
LIVING IN POINTE-CLAIRE

YOUR NEW CITY COUNCIL

Details on pages 3 to 7



2021-2025 CITY COUNCIL

In the centre, Mayor Tim Thomas, surrounded by Bruno Tremblay – District 6;
Erin Tedford – District 1; Brent Cowan – District 8; Eric Stork – District 7;
Cynthia Homan – District 5; Kelly Thorstad-Cullen – District 3;
Paul Bissonnette – District 2. Absent from photo: Tara Stainforth – District 4

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www.pointe-claire.ca



MULTI CARD

Is your MULTI Card due to expire in the next three months?
Renew it now!

It is available at no charge and is valid for two years.

It allows residents to register for all activities offered by the City and take advantage of special rates and priority passes.

To obtain or renew your card, go to the Central Library, Aquatic Centre or City Hall with a recent proof of residence and photo ID.

For the complete list of benefits or for more information, visit www.pointe-claire.ca.



Get all the news on Facebook and Twitter, see Pointe-Claire in pictures on Instagram or join our team by checking out the jobs available on LinkedIn.

Subscribe to the City's newsletters for all the news, event details, and registration dates for activities.

Visit us at www.pointe-claire.ca.

MESSAGE FROM THE MAYOR



TIM THOMAS
MAYOR

Dear Pointe-Claire citizens,

I'd like to thank you all for your support and the trust you have placed in me by electing me as your mayor. I will work every day to honour that trust, work collaboratively with Council and reach out to those who supported other candidates in the election.

Pointe-Claire is a great place to live; despite our proximity to downtown Montréal, we've maintained a small-town feel, a strong sense of community, and respect for our beautiful natural environment. Under the responsible management of past mayors like Malcolm Knox and Bill McMurchie, we developed a healthy balance between low residential taxes, a strong commercial sector and quality services, as well as a vision of Pointe-Claire as a garden city that protects its public and private green spaces.

In recent years, that vision of Pointe-Claire has come under threat as new residential condo developments have been proposed that could see our population increase by over 40% in less than 10 years, without the supporting infrastructure or the necessary protections for our trees and green spaces. This was the single biggest issue of the last election campaign and will be our main challenge as a community going forward.

In 2022, we will have the opportunity to adopt a new urban plan in consultation with citizens. I would invite you to follow and participate in this process. I will work to ensure that we prioritize citizen concerns for traffic, environment, quality of life and heritage over new developments, and ensure that neighbouring homes have an adequate buffer zone to protect their privacy. I also believe we must preserve the commercial zoning and work to attract more businesses to our industrial park; the higher taxes they pay remain the key to keeping our residential taxes low.

In the face of the climate crisis, we must all do our part to protect trees and green spaces. I will implement an official policy of planting a new tree for every one removed by the City on public land and adopt by-laws that better protect our public and private tree canopy. I will work to preserve the entire Fairview Forest and have it rezoned as a natural park. This will not be easy, but if Pointe-Claire takes the lead and works with other levels of government, I believe we can succeed, just as we succeeded in protecting Terra-Cotta 50 years ago.

Over the next four years I hope we can work together to protect the character of Pointe-Claire as an environmentally-friendly garden city, limit excessive development and deliver quality services while keeping residential taxes low.

A handwritten signature in black ink, appearing to read 'T. Thomas', written in a cursive style.

Tim Thomas
Mayor

YOUR CITY COUNCIL



TIM THOMAS

Mayor
1st term
514-630-1207
tim.thomas@pointe-claire.ca

I've lived, raised a family, and run a successful business in Pointe-Claire for over 20 years. Before that, I worked in the education sector and in government. I have a master's degree in Public Administration and a PhD in Political Science. I've taught municipal government at the university level and published books and articles on the subject. I've also worked in the federal civil service, including as a senior policy analyst to the Prime Minister of Canada and the federal Cabinet.

My aim is to bring that experience to bear in order to address the challenges our City faces. Over the next four years I hope we can work together to protect the character of Pointe-Claire as an environmentally friendly garden city, limit excessive development and deliver quality services, while keeping residential taxes low.



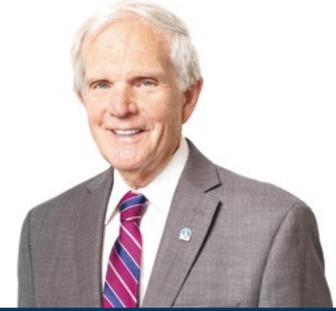
ERIN TEDFORD

Councillor – District 1
1st term
514-630-1288
erin.tedford@pointe-claire.ca

I want to thank you, my fellow residents of District 1, for electing me as your new City Councillor. My background is in the education sector, and I hold degrees in History, English and Education from Queen's University and the University of Calgary.

