APRIL 2021 TO MARCH 2022

WASTE COLLECTION GUIDE POINTE-CLAIRE



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PUBLIC WORKS:

514-630-1230, tp@pointe-claire.ca

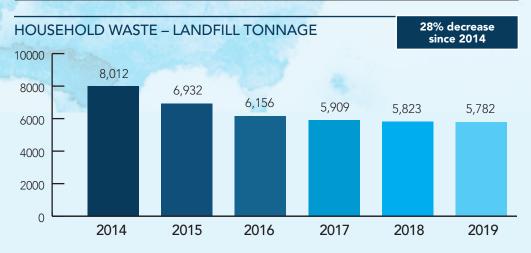
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WASTE RECOVERY

The City's ongoing actions to promote good waste management habits and practices as well as growing citizen participation enabled Pointe-Claire to achieve the following results:

| MATERIALS | GOVERNMENT OBJECTIVES | 2018 | 2019 |
|---|--------------------------|------|------|
| Organic waste | 60% recovery | 58% | 61% |
| Recyclable material | 70% recovery | 79% | 78% |
| Bulky items and construction and renovation materials | 70% recovery | 80% | 80% |



In 2020, the various municipal collections made it possible to divert these materials and items from landfill sites:

| TYPES | RECOVERY |
|---------------------------------|---------------|
| Polystyrene | 5.1 tonnes |
| Batteries | 1.8 tonne |
| | 0.13 tonne |
| E Ecocentre | 347.44 tonnes |
| Mattresses, sofas and armchairs | 58.44 tonnes |
| 🚊 Christmas trees | 18.49 tonnes |

WASTE MANAGEMENT **SQUAD**

Due to the current circumstances, the Waste Management Squad will have a different mandate for the summer of 2021.

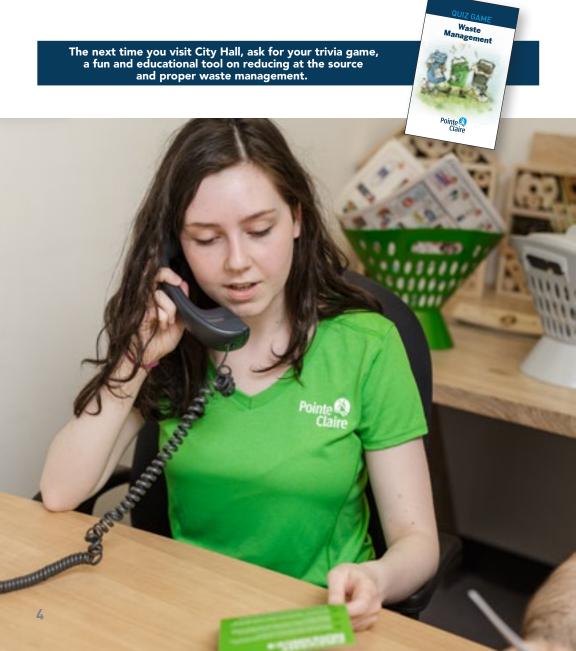
From June to August, the Squad will be available for telephone consultations to provide tips and tricks on waste sorting and help you adopt the best environmental practices.

Contact Public Works to make an appointment.

514-630-1230, tp@pointe-claire.ca

Due to the pandemic, the Squad's availability may change. We invite you to visit the City's website regularly.





ZERO-WASTE

Nine families participated in the Zero-Waste Challenge that ran from September 2020 to January 2021. To learn more about their journey, visit the Zero-Waste page of the City's website.

Aiming for zero waste starts with reducing the amount of waste produced. Here are a few tips on how to achieve it:



REDUCING AT THE SOURCE

Adopt eco-responsible consumption habits; for example, buy food in bulk to reduce packaging and rent or borrow to avoid buying goods for occasional use.

LUNCH BOX

Opt for reusable items when it comes to your water bottle, containers, straw and utensils, along with a cloth napkin to keep in your lunch box, desk drawer or bag.

KITCHEN

Do your grocery shopping based on planned meals to avoid food waste. Buy cleaning products in bulk or make your own. Opt for home cooking over prepared or delivered meals

WASTE SORTING

Proper sorting of materials reduces the volume of waste sent to landfill. Participating in the various collections also allows for the reuse of several materials.

Regardless of how you go about it, keep in mind that reducing waste at the source is a gradual process. Take it one step at a time without putting pressure on yourself and you will quickly come to realize that it can be done!

