)
- Driveway or landscaping

Fixed-cost permits and certificates are payable online and identified as such. All required documents to be attached to the application must be scanned; no photos of documents will be accepted.

Information: Planning Department 514-630-1206, urbanisme@pointe-claire.ca

Tree felling (free of charge)

Information: Public Works Department, 514-630-1230, tp@pointe-claire.ca





SUBMIT A REQUEST

You can submit a request to report a non-emergency situation using your smartphone in just a few clicks:

- 1 Download the **Voilà! signalement** free mobile app from the Apple Store (iOS) or Google Play (Android) and create your profile.
- 2 Click on Nouvelle demande and select Pointe-Claire. You can attach a photo of the situation you want to report.
- **3** Select the nature of your request from the choices available. You can report:
- a pothole;
- a defective street lamp;
- a recycling or organic waste bin to be repaired or replaced;
- and much more.
- 4 Specify the location of the situation you want to report and submit your request. It will be sent automatically to the appropriate municipal department. You will receive an e-mail when the situation is resolved.



WATER TAX

Every summer, a team goes around the streets of Pointe-Claire taking water meter readings in residential buildings with six units or less to determine annual drinking water use and issue a bill to the owners based on consumption. This pay-per-use formula promotes individual efforts focused on eco-responsible use and the preservation of this valuable natural resource.

In September, owners will receive their annual bill. The rate for 2020 is $0.8889/m^3$. Payment is required within 30 days.

PAYMENT OF MUNICIPAL TAXES

COVID-19

Due to the pandemic, the deadline for the second instalment of your municipal taxes, which was scheduled for June 1 and extended to July 2, is postponed until August 31.

THERE ARE THREE WAYS TO MAKE A PAYMENT:

- At a financial institution (in person, online or through an ATM)
- Through the City's pre-authorized payment plan
- At the City Hall multiservice counter (Interac or cheque)

ACCESS YOUR TAX BILL ONLINE TO:

- Receive an e-mail notification when your tax bill, water bill or statement of account has been added to your file
- View your statements and bills
- Receive a reminder about upcoming due dates
- Get a \$5 credit on your next tax bill

To sign up, go to www.pointe-claire.ca.

Information: 514-630-1300, ext. 1829, taxes@pointe-claire.ca



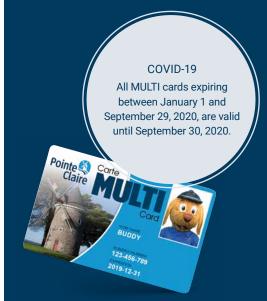
RENEWING YOUR MULTI CARD

It is valid for two years.

It allows residents to register for all activities offered by the City and take advantage of special rates and priority passes.

To obtain or renew your card, go to the Central Library, the Aquatic Centre, or City Hall with a recent proof of residence with photo ID.

For the complete list of benefits or for more information, visit www.pointe-claire.ca.



NEW MURAL - POINTE-CLAIRE VILLAGE

Inspired by the theme of water and the history of Pointe-Claire, the artists of the ArtduCommun collective will create visual representations of different eras.

The omnipresence of Lake Saint-Louis will remind us of the importance of water

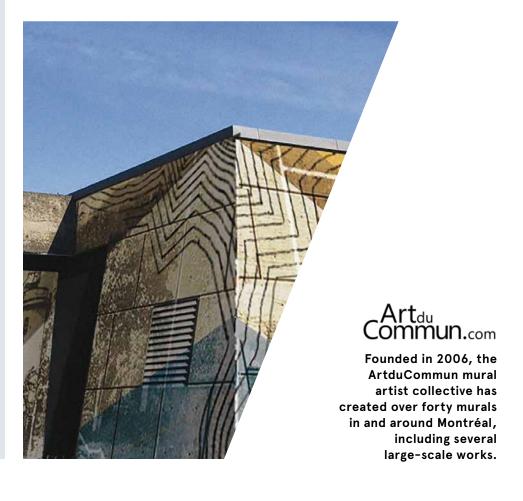
The omnipresence of Lake Saint-Louis will remind us of the importance of water in the city's history and development.

Nautical, village and agricultural scenes are snippets of the collective memory that will be revealed to passers-by.

This is the fifth project by the Pointe-Claire Public Art Committee to be produced since its creation in 2013. Its mandate is based on Council's renewed desire to promote the creation of public works of art, improve citizens' quality of life and enhance the urban landscape.

As you walk by, be sure to stop and see how the mural is coming along and watch the artists at work at the end of August.