My experience includes working as Education Manager with the World Anti-Doping Agency, as Coordinator of the Legislative Page Program at the Ontario Legislature, and as a teacher at public and private schools in Canada and Britain. I recently taught French at a local school to assist during the pandemic. I competed nationally and internationally as an elite athlete in rhythmic gymnastics, benefiting from Pointe-Claire's exceptional athletic facilities in my youth.

Going door-to-door in the election campaign was a great opportunity to meet neighbours and hear your concerns. I look forward to working with you over the next four years to help make our exceptional community better still.



PAUL BISSONNETTE

Councillor – District 2
5th term
514-630-1289
paul.bissonnette@pointe-claire.ca

I was born and raised in Pointe-Claire and have been a City Councillor here since 2005. My family has lived in the City for over 100 years. My wife, Linda, and I have one grown daughter, Michelle.

I am retired and have over 30 years' experience in the business world. As a Pointe-Claire City Councillor, I will continue to work for you, to keep you informed in a proactive way and to answer your requests in a timely and effective manner. I will continue to support environmental and sustainable development programs as well as the revitalization of our villages and the optimization of services for all members of the community.

My goal is for Pointe-Claire to remain a leader in the West Island.

YOUR CITY COUNCIL



KELLY THORSTAD-CULLEN

Councillor – District 3

3rd term

514-630-1290

kelly.thorstad-cullen@pointe-claire.ca

I have been a Pointe-Claire resident since 2005, when my husband, Brent, and I moved here to raise our family. We are the proud parents of three beautiful boys: Kyle, Andrew and Tyler.

I am a nurse practitioner and Director of Nursing and Patient Care Services at the Shriners Hospitals for Children – Canada.

I have thoroughly enjoyed representing Valois and the City for the past eight years. My motivation is to continue to represent our community and the families in Pointe-Claire. I want to continue supporting our sustainable development initiatives and the optimization of the services that the City has to offer.

Dedicated to supporting my three boys' activities, I am also a youth program leader, and an avid fan in the hockey arena stands!



TARA STAINFORTH

Councillor – District 4

2nd term

514-630-1291

tara.stainforth@pointe-claire.ca

I have been a Pointe-Claire resident since 2007. A teacher and author by profession, I am the mother of two lovely daughters.

What makes our city great is that it offers the community a wonderful place to live through its services and dedication to quality of life. With my children, I became more involved, and it is this commitment that motivates me to work towards preserving and continuously improving our city, as well as making sure the people are well-represented.

During my term, I will continue the great work being done in our city by making sure citizens are actively engaged and participating, creating a greater sense of belonging to the community to support Pointe-Claire as it achieves its greatest potential.



CYNTHIA HOMAN

Councillor – District 5

3rd term

514-630-1292

cynthia.homan@pointe-claire.ca

I have been a Pointe-Claire resident since 1978, and I have raised my children here. I have over 35 years of work experience in business and community service.

I am a strong advocate for social development issues, such as affordable housing, the environment, isolated seniors, food security and transportation.

In my third mandate as City Councillor of District 5, I am committed to maintaining and improving services for our residents within the City's framework of sound financial management.

I will support the review of the Special Planning Program to ensure that it is still relevant. I will ensure that the revitalization process continues for our industrial park and the implementation of our sustainable development plan. The ongoing review of our City by-laws is also a priority for me.

I am deeply committed to the community and to representing your voice at Council.

YOUR CITY COUNCIL



BRUNO TREMBLAY

Councillor – District 6

1st term

514-630-1293

bruno.tremblay@pointe-claire.ca

I've lived in Pointe-Claire since 1965. I'm very fortunate and privileged to have grown up here, and for that, I'm thankful to my parents for their foresight. I'm forever grateful to the people who came before me, who together in their wisdom and best intentions built a city where so many of us today are able to learn, play, work and dream in peace and comfort. With our city at a crossroads, we now have the very same responsibility of building a resilient place, both for our needs today and for the many generations to come. Over the course of my mandate, I will strive to serve the citizens of Pointe-Claire with this purpose firmly in mind. My wife, Birgitte, and I have two wonderful daughters, Emilie and Louise. My parents, siblings, nieces and nephews also call Pointe-Claire home.



ERIC STORK

Councillor – District 7

2nd term

514-630-1294

eric.stork@pointe-claire.ca

I have been a Pointe-Claire resident since 2002 and I have worked as a consultant and sales manager. I am the father of two daughters and I am committed to the values of respect, integrity, and family.

During my term, I want to ensure that I represent and defend the values, opinions, and beliefs of the residents in my district.

My goals will focus on improving communication and transparency between the City and the community. That is what I will strive to accomplish for you in the coming years.