CIRCUIT



Circuit Zéro Déchet is a service that promotes the zero-waste lifestyle and lists the businesses that allow customers to shop with reusable containers. To find out which Pointe-Claire businesses participate in the Circuit, visit www.circuitzerodechet.com

GENERAL INFORMATION FOR DOOR-TO-DOOR COLLECTIONS

HOW TO PLACE YOUR BINS AND CONTAINERS

- Place all bins, items and containers at the end of your driveway after 6 p.m. the day before the collection or before 7 a.m. on the day of the collection. In winter, be sure to place your bin in a spot that does not interfere with snow removal operations.
- ▶ Position the rolling bin so that the wheels and handle face your home.
- Leave a clearance of 30 cm (1 ft.) around the rolling bin.
- ▶ Following collections, containers or rolling bins must be returned to your property before 10 p.m.



PREVENT NUISANCES

- Wash your bins by spraying the outside and inside with white vinegar, then rinsing. It's important to let them dry before putting waste in them.
- ▶ Keep them out of the sun.
- ▶ Keep lids closed at all times.

FOR THE ORGANIC WASTE COLLECTION:

- Alternate between food scraps and dry materials. Layer them separately and wrap your leftover meat, chicken or fish in newspaper before putting it in the bin.
- Place your leftover meat, chicken or fish in the freezer or refrigerator until the day of the collection.

For other tips and tricks, visit www.pointe-claire.ca.

WHAT TO DO IF...

YOUR BIN PROVIDED BY THE CITY IS DAMAGED

Note the serial number on the side of the bin and contact Public Works as soon as possible to have it repaired or replaced at no charge.

YOU NEED A SECOND BIN OR WOULD LIKE A DIFFERENT SIZE

From May to October, contact Public Works to obtain a second or different size bin for organic waste and recyclables at no charge.

YOUR WASTE WASN'T PICKED UP

Make sure all the collection instructions were followed: day and time, bin positioning, type and weight of the container, materials deposited, etc. Bins provided by the City for organic waste and recyclables cannot be used for the collection of household waste. If all instructions were followed, report the situation to Public Works as soon as possible.

PUBLIC WORKS: 514-630-1230, tp@pointe-claire.ca

WANT TO KNOW HOW TO DISPOSE OF YOUR WASTE?

Use the online material search tool: www.pointe-claire.ca/en/search-by-material

- ▶ 306 materials listed
- Over 3,000 searches performed
- ▶ Three most searched materials:
 - 1. Paint → hazardous household waste
 - 2. Aluminum foil \rightarrow recyclables
 - 3. Clothing \rightarrow donation boxes and centres





ORGANIC WASTE

MONDAY - Between 7 a.m. and 6 p.m. - Weekly collection

INSTRUCTIONS

- Only 80, 120 and 240 L green rolling bins from the City are accepted.
- Maximum weight:

| Bin | Weight |
|-------|-----------------|
| 80 L | 34 kg (75 lb.) |
| 120 L | 50 kg (110 lb.) |
| 240 L | 67 kg (150 lb.) |

- The lid must be closed.
- Only organic waste placed in the rolling bin will be collected.

- Evergreen leaves and branches shorter than 1 m and less than 5 cm in diameter may be placed in the bin.
- Bags of leaves are picked up only during the seasonal leaf collection (page 10).
- The bin must be returned to your property after collections.

Plastic bags, utensils, plates and coffee plastic capsules are not accepted, even if they are identified as compostable or biodegradable.

ACCEPTED WASTE

KITCHEN WASTE (RAW, COOKED OR SPOILED)

- cereals, bread, pasta, nuts and shells
- coffee beans, filters and grounds, tea leaves, tea bags
- herbs and spices
- fruits and vegetables
- cakes, sweets, flour
- YARD WASTE
- evergreen branches only
- small tree roots, household plants
- leaves, twigs, evergreen needles, wet sawdust, straw

- fish, seafood, meat and eggs (including shells and bones)
- vegetables oils and fats (small amounts in solid form, sauces, salad dressing)
- solid dairy products
- pet food
- garden waste (flowers, fruit, vegetables and plants)
- grass and other plant clippings (Due to its weight, sod must be deposited in small quantities at a time per collection.)