At the end of August,
witness the creation
of a new mural on the
pumping station at the
east entrance to the
Pointe-Claire Village,
which will be created
by the artists of the
ArtduCommun collective.



ONLINE PROGRAMMING

This fall, find the culture, sports and leisure activities on the City's website.

The programming may be modified in accordance with government and public health guidelines in response to the COVID-19 pandemic.

Given the uncertainty with regard to the planning and holding of activities, no leisure and culture publications will be distributed door-to-door or made available in municipal buildings.

Go to www.pointe-claire.ca and click on the sections that interest you to find out about the activities and events available.

COVID-19 ACTIVE AT HOME

As a vibrant and proactive city, Pointe-Claire has been providing online activities from the start of the pandemic to encourage children and adults to be active, read and discover art at home.

Go to www.pointe-claire.ca for all the details.

REGISTRATION / LUDIK.POINTE-CLAIRE.CA

AQUATIC CENTRE

RESIDENTS

Starting Tuesday, August 25, at 7 p.m.

NON-RESIDENTS

Adult programs, adapted programs and lifeguard courses Starting Tuesday, September 1, at 7 p.m.

NON-RESIDENTS

All programs Starting Wednesday, September 2, at 7 p.m.

Registration assistance:

August 25 and September 2, from 6 to 9 p.m., at 514-630-1355.

The registration period will end on September 15 at 9 p.m.

CULTURAL CENTRE

RESIDENTS

Starting Tuesday, September 8, at 7 p.m.

NON-RESIDENTS

Starting Thursday, September 10, at 7 p.m.

Registration assistance:

September 8 and 10, from 7 to 9 p.m., at 514-630-1366.

LEARNING THROUGH PLAY PRESCHOOL PROGRAM

Registration underway. Information: 514-630-1300, ext. 1774

SUZUKI FLUTE AND VIOLIN PROGRAM

Registration underway. Information: 514-630-1300, extension 1777

LIBRARY

RESIDENTS

Starting Tuesday, September 8, at 7 p.m.

NON-RESIDENTS

Starting Thursday, September 10, at 7 p.m. In-person registration for children and teens. Family membership required.

Registration assistance: September 8 and 10, from 6 to 9 p.m., at 514-630-1225

Computers will be available at the Central Library.

NAUTICAL ACTIVITIES (CANOE KAYAK)

RESIDENTS

Starting Wednesday, September 16, at 9 a.m.

NON-RESIDENTS

Starting Thursday, October 1, at 9 a.m.

MOST ACTIVITIES REQUIRE ONLINE REGISTRATION. Go to ludik.pointe-claire.ca.

RESIDENTS

MULTI Card required for each family member to be registered.

NON-RESIDENTS

Client number required for each person to be registered.

GRANTS

REUSABLE HYGIENE PRODUCTS

This grant encourages the purchase or rental of reusable diapers, feminine hygiene products and incontinence products, providing up to \$200.

HOW TO OBTAIN THE GRANT:

You need to complete the application form available at **www.pointe-claire.ca** and return it by e-mail to **tp@pointe-claire.ca** or in person at the City Hall multiservice counter, with the following on hand:

- Your MULTI Card
- Original bill
- Proof of payment
- Birth certificate of the child who is 24 months or under (for diapers)

THE GRANT IN NUMBERS

- Between March 2019 and June 2020, 133 women benefitted from the grant for reusable feminine hygiene products.
- Reusable diapers have been purchased or rented for 55 babies over the past year.
- A total of 200 environmentally conscious citizens have participated in the grant program over the past year.



GRADUAL REPLACEMENT OF ASH TREES

A felling grant is available for ash trees with a diameter of 25 centimetres or more. Since June 2020, felling is permitted all year round and is mandatory if an ash tree is infested with the emerald ash borer and showing signs of decline on 30% or more of its surface. The grant covers 50% of felling costs, up to a maximum of \$500 per tree.

HOW TO OBTAIN THE GRANT:

- 1. Fill out an online felling permit request (www.pointe-claire.ca).
- 2. An inspector will visit your property to evaluate the trees that need to be felled and make recommendations. The felling certificate will be sent to you free of charge no later than 30 days after the application is filed.
- Send the receipt confirming your payment by e-mail (tp@pointe-claire.ca) or bring it to the City Hall multiservice counter, providing your contact information (name, address, telephone number).

Ash tree owners should plan for the felling and gradual replacement of ash trees with other species.

For more information, contact Public Works at 514-630-1230, tp@pointe-claire.ca.

ENVIRONMENT

ZERO-WASTE CHALLENGE

Eight families, representing the eight municipal districts, have been chosen to participate in the Zero-Waste Challenge, which will begin on September 17.