BRENT COWAN

Councillor – District 8

2nd term

514-630-1295

brent.cowan@pointe-claire.ca

I have been a Pointe-Claire resident since 1994 and own a company that manufactures pulp testing equipment. My wife, Christiane, and I have two adult children, Stephanie and Tristan.

As a Pointe-Claire City Councillor, I want to help bring municipal government closer to the community and to encourage the community's deeper involvement in their own municipal government.

At the end of my term, I hope to have contributed significantly to achieving this aim.

DISTRICTS

- 1 – CEDAR / LE VILLAGE
- 2 – LAKESIDE
- 3 – VALOIS
- 4 – CEDAR PARK HEIGHTS
- 5 – LAKESIDE HEIGHTS
- 6 – SEIGNIORY
- 7 – NORTHVIEW
- 8 – ONEIDA



COUNCIL MEETINGS

January 18, February 8, March 8, April 5, May 3, June 7, July 5, August 16, September 6, October 4, November 8 and December 6, 2022

Council meetings are held in the Council Chamber at City Hall, 451 Saint-Jean Boulevard, at 7 p.m. Meetings are webcast. The link is available on the City's website.

COVID-19

In accordance with public health guidelines, Council meetings will be held with limited seating until further notice. Questions may be sent until noon on the day of the meeting using the designated form on the City's website.

CITY NOTES



MULTISERVICE COUNTER

The multiservice counter at City Hall (451 Saint-Jean Boulevard) provides a range of services at one location.

AT THE COUNTER, YOU CAN :

- Get general information
- Pay your municipal or water taxes
- Purchase promotional items
- Get or renew your MULTI Card or a plaque on a city bench
- Get bus or taxi tickets for eligible seniors
- Purchase a rain barrel or household compost bin, or get a kitchen cone
- Renew your dog licence
- Fill out a grant or permit application for ash tree felling
- Fill out a grant application for washable diapers or reusable hygiene products
- Fill out a request for Pointe-Claire commemorative programs : One Birth, One Memory, One Tree
- Have documents sworn
- Pay a fine from the Ville de Montréal

Opening hours

Monday to Friday:
8:30 a.m. to 4:30 p.m.
Thursday: until 7 p.m.

Summer hours – May 2 to October 7

Monday to Thursday:
8 a.m. to 4:30 p.m.
Thursday: until 7 p.m.
Friday: 8 a.m. to noon

CITY HALL AND MUNICIPAL DEPARTMENTS

Opening hours

Monday to Friday: 8:30 a.m. to 4:30 p.m.

Summer hours – May 2 to October 7, 2022

Monday to Thursday: 8 a.m. to 4:30 p.m.
Friday: 8 a.m. to noon

With the exception of the Inspection – Public Security Department, administrative offices are closed from December 24, 2021, to January 4, 2022, inclusively, and on April 15 and 18 and May 23, 2022.

ONLINE APPLICATIONS

Certain permit and certificate applications are available online, allowing you to complete the form, send the required documents and, in some cases, make the payment directly.

Fixed-cost permits and certificates are payable online and identified as such. All required documents to be attached to the application must be scanned; no photos of documents will be accepted.

The following applications can be made online:

- **Extension**
- **New construction**
- **Fence**
- **Mechanical device**
- **Pool or hot tub**
- **Interior and exterior renovations**
- **Replacement or repair of service connections on your property**
- **Propane tank**
- **Earthwork (levelling)**
- **Driveway or landscaping**

Information: Planning Department,
514-630-1206, urbanisme@pointe-claire.ca

- **Boat launch permit, as of April**

Information: Inspection – Public Security Department
514-630-1234, secpub@pointe-claire.ca

- **Renewal of your dog licence**

Information: Taxation Counter
514-630-1300, extension 1829, taxes@pointe-claire.ca

- **Tree felling (free of charge)**

Information: Public Works Department,
514-630-1230, tp@pointe-claire.ca

Visit the City's website
to fill out an application:
www.pointe-claire.ca

Avoid the spring rush!
Apply for your permits
over the winter.

SUBMITTING A REQUEST

You can report a non-emergency situation using your smartphone in just a few clicks.

- 1 Download the **Voilà! Signalement** free mobile app from the App Store (iOS) or Google Play (Android) and create your profile.
- 2 Click on **Nouvelle demande** and select **Pointe-Claire**. You can attach a photo of the situation you want to report.
- 3 Select the nature of your request from the choices available. You can report:
 - **a pothole**
 - **a defective street lamp**
 - **a recycling or organic waste bin to be repaired or replaced**
 - **and much more**
- 4 Specify the location of the situation you want to report and submit your request. It will be sent automatically to the appropriate municipal department.