OTHER WASTE

- soiled cardboard: pizza boxes, French fry containers, egg cartons
- cold ashes produced by burning untreated wood
- hair, fur and feathers
- toothpicks

- soiled paper: tissue paper, paper towels, paper napkins, newspapers, muffin liners
- plates, bowls, and utensils made of wood, paper, cardboard or vegetable fibres

KITCHEN CONE



Get a kitchen cone at no charge: it's a simple, effective way to collect food scraps using newspaper or advertising flyers. A larger size is available for multiunit residential properties.

HOUSEHOLD COMPOST BIN



Get a household compost bin for \$25 and make compost from yard waste and some types of food scraps. Each residence can have a maximum of three household compost bins.

RAIN BARREL



Get a rain barrel for \$40 to wash your car or water your garden without using drinking water. Each residence can have a maximum of three barrels.

Available at the City Hall multiservice counter. MULTI Card required.



The MULTI Card, available free of charge at the Central Library, Aquatic Centre and the City Hall multiservice counter, is a proof of residence that you can use to register for all City activities and access a range of City services, including the Ecocentre and the distribution of trees, rain barrels, kitchen cones, and household compost bins.

For more information, visit www.pointe-claire.ca.

CHILDREN'S BOOK: LEONARD'S COMPOSTING ADVENTURES

A children's book created by the City that tells the story of a young boy and his cat as they learn to compost thanks to Mr. Compost.

The book is available for loan at the Library and can be purchased at the City Hall multiservice counter for \$5.





SEASONAL LEAF COLLECTION

MONDAY - Between 7 a.m. and 6 p.m.

SPRING

April 12 and 26 May 10 and 24

June 7

FALL

October 11 and 25 November 8 and 22

December 6

On these days, place your bins, containers and paper bags filled with leaves at the curb.

PERMITTED CONTAINERS

- 80, 120 and 240 L green rolling bins provided by the City
- reusable containers with a maximum volume of 100 L
- cardboard boxes
- paper bags only (with or without cellophane)

Leaves are accepted at all times in the weekly organic waste collection. They must be placed in the green rolling bin.

Plastic bags are not accepted, even if they are identified as compostable or biodegradable.



BRANCH COLLECTION

May 1 to October 31

INSTRUCTIONS

- Place the branches at the curb.
- The cut end must be facing the street to make them easier to collect.
- There must not be any debris (soil, roots, metal, etc.) on them.
- They must be 10 cm (4 in.) or less in diameter. Larger branches are accepted at the Ecocentre (page 13).
- All branch piles must not be higher than 1.2 m and must be spread out.

The branches are collected regularly by Public Works teams between May and October.

Please allow 21 days for this collection.

Branches that have been professionally pruned or felled are the contractor's responsibility.

LEAF AND GRASS RECYCLING

These ecological practices involve leaving shredded fallen leaves and grass clippings on the ground after mowing so that they can break down into the soil Leaves and grass are natural fertilizers!





RECYCLABLES

Between 7 a.m. and 6 p.m. – Weekly collection

SECTOR A – TUESDAY

The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20.

SECTOR B – MONDAY

The area east of Saint-Jean Boulevard and north of Highway 20.

INSTRUCTIONS

- Only 80, 120 and 360 L blue rolling bins from the City are accepted.
- Only recyclables placed in the rolling bin will be collected.
- The lid must be completely closed.



Containers must be rinsed.

If your materials are in a bag, it must be transparent.

Α

B

Return your bin to your property after collections.

ACCEPTED MATERIALS

Before placing your items in the bin, ask yourself: Is it a package, container or printed material?

PAPER / CARDBOARD

- telephone directories, catalogues, magazines
- boxes: cereal, tissue paper, frozen foods, detergent, shoes, etc.
- flat and corrugated cardboard, folded or cut-up cardboard boxes
- paper (including paper with staples or ink)
- envelopes (including those with windows)
- newspapers and flyers
- paper bags
- cardboard tubes and rolls

PLASTIC / GLASS / METAL

- metal cans, aluminum cans and plates
- bottles, containers and jars (with or without labels)*
- milk and juice cartons
- lids and caps
- plastic bags (that are not identified as biodegradable or compostable) **
- plastics numbered 1 to 5 and 7; look for the following symbol on the container or packaging to make sure it can be recycled:











- * Remove lids and caps before placing them in your bin.
- ** Put all your plastic bags in one bag before placing them in the bin this will make it easier to process them at the sorting centre.



Number 6 plastics must go in the household waste bin. Polystyrene (Styrofoam food trays, coffee cups, and so on) must be taken to the container at Public Works for disposal (page 17).