For five months, families will share observations, tips and tricks they have learned, and obstacles they have encountered during their challenge, which involves reducing waste at the source. Follow them on the City's website and Facebook page.

Interested in taking up your own zero-waste challenge? Tips and tricks will be shared on the City's Facebook page in September.

REDUCE AND REUSE TO ACHIEVE ZERO WASTE



REDUCING AT THE SOURCE

Adopting more eco-friendly consumption habits; for example, buying in bulk to reduce packaging and renting to avoid buying goods for occasional use.



REUSING

Opting for items that can be used repeatedly, buying a used product, or repairing an item to extend its life.



RECOVERING AND RECYCLING

Transforming recovered material to produce new goods; for example, recovering electronic devices dropped off in the Electrobac or at ecocentres allows for their metal alloys to be used in new products.



RECLAIMING

Using waste to make a different product; for example, using organic matter to make compost.



DISPOSING

Disposing of an item is the ultimate step for a product that no longer has any reclamation alternative.

Our eco-responsible choices and actions help us avoid this option.

ENVIRONMENT

WASTE MANAGEMENT

Household waste collection back to every other week

As of Tuesday, September 1, household waste will be collected on Tuesdays every other week, alternating between sector A and sector B.*

SECTOR A

Last weekly collection: Tuesday, August 25

Collection every two weeks: Starting, Tuesday, September 1

Sector A includes the entire area west of Saint-Jean Boulevard and the entire area south of Highway 20. Sector B is the area that is both east of Saint-Jean Boulevard and north of Highway 20.

For more information, see your Waste Collection Guide or visit www.pointe-claire.ca.

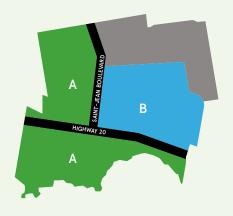
*Buildings with nine units or more and the Pointe-Claire and Valois village commercial zones have collections every week.

SECTOR B

Last weekly collection:

Friday, August 28

Collection every two weeks: Starting, Tuesday, September 8



Playing cards and testing your knowledge!

Test your knowledge with this educational trivia card game on proper waste management. The whole family can learn while having fun with various types of questions: open-ended, multiple choice, true or false, and sentences to complete.

Pick up a free trivia game at the City Hall multiservice counter. One game is offered per address.



Recipient of a Plume d'excellence in June 2020.

REMEMBER YOUR BAG!

Running some errands?

Don't forget to bring your shopping bag. Whether it's soft or rigid, cotton or a backpack, whether you bought it yourself, received it as a gift, or made it, the important thing is to bring it.

Let's help make Pointe-Claire an even



greener city!

COMMEMORATIVE PROGRAMS

ONE BIRTH, ONE MEMORY, ONE TREE

You can plant a tree on public property to celebrate a birth or commemorate a death.

ELIGIBILITY CRITERIA

- For a birth, the newborn and the person making the request must live in Pointe-Claire.
- To pay tribute to a deceased resident, the request must be made by a family member living in Pointe-Claire.

The request must be made within 12 months following the birth or death.

Trees planted as part of this program will bear a medallion with the loved one's name on it. The person who made the request will also receive a map with the location of the tree and the species selected. Planting takes place in the fall.

Pointe Claire To participate in these programs, contact Public Works

at 514-630-1230 or

tp@pointe-claire.ca.

COMMEMORATIVE BENCHES

Want to have a plaque installed on a public bench in honour of a loved one?

ELIGIBILITY CRITERIA

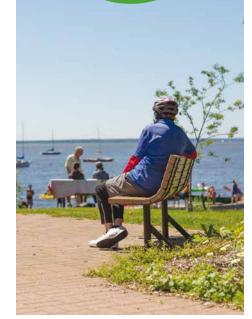
- The person you wish to commemorate must have been a Pointe-Claire resident.
- One plague is authorized per bench.
- One request per year is authorized.

You may choose the bench on which the plaque will be installed. The commemorative period is 25 years. You can also collect the commemorative plaque three months before the end of this period.

The City offers this turnkey service on a 15 cm by 11 cm stainless steel plaque, with a maximum of 350 characters engraved on it.

The cost for this request in 2020 is \$816* plus tax and includes production, installation and maintenance for 25 years. A fee of \$510* plus tax will be charged for an additional 25-year period.

*These rates are revised annually.



TERRA-COTTA NATURAL PARK

Walk through the paths in this wooded area of high ecological value to observe biodiversity and learn more about the history of the park, its wildlife and plant life with the 12 interpretive panels, two of which are interactive.