CLAIMS

For all claims, you must fill out and send the form available on the City's website to the Legal Affairs Department and City Clerk's Office (greffe@pointe-claire.ca) within 15 calendar days of the incident.

The form is also available at City Hall.

CITY NOTES

2022 BUDGET

The 2022 budget will be tabled at a public meeting and will be adopted in January 2022, as authorized by the Cities and Towns Act during a municipal election year. Once confirmed, the date of the special meeting scheduled for its adoption will be announced on the City's website, on its Facebook page and in the local newspaper. Tax bills will be issued after the budget has been adopted. Payment deadlines will be adjusted accordingly.



MUNICIPAL TAXES

FOUR PAYMENT METHODS ARE AVAILABLE:

- Financial institution (in person, online or through an ATM)
- Pre-authorized payment plan
- City Hall multiservice counter (Interac, cheque or cash)
- Sending a cheque by mail in the envelope provided

ACCESS YOUR TAX BILL ONLINE TO:

- View your statements and bills
- Receive a reminder about upcoming due dates

YOU CAN ALSO SIGN UP FOR ELECTRONIC DELIVERY OF YOUR TAX BILL TO:

- Receive an email notification when your tax bill, water bill or statement of account has been added to your file
- Get a \$5 credit on your next tax bill

To sign up, go to: www.pointe-claire.ca/taxation

Information: 514-630-1300, ext. 1829, taxes@pointe-claire.ca



HOW TO REACH US

CITY DEPARTMENTS

CITY HALL

451 Saint-Jean Boulevard
514-630-1200

MAYOR'S OFFICE

514-630-1207
tim.thomas@pointe-claire.ca

CITY MANAGER'S OFFICE

514-630-1237
direction@pointe-claire.ca

LEGAL AFFAIRS AND CITY CLERK'S OFFICE

514-630-1228
greffe@pointe-claire.ca

COMMUNICATIONS

514-630-1200
communications@pointe-claire.ca

ENGINEERING AND BUILDINGS

514-630-1208
ingenierie@pointe-claire.ca

TAXES

514-630-1300, ext. 1829
taxes@pointe-claire.ca

PUBLIC WORKS

514-630-1230
tp@pointe-claire.ca

PLANNING

514-630-1206
urbanisme@pointe-claire.ca

INSPECTION – PUBLIC SECURITY

399 Saint-Jean Boulevard
514-630-1234
secpub@pointe-claire.ca

VOLUNTEER RESCUE UNIT

2A Victoria Avenue
514-630-1224
rescueunit@pointe-claire.ca

LEISURE AND CULTURE

LEISURE

94 Douglas-Shand Avenue
514-630-1214
recreation@pointe-claire.ca

BOB-BIRNIE ARENA

58 Maywood Avenue
514-630-1211
arenabobbirnie@pointe-claire.ca

CENTRAL LIBRARY

100 Douglas-Shand Avenue
514-630-1218
bibliotheque@pointe-claire.ca

LIBRARY – VALOIS BRANCH

68 Prince-Edward Avenue
514-630-1219

STEWART HALL CULTURAL CENTRE

176 Chemin du Bord-du-Lac-Lakeshore
514-630-1220
stewarthall@pointe-claire.ca

AQUATIC CENTRE

60 Maywood Avenue
514-630-1202
aquatique@pointe-claire.ca

NAUTICAL ACTIVITIES

75 Chemin du Bord-du-Lac-Lakeshore
514-630-1256
infocanoe@pointe-claire.ca

AGGLOMERATION SERVICES

SPVM (SERVICE DE POLICE DE LA VILLE DE MONTRÉAL)

(Station 5)
395 Saint-Jean Boulevard
514-280-0105
pdq5@spvm.qc.ca

SERVICE DE SÉCURITÉ INCENDIE DE MONTRÉAL

(Station 55)
401 Saint-Jean Boulevard
514-280-1212

COMMEMORATIVE PROGRAMS

ONE BIRTH, ONE MEMORY, ONE TREE

Did you know that you can have a tree planted on public property to celebrate a birth or commemorate a death?

ELIGIBILITY CRITERIA:

- For a birth, the newborn and the person making the request must live in Pointe-Claire.
- To pay tribute to a deceased resident, the request must be made by a family member living in Pointe-Claire.
- The request must be made within 12 months following the birth or death.

Trees planted as part of this program will bear a medallion with the loved one's name on it. The person who made the request will also receive a map indicating the location of the tree and the species selected. Planting takes place in the fall.



COMMEMORATIVE BENCHES

Want to have a plaque installed on a City bench to honour a loved one?