HOUSEHOLD WASTE

REGULAR SCHEDULE

TUESDAY – Between 7 a.m. and 6 p.m. – Collection every other week*

SUMMER SCHEDULE

JUNE 8 TO AUGUST 27 – Between 7 a.m. and 6 p.m. – Weekly collection

SECTOR A – TUESDAY / SECTOR B – FRIDAY

*Buildings with nine units or more and the Pointe-Claire and Valois village commercial zones have collections every week.

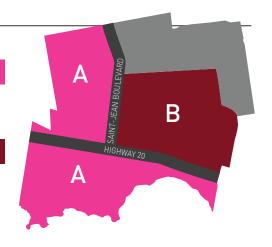
SECTOR MAP

SECTOR A

The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20.

SECTOR B

The area east of Saint-Jean Boulevard and north of Highway 20.



INSTRUCTIONS

Only household waste placed in a closed container or rolling bin will be picked up. Construction materials must be brought to an Ecocentre (page 13).

MANUAL COLLECTION

- Waste may be put in a reusable plastic or metal container or a rolling bin with a maximum volume of 100 L per container or bin.
- The maximum weight for each container or bin is 25 kg (55 lb.)
- A maximum of 360 L of household waste per door will be picked up at each collection.

MECHANICAL COLLECTION

- Waste may be put in a rolling bin with a European grip whose volume does not exceed 360 L (visit www.pointe-claire.ca for examples).
- The rolling bin must not weigh more than 100 kg (220 lb.)
- Bins provided by the City for organic waste and recyclables cannot be used for the household waste collection.



ECOCENTRES

SATURDAY – Between 9 a.m. and 4 p.m.

April 17, May 15, June 12, July 17, August 21, September 25 and October 23

50 TERRA-COTTA AVENUE – PUBLIC WORKS YARD

> MULTI Card required (page 9)

Materials and items are taken to sorting centres to determine what will be reused, recycled or reclaimed. Non-recoverable waste is sent to landfill sites.

ACCEPTED MATERIALS AND ITEMS

 appliances containing halocarbons (refrigerators, freezers, air conditioners, water coolers and dehumidifiers)

- household and electrical appliances
- motorized equipment (without fuel)
- household and bulky items
- sports equipment
- upholstered items (mattresses, sofas and armchairs)
- crystal, porcelain, ceramic
- excavation materials*
- computer and electronic equipment
- decorative cushions
- ferrous and non-ferrous metals*
- tires and rims (separated)
- construction and renovation materials*
- hardwood tree waste (branches, bark, chips)
- soil, rocks and sand
- fabrics and clothing
- *Maximum size: 2.4 m x 1.2 m

A document shredding service is available at the Ecocentre days. For more details, visit www.pointe-claire.ca.



AGGLOMERATION OF MONTRÉAL ECOCENTRES

This service is provided for a yearly maximum of 12 cubic metres. Beyond this amount, a fee will be charged.

CLOSEST ECOCENTRES: Saint-Laurent – 3535 Sartelon Street, Saint-Laurent LaSalle – 7272 Saint-Patrick Street, LaSalle

Hazardous household waste is accepted at agglomeration of Montréal ecocentres.

Proof of residence with address and photo required.

INFORMATION: 514-872-0384, ville.montreal.gc.ca/ecocentres.



BULKY ITEMS: DOOR-TO-DOOR COLLECTION

WEDNESDAY – Between 7 a.m. and 6 p.m. April 7, May 5, June 2, July 7, August 4, September 8 and October 13

Bulky items are those that are too big to put in a bag, box or garbage can, excluding mattresses, box springs and sofas. These objects are recovered and reclaimed when possible.

INSTRUCTIONS

- Items should not weigh more than 100 kg (220 lb.)
- The maximum size is 1.8 m (6 ft.) by 1.2 m (4 ft.)
- Sharp or dangerous items must be made safe.
- A maximum of 10 items, or the equivalent of 5 m³, per collection for each address or multi-unit building is permitted.
- Whenever possible, materials should be tied up in bundles.