Follow the physical distancing instructions issued by public health

authorities.

A few rules to help preserve the park:



Respect the environment



Stay on the paths

Maintenance in the park is kept to a minimum to let nature take its course while ensuring everyone's safety and comfort. Paths are marked to increase biodiversity.



Keep your dog on a leash and pick up its excrements



For your pet's safety and the sake of wildlife in the park, dogs must be kept on a leash. You must also pick up and dispose of your dog's excrements in the trash, in accordance with existing by-laws.



Explore on foot

For the safety of people walking in the park, riding bicycles is forbidden. Moreover, repeated use of bicycles deteriorates the paths.



URBAN CONTAINER GARDENS

Once again this year, container gardens have been set up near the Central Library. The boxes contain fruits, vegetables, herbs and edible flowers. Stop by to pick some fresh produce to add to your plate!

AUTOMATED CALL SERVICE

Stay well informed and sign up for the City's automated call service to be reached quickly when alerts and general advisories are issued by phone (call or text) or e-mail: www.pointe-claire.ca.



ROAD SAFFTY

With the start of the school year around the corner, we would like to remind you of the importance of being courteous, respectful and safe on the roads, whether you are a motorist, cyclist or pedestrian.

Signs illustrating the benefits of obeying speed limits, being careful and acting appropriately will be posted around schools in Pointe-Claire a few days before children return.



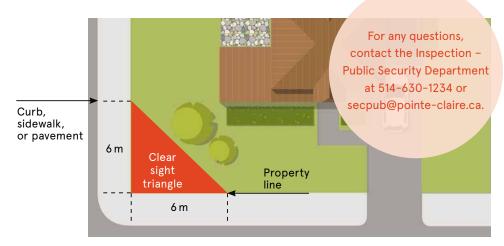
SIGHT TRIANGLE

If your property is located on a street corner, a sight triangle must be kept clear at all times for the safety of all road users.

It is a mandatory clearance zone to ensure a clear field of vision for motorists, cyclists and pedestrians for everyone's safety. Since January 2015, planting new trees, shrubs or hedges within the sight triangle is prohibited.

WHAT IS PERMITTED IN THIS ZONE?

- Any existing fences, hedges, or landscaping elements with a maximum height of 91 centimetres (3 feet) measured from the street level;
- Any existing trees with no branches or leaves 1 to 3 metres above the public right-of-way.



TONY-PROUDFOOT PARK

This fall, children
and adults will be able
to get moving at the new
Tony-Proudfoot Park
and have a picnic there!
This accessible and inclusive
park was designed in honour
of its namesake to allow
children with special needs
of all kinds to enjoy it,
while enhancing the municipal
leisure offer.

TONY-PROUDFOOT PARK A GREAT PLACE TO GET MOVING!

This is one of the first parks on the island of Montréal to provide a wide variety of adapted amenities. It features:

- an area reserved for children aged 2 to 5 years old;
- a play structure for children aged 6 to 12, including:
 - an access ramp;
 - an adapted swing for children in wheelchairs; and
 - a tactile roller slide, compatible with hearing aids.
- several interactive features, including musical panels and others illustrating sign language;
- a wheelchair- and stroller-accessible picnic area;
- a bench set off to the side for a quiet retreat; and
- a climber dome featuring a calm interior space for children in need of a break or those with sensory disorders.



The opening
is scheduled for
this fall. More details
will follow on
the City's website and
Facebook page!



WHO WAS TONY PROUDFOOT? 1949 – 2010

Originally from Winnipeg, Manitoba, he graduated from John Rennie High School in 1966, and went on to play in the Canadian Football League (CFL) for the Montreal Alouettes and British Columbia Lions. He won the Grey Cup with the Alouettes in 1974 and 1977.

Tony Proudfoot was also involved in the community as a journalist, teacher and coach.

After he was diagnosed with amyotrophic lateral sclerosis (ALS) in 2007, he created the Tony Proudfoot Fund to improve the living conditions of people with the disease and provide support for medical research.

This park honours him and gives everyone a chance to get moving!

A PARK FOR AND BY THE COMMUNITY

The Tony-Proudfoot Park was designed with the help of the community. A contest was first held for Pointe-Claire citizens to choose its name. They were then invited to contribute to its planning and development.

GRANDE-ANSE CHALET

IMPROVEMENTS TO THE FACILITIES AT GRANDE-ANSE PARK

A new chalet will be built at Grande-Anse Park for the entire community to enjoy. It will be accessible by foot, with a stroller or in a wheelchair, and will feature a large interior space with several rooms on two levels.