The City offers this turnkey service on a 15.24 cm by 11.43 cm, or 6 in. by 4.5 in. (width x height), stainless steel plaque engraved with a maximum of 350 characters.

ELIGIBILITY CRITERIA:

- The person being commemorated must have been a resident of Pointe-Claire
- One plaque per bench
- One application per year

You may choose the bench on which the plaque will be installed. The commemorative period is 25 years. The commemorative plaque may be collected three months before the end of this period.

The cost for this request in 2021 is \$825* plus taxes and includes production, installation and maintenance for 25 years. A fee of \$515* plus taxes will be charged for an additional 25-year period.

*These rates are revised annually.

Information: Public Works Department 514-630-1230, tp@pointe-claire.ca



REUSABLE HYGIENE PRODUCTS

This grant encourages the purchase or rental of reusable diapers, menstrual protection products and incontinence products with reimbursements of up to \$200.

HOW TO OBTAIN THE GRANT:

Fill out the online form (www.pointe-claire.ca) and return it by email to tp@pointe-claire.ca or go to the multiservice counter at City Hall with the original, a photo or a scanned copy of the following documents:

- Your MULTI Card
- Original invoice
- Proof of recent payment (less than six months ago for diapers, less than three months ago for menstrual protection and incontinence products)
- Birth certificate (for diapers).

UP TO \$200 PER CHILD

Amount available for cloth diapers, swimming diapers, wet bags and fabric to make diapers until the child is 24 months old.

UP TO \$100 PER PERSON

Amount available for menstrual underwear and cups, washable sanitary napkins, reusable tampon applicators, washable underwear and liners for urinary leaks and incontinence, wet bags, and fabric to make underwear and liners for urinary leaks and incontinence.

GRADUAL REPLACEMENT OF ASH TREES

A felling grant is available for ash trees with a diameter of 25 centimetres or more as part of the emerald ash borer control strategy.

Felling is mandatory if a tree is infested with the emerald ash borer and showing signs of decline on 30% or more of its surface. The grant covers 50% of felling costs, up to a maximum of \$500 per tree.

Since June 2020, felling is permitted year-round.

HOW TO OBTAIN THE GRANT:

1. Fill out a felling permit application online (www.pointe-claire.ca).
2. An inspector will visit your property to evaluate the trees that need to be felled and make recommendations. The felling certificate will be sent to you free of charge no later than 30 days after the application is filed.
3. Send the receipt detailing the work done for each tree and confirming your payment by email (tp@pointe-claire.ca) or bring it to the City Hall multiservice counter, providing your contact information (name, address, telephone number). The grant does not cover the cost of stump removal.

Ash tree owners should plan for the felling and gradual replacement of ash trees with other species.

2021 ACHIEVEMENTS



COVID-19 – SUPPORT FOR THE COMMUNITY

- In collaboration with the CIUSSS de l'Ouest-de-l'Île-de-Montréal, creation of a vaccination clinic at the Bob-Birnie Arena from February to September 2021, allowing for the vaccination of 100,000 people with over 150,000 doses
- Creation of a solidarity orchard in honour of citizens who passed away due to COVID-19
- Continuous and varied online activities, including the Contemporary Native Art Biennial (BACA) and March Break camp
- Roving performances in the parks and on the balconies of eight seniors' residences
- Visits and calls to seniors at home to ensure their well-being
- Adaptation of a large number of outdoor activities to promote participation
- Creation of an activities bag for seniors
- Drive-in movies to celebrate Québec's National Holiday and Canada Day
- Online virtual activities for Public Works Week
- Publication of federal and provincial government updates related to the COVID-19 pandemic
- Organization of aquatic activities to enable athletes to keep training
- Postponement of municipal tax due dates
- Authorization of overnight street parking; establishment of a Snow Info line and page on the City's website



CULTURAL LIFE AND LEISURE

- Creation and installation of Mini-libraries in six parks
- Development of a first seed library and creation of a mural by young people
- Creation of three art trails, a photo exhibition at Edgewater Park, and a permanent historical exhibition at the Baie-de-Valois Nautical Centre
- Integration of public artworks in the interactive map on the website and creation of cycling routes to discover them
- Holding of the first Mayor's Blood Drive
- Magical Halloween Hunt in Terra-Cotta Natural Park
- In partnership with the Beaconsfield Golf Club, creation of cross-country ski and snow walking trails
- Installation of two refrigerated rinks to extend the skating season
- Installation of ping-pong tables in Hermitage and Augusta parks
- Installation of a synthetic surface on one of the soccer fields and addition of bike ramps at Terra-Cotta Natural Park
- Repair of the sports fields at Cedar Park Heights Park
- Grande-Anse Park: opening of the Baie-de-Valois Nautical Centre for nautical activities and day camps; replacement of three access docks for watersports
- Addition of benches at the Navette Or stops
- Upgrading of the tennis courts at Alexandre-Bourgeois Park
- Acquisition of the multi-purpose YMCA building to improve sports and leisure services
- Addition of small gardens for children at the Stewart Hall Cultural Centre