ACCEPTED ITEMS

- bathtubs, toilets, sinks
- propane barbecue grills (without the propane cylinder)
- electrical household appliances (except those containing refrigerant gas)
- large mirrors and sheets of glass
- furniture made of wood, metal, plastic or any other materials (tables, chairs, desks, dressers, bookcases, wardrobes, filing cabinets, etc.)
- electric baseboard heaters, kitchen range hoods, hot-water tanks, etc.
- doors and windows
- carpets and pool covers (rolled)



| REFUSED ITEMS | SOLUTIONS |
|---|---|
| Small electronic devices (phones, tablets, etc.) | Electrobac – Ecocentre |
| Large electronic devices (televisions, computers, etc.) | Ecocentre www.recyclermeselectroniques.ca/qc/ |
| Construction and renovation materials | Ecocentre |
| Appliances containing halocarbons (refrigerators, freezers, etc.) | Ecocentre |
| Large upholstered items (mattresses, sofas and armchairs) | Mattresses, sofas and armchairs collection – Ecocentre |
| Tires | Ecocentre |

Special collection by request for a fee: 514-630-1230, tp@pointe-claire.ca



MATTRESSES, SOFAS AND ARMCHAIRS: DOOR-TO-DOOR COLLECTION

WEDNESDAY AND THURSDAY – between 7 a.m. and 6 p.m.

Sector A: May 5, July 7 and October 13 Sector B: May 6, July 8 and October 14

The collection will alternate between Sector A and Sector B.

SECTOR A – WEDNESDAY

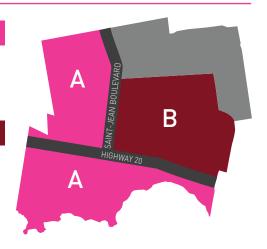
The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20

May 5, July 7 and October 13

SECTOR B - THURSDAY

The area east of Saint-Jean Boulevard and north of Highway 20

May 6, July 8 and October 14



INSTRUCTIONS

- ltems should not weigh more than 100 kg (220 lb.)
- The maximum size is 1.8 m (6 ft.) by 1.8 m (6 ft.)
- A maximum of 10 items, or the equivalent of 5 m³, per collection for each address or multi-unit building is permitted.

ITEMS ACCEPTED



- mattress, box spring
- sofa, armchair, sectional
- sofa bed, futon



REFUSED ITEMS

 Pillows, cushions, rugs, and office and dining chairs are only accepted in the bulky items collection and at Ecocentre days.



Some furniture stores will collect furniture and upholstered items when delivering new ones. Ask about this to avoid storing extra furniture between collections!



HAZARDOUS HOUSEHOLD WASTE

SATURDAY AND SUNDAY - May 8 and 9, September 18 and 19 Between 9 a.m. and 5 p.m., Civic-Center Avenue, 451 Saint-Jean Boulevard (parking lot behind City Hall)









ACCEPTED MATERIALS

- adhesives, tar, epoxy, paint remover
- aerosols
- intact fluorescent tubes and compact fluorescent lightbulbs
- lead-acid car batteries
- propane bottles
- engine oil, empty containers and filters

- vegetable oils
- mercury (thermometers)
- paint (latex, alkyde, enamel)
- pesticides and fertilizer
- batteries
- chemicals for pools
- cleaning and maintenance products
- turpentine, gas, fuel, thinner, alcohol

OTHER OPTIONS

- Saint-Laurent and LaSalle ecocentres: www.ville.montreal.qc.ca/ecocentres
- Éco-peinture: www.ecopeinture.ca/en/
- Recycfluo: www.recycfluo.ca/en



CHRISTMAS TREE COLLECTION

WEDNESDAY - January 12, 2022 - Between 7 a.m. and 6 p.m.

- All natural trees are accepted (fir, pine, spruce, birch).
- It must be free of decorations, snow and ice.
- It must not be in a bag.

- Place it horizontally near the road.
- It must be under the following maximum sizes:
 - Trunk diameter: 13 cm (5 in.)
 - Height: 2.5 m (8 ft.)

Collected trees are turned into wood chips or compost.

Forgot to put out your tree?

Trees may be brought to the Ecocentre (page 13).

PERMANENT COLLECTION POINTS



POLYSTYRENE (STYROFOAM)

50 TERRA-COTTA AVENUE – PUBLIC WORKS PARKING LOT

INSTRUCTIONS

- Remove labels.
- Remove adhesive tape.

- Remove absorbent pads.
- Clean containers.

ONLY ITEMS ACCEPTED

EXPANDED POLYSTYRENE



packaging for electronic and household appliances



styrofoam cups



disposable plates and bowls

EXTRUDED POLYSTYRENE



trays for meat, fish and poultry



fast-food containers



egg packaging

Non-expanded polystyrene (number 6 plastic) is not accepted nor are polystyrene chips, pool toys and polyurethane insulation. These must be disposed of in the household waste bin.