Its outdoor patio will offer a breathtaking view of Lake Saint-Louis. Under it will be a storage area for boats and nautical equipment.

To make it easier to access the lower level of the building and Lake Saint-Louis, there will be a path running alongside the building, providing a smooth descent to the water.

Inauguration of the chalet and the new facilities is scheduled for 2021.



A MULTI-PHASE REVITALIZATION PROJECT



2016 Centralizing of sailing base activities and demolition of the obsolete shed



2017-2020 Studies and archaeological inventory



May 2020
Demolition of the chalet and archaeological excavation



June 2020 Start of construction of the new chalet



2021
Planned opening of the new chalet

RESIDENTIAL SERVICES



The Public Works
Department offers a range of services for residential and commercial buildings.
For more information, call 514-630-1230 during office hours.

For all emergencies
outside regular business
hours, contact
Inspection – Public Security
at 514-630-1234.

WATER CLOSING AND OPENING – RESIDENTIAL AND COMMERCIAL AREAS

A service to open or close water shutoff valves is available for residences and businesses. Whether it is for repairs or renovations, please provide at least 48 hours' notice before starting the work (unless it is an emergency) so that we can verify the condition of your water shutoff valve. The service is offered free of charge during regular hours. At any other time, there is a fee of \$370.50.

SEWER CLEAN-OUT

The sewer clean-out inside your home must be accessible and in good condition. The cap must not be covered with cement, rust, or any other material, and must be easy to manipulate. The sewer clean-out is located where the sewer pipe exits the house (usually near the water meter) and has a 45° angle so that a rigid rod can be inserted for unblocking.

BACKFLOW PREVENTION VALVE

This device installed on the private side of the service line leading to the sewer is mandatory and is designed to prevent basement flooding in the event of a sewer back-up. It is the owner's responsibility to ensure that the valve is in proper working order. Here are a few precautions to take:

- Regularly check that the valve is not stuck in an open position due to blockage or malfunction.
- In case of heavy rain, avoid flushing the toilet or running the water. Too much water can cause the valve to open and the sewer to back up into your home.

SERVICE CALLS FOR SEWER BLOCKAGES

On request, the City will clear blocked sanitary sewers. If the work being done is the responsibility of the property owner and is carried out during regular work hours, a rate of \$759.75 will be charged. At any other time, the rate will be \$996.60.

Rates include administrative fees and are subject to change without notice.

MUNICIPAL BY-LAWS

CONSTRUCTION OR RENOVATION WORK



Before undertaking your construction or renovation project, we recommend that you contact the Planning Department (514-630-1206, urbanisme@pointe-claire.ca) to find out if a building permit or certificate of authorization is required.

CANNABIS CONSUMPTION



The City's by-law prohibits cannabis consumption in all public places throughout the city. As with alcohol consumption, it is forbidden to consume cannabis on sidewalks, bicycle paths, pedestrian trails, parks, and in all outdoor aquatic and sports facilities, including municipal buildings.

GOOD NEIGHBOURLINESS



Noise that is disturbing to others is forbidden between 11 p.m. and 7 a.m. Noise is considered disruptive if its sound level exceeds the ambient noise by more than 5 decibels.

The noise level of appliances such as air conditioners and mechanical or pump heating equipment must not exceed 60 decibels between 7 a.m. and 9 p.m. and 50 decibels between 9 p.m. and 7 a.m.

The use of electrical, pneumatic, mechanical, or other devices outdoors is permitted between 7 a.m. and 9 p.m. during the week, and between 9 a.m. and 5 p.m. on Saturdays, Sundays and holidays.

Respect: the best way to live in harmony!

HOME-BASED BUSINESS



In keeping with changing job market practices and to continue to improve quality of life, the City may allow owners of a detached single-family dwelling to work from home, as long as certain criteria and conditions are met, to manage a business, provide personal or professional services, or produce crafts.

For more information, contact the Planning Department at 514-630-1206, urbanisme@pointe-claire.ca.

If there is a discrepancy between the explanations on this page and any by-law, the wording of the by-law will prevail.

UPDATING OF THE PLANNING PROGRAM

The City's planning program, adopted in 2011, defines the planning vision for the territory with a view to improving the living environment while promoting sustainable development. The program updating process was launched in 2019 to better reflect our shared vision and adapt it to the new social, economic and environmental realities.

A multi-phase update:

Spring-summer 2019Portrait of the territory

Fall 2019
Citizen participation –
online survey
and participatory
workshops*

UnderwayVision and directions

Upcoming
Action plan,
implementation
and regulations

Public consultation and adoption

^{*}The report on the participatory workshops will be available on the City's website this fall.