Rain garden, Belmont Park

PROJECTS AND INFRASTRUCTURE: MAINTENANCE AND SUSTAINABILITY

- Addition of greenery at Northview Park, the water tower, and the intersections of Maywood and Douglas-Shand avenues
- Creation of a rain garden in Belmont Park
- Inventory of the City's trees and planting of 700 trees
- Terra-Cotta Natural Park: ash tree management; stabilization of sloping land by adding vegetation; obtained two grants for the management of invasive plants
- Installation of additional individual and group nest boxes for tree swallows and purple martins at Edgewater Park
- Archeological digs on Demers Avenue
- Reconstruction of Clearwater, Robinsdale, Hartford, De Windward North, Field and Brunet avenues
- Repair of Delmar and du Plateau avenues, a portion of the North Service Road and various paths
- Work on the storm sewer at Edgewater Park
- Cladding of the water supply system on Astoria, De Marlin Crescent and De Bathurst avenues
- Installation of odour barriers in the sewer manholes on Highgate Avenue
- Protection of the forests on Civic Centre property and next to Augusta Park through by-law amendments
- First step taken towards the creation of an affordable housing program in Pointe-Claire
- Upgrading of street lighting and installation of a smart lighting management system
- Grant of \$83,000 to build universally accessible washrooms at Tony-Proudfoot Park



RECOGNITION

- Divers Jennifer Abel, Meaghan Benfeito, Caeli McKay, Vincent Riendeau and Nathan Zsombor-Murray of the Pointe-Claire Aquatic Club, Lissa Bissonnette of Pointe-Claire Canoe Kayak Club, and resident Joëlle Békhazi of the DDO Water Polo Club participated in the 2020 Olympic Games; holding of an autograph session
- The Public Works Department won seven awards from the following organizations:
 - The Canadian Public Works Association (CPWA)
 - 2021 award, community of 25,000 to 99,000 people, for Public Works Week
 - The American Public Works Association (APWA)
 - Outstanding Manager award presented to Normand Dufour, Senior Manager – Public Networks
 - Outstanding Team award for the creation of the solidarity orchard
 - New Generation in Public Works award received by Kevin James Stavrou, Manager – Continuous Improvement
 - Health and Safety award for the creation of the new Training and Performance Office
 - National Public Works Week award
 - The Union des municipalités du Québec (UMQ)
 - Mérite Ovation municipale award in the "Municipal Administration" category for its new morning assignment process
- The Pointe-Claire Volunteer Rescue Unit (PCVRU) came in third at the SARscene Games, a competition held as part of the organization's annual conference that brings together search and rescue responders from across Canada

ONLINE PROGRAMMING

This winter, you will find all the culture, sports and leisure activities on the City's website.

Programming and registration dates may be modified in accordance with government and public health guidelines related to the COVID-19 pandemic.

No leisure and culture guides will be distributed door-to-door or made available in municipal buildings.

Go to www.pointe-claire.ca to find out about the activities and events available.



REGISTRATION / LUDIK.POINTE-CLAIRE.CA

LIBRARY

RESIDENTS
Starting January 11,
at 7 p.m.

NON-RESIDENTS
Starting January 13,
at 7 p.m.

Registration online.
Registration assistance:
January 11 and 13
7 to 9 p.m.
514-630-1366

ACTIVITIES FOR ADULTS

If the activity is cancelled, the registration fees will be refunded in full. If a participant cancels, a refund will be granted when there is a valid reason for cancellation and the request is made before the activity begins.

CULTURAL CENTRE

RESIDENTS
Starting January 11,
at 7 p.m.

NON-RESIDENTS
Starting January 13,
at 7 p.m.

Registration dates are the same for activities at the Noël-Legault Community Centre.

Registration online.
Registration assistance:
January 11 and 13
7 to 9 p.m.
514-630-1366

LEARNING THROUGH PLAY PRESCHOOL PROGRAM

Registration underway
Information:
514-630-1220,
extension 1774

SUZUKI FLUTE AND VIOLIN PROGRAM

Registration underway
Information:
514-630-1220,
extension 1777

SPRING BREAK CAMP

RESIDENTS
Starting
January 11, at 9 p.m.

DAY CAMPS

RESIDENTS:
Starting April 5,
at 7 p.m.
Registration assistance:
April 5, 6:30 to 9 p.m.
514-630-1366

Information:
Sports, cultural and recreational camps
514-630-1214

Paddling camps
514-630-1256

ALL ACTIVITIES REQUIRE REGISTRATION.