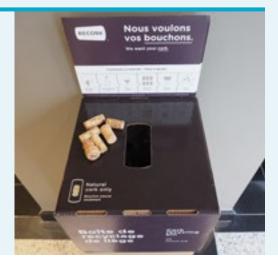


CORK

Cork is collected at the following municipal buildings:

- City Hall
- Central Library
- Aquatic Centre

Only natural corks are accepted. Visit **www.pointe-claire.ca** for examples.





ELECTROBAC

AQUATIC CENTRE

Collection of small electronic devices (obsolete or non-functional) and ink cartridges.



ACCEPTED ITEMS*

- chargers
- cables
- peripherals
- small ink cartridges
- cell phones, digital cameras, MP3 and CD players, etc.

*Only items that fit in the bin are accepted.
Placing items outside the bin is not allowed.



BATTERIES

Alkaline and cellphone batteries are collected in the following municipal buildings:

- City Hall
- Central Library
- Library Valois Branch
- Aquatic Centre

- ▶ Bob-Birnie Arena
- Stewart Hall Cultural Centre
- ▶ Canoe Kayak Club

Only batteries that fit in the bin are accepted. Please remove batteries from your bags before placing them in the bin.



TEMPORARY COLLECTION

DISPOSABLE SAFETY EQUIPMENT

Disposable masks, earplugs and safety glasses are collected at the following buildings:

- City Hall
- ▶ Central Library
- Aquatic Centre
- ▶ Bob-Birnie Arena
- Stewart Hall Cultural Centre



GRANTS

DIAPERS, FEMININE HYGIENE PRODUCTS AND INCONTINENCE AND BEDWETTING PRODUCTS

HOW TO OBTAIN THE GRANT

You must fill out the request form (www.pointe-claire.ca) and return it by e-mail to tp@pointe-claire.ca or in person at the City Hall multiservice counter with the original, a photo or a scanned copy of the following documents:

- your MULTI Card (page 9)
- the bill and recent proof of payment (within the past six months for diapers and the past three months for feminine hygiene and incontinence products)
- the birth certificate for your child aged 24 months or under (for diapers).

Up to \$200 per child

Amount for washable diapers, covers, inserts, swim diapers, waist extenders, training pants, waterproof bags, and fabric to make diapers.

Up to \$100 per person

- Amount for menstrual underwear and cups, washable sanitary napkins and reusable tampon applicators, washable underwear and liners for urinary leaks and incontinence, waterproof bags;
- Amount for fabric to make underwear and liners for urinary leaks and incontinence.
- Until a child is toilet trained, he or she will use approximately 6,000 diapers, which represents up to one tonne of waste.
- One washable diaper is equivalent to around 300 disposable diapers.
- ▶ Disposable diapers are made of plastic (derived from crude oil) and cellulose (derived from wood). For one child, this is equivalent to half a barrel of crude oil and four and a half trees. Disposable diapers also require large quantities of water to be produced.



QUICK REFERENCE GUIDE

| MATERIALS AND ITEMS | SOLUTIONS |
|---|---|
| Cigarette butts | Household waste |
| Construction and renovation materials | Ecocentre |
| Crystal, porcelain, ceramic | Ecocentre |
| Dead wild animals | Household waste or contact Public Works |
| Diapers, incontinence underwear, sanitary napkins and tampons, cotton swabs, dental floss | Household waste Grants (page 19) |
| Dryer lint, dust, wax | Household waste |
| Fabrics and clothing | Donation bins Ecocentre |
| Garden hoses, blinds and carpets | Ecocentre Bulky items |
| Hardwood tree branches | Ecocentre Branch collection |
| Metallic wrapping paper and bows | Household waste |
| Non-vegetable oils and fats | Hazardous household waste |
| Pet litter | Household waste |
| Plastic bags (bundled in one bag) | Recyclables |
| Plastic bags identified as biodegradable or compostable | Household waste |
| Plastic utensils | Household waste |
| Plastic wrap | Recyclables |
| Remnants of trees (bark, chips, stumps and logs) | Ecocentre |
| Soil, sod rolls, rocks and sand | Ecocentre |
| Waxed cardboard coffee cups and lids | Household waste |

For more information, use the online material search tool: www.pointe-claire.ca/en/search-by-material.