Rates are subject to change without notice. Visit ludik.pointe-claire.ca.

RESIDENTS: MULTI Card required for each family member to be registered.

NON-RESIDENTS: Client number required for each person to be registered.

YOUTH ADVISORY BOARD

AQUATIC CENTRE

LIFEGUARD, INSTRUCTOR AND FIRST AID COURSES

WINTER SESSION

Registration underway until January 5 at 9 p.m.

SPRING SESSION

Registration will open in April.

NAUTICAL ACTIVITIES (CANOE KAYAK)

SPRING SESSION

Competitive teams, starting April 25

Recreational programs, Starting May 20

RESIDENTS:

Starting April 5, at 7 p.m.

NON-RESIDENTS:

Starting April 14, at 9 a.m.

PRESCHOOL SKATING PROGRAM

Registration underway
514-630-1211

YOUTH ADVISORY BOARD

Since 2019, the City of Pointe-Claire's Youth Advisory Board has been making recommendations to City Council to give a voice to young citizens and enhance activities and services for them.

This enthusiastic and engaged board is made up of 10 young people who are involved in their community.

Over the last four years, the YAB has been involved in a number of activities, including the LUMINA event, a call for youth solidarity at the beginning of the pandemic, fun and informative online activities, and the creation of an Instagram account to bring more exposure to their activities.

A big thank you to the outgoing members of the YAB – some of whom have sat on the committee since 2019 – for their involvement and perseverance, particularly in fulfilling their mission during the pandemic. The mandate is for one year. Each person can serve a maximum of three terms.



The 2022 Youth Advisory Board (starting from the top row, left to right): Alexandre Siou, Chiara Bramante, Sarah Wu, Magali Shimotakahara, Nathan Thomas, Emma Stork, Cassandra Gillen, Julia Hees, Maya Shah-Busby, Daniel-Jiajun Yu



FOLLOW THE YAB ON INSTAGRAM!

For all the details on the YAB's activities, check out their Instagram account: [comitéjeunesse_pc](#).



ARTS AND CULTURE

ART RENTAL

Every year since 1967, the Art Rental and Sales Service has been updating its collection and inviting artists to submit their works to panel members.

The 110 selected works of art, which include drawings, paintings, photographs, engravings and mixed-media pieces, are put on exhibit and are available for sale or rent.

See the new collection on the Art Rental and Sales Service page of the City's website. It's a simple and affordable way to enhance your decor!

MiNi Art Rental Collection 2022

A TREASURE TROVE OF TALENT!

For its second edition, the MiNi Art Rental Collection selected works from some 50 artists ages 12 and under from Pointe-Claire. Enhanced with professional framing, these drawings, pastels, paintings and photographs can be rented or purchased. The funds raised are donated to the West Island Community Shares' Powered by Kids for Kids campaign in support of youth development. Last year, \$710 was raised for the organization.



MINI-LIBRARIES

READING IN ALL SEASONS!

Since the summer, pretty house-shaped boxes have adorned six of the City's parks. These Mini-libraries are an opportunity for everyone to share their favourite books or movies with the community.

The concept is simple: take a book or DVD, leave a book or DVD—and enjoy something new to read or watch!

The boxes were either decorated by the community as part of cultural mediation projects or with drawings created by artists, as chosen by the public following a survey. Note that documents that are borrowed from the Library cannot be dropped off at these boxes. And to keep this an enjoyable and engaging experience, please leave books, magazines or DVDs that are in good condition!



A MURAL IN THE CENTRAL LIBRARY

In September, the Library invited young people to participate in the creation of a mural on diversity. Exchanges and discussions among the teens served as an inspiration for the artists from MU—who have painted several murals in Pointe-Claire—and they submitted a model of the mural. In October, the young artists got down to work. Drop by and check out the results!

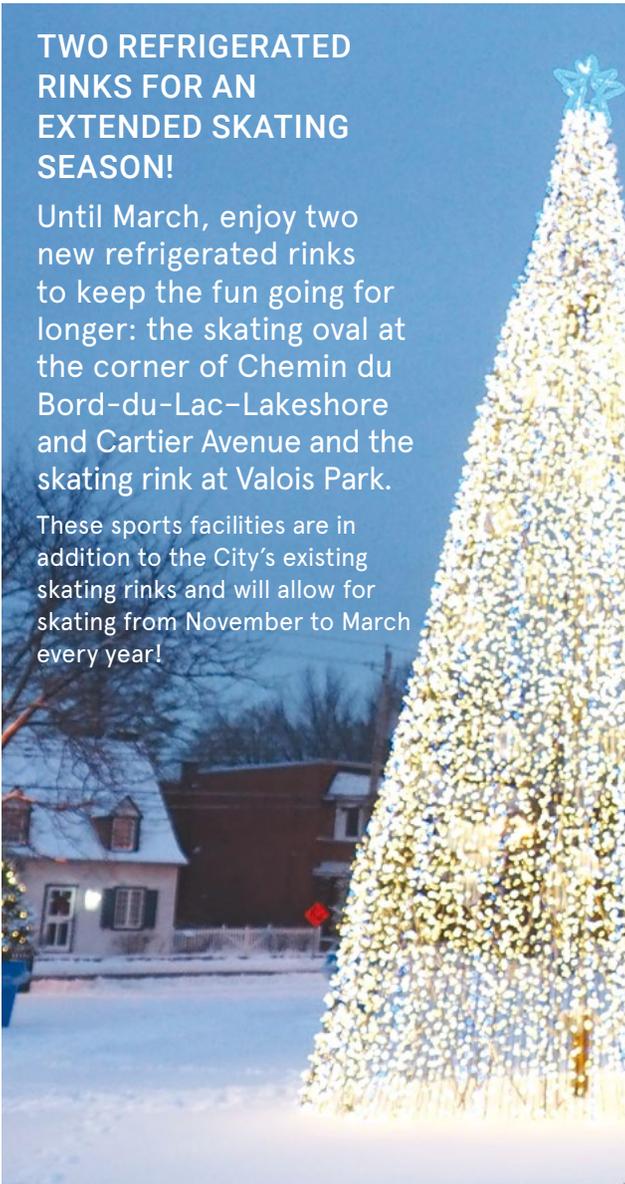


OUTDOOR ACTIVITIES

TWO REFRIGERATED RINKS FOR AN EXTENDED SKATING SEASON!

Until March, enjoy two new refrigerated rinks to keep the fun going for longer: the skating oval at the corner of Chemin du Bord-du-Lac-Lakeshore and Cartier Avenue and the skating rink at Valois Park.

These sports facilities are in addition to the City's existing skating rinks and will allow for skating from November to March every year!



RETURN OF THE CROSS-COUNTRY SKI AND WALKING TRAILS AT BEACONSFIELD GOLF CLUB

Given the tremendous popularity of the walking and cross-country ski trails that the City created at the Beaconsfield Golf Club, the experience will be repeated this year.

The trails will be open as soon as there is enough snow accumulation to protect the course fairways. At least 20 to 25 cm of snow on the ground is needed before the City can begin trail-grooming operations and be sure the ground is protected. With that in mind, please do not try to ski or walk on the golf course before the official opening announcement is made.

Trails will be laid out for classic cross-country skiing and nature walks on the same two-kilometre loop. In addition, this year a new, shorter loop will be laid out inside the larger one.

This activity is reserved for Pointe-Claire residents on presentation of a MULTI Card and is offered free of charge. The trail entrance is via Cartier Avenue. Dogs on leashes are allowed on the walking trail.



The City would like to thank the golf course administrators for this remarkable collaboration that benefits the entire community. Let's all work together to make sure the project can continue by staying on the path and following all the instructions!

Stay tuned to the City's social media accounts for the announcement of the opening of the ski and walking trails as well as the skating rinks.

Once the season gets underway, you will be able check the updated conditions of the ski and walking trails, as well as those of the City's various skating rinks, on the City's Webpage.

ENVIRONMENT

AIMING FOR A ZERO-WASTE LIFESTYLE?

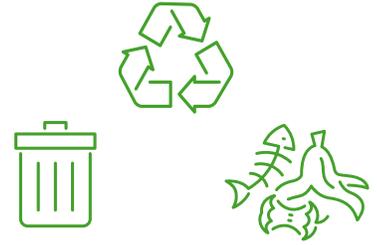
Setting a zero-waste goal for yourself means taking the time to think about the different steps you can take to reduce your consumption and make sure the products you choose are as green as possible and will have little or no impact on the environment.

The 5 Rs is one way to transform your daily habits:

- **Refuse** – Don't buy what you don't need.
- **Reduce** – Rethink your consumption so that it's in line with your environmental goals.
- **Reuse and repair** – Use what you already have! Or, find options in the second-hand market. Repair broken items instead of buying new ones.
- **Recycle and Rot** – When objects can no longer be reused or repaired, it's time to recycle them. As for food waste, just put it in the composter.

The garbage can is the very last option, once all other forms of repurposing have been exhausted.

By taking these steps, in this order, you'll consume less and consume better! By reducing your waste at the source, you're contributing to a collective effort to shrink our ecological footprint



1

How do you refuse? Avoid single-use items and samples, and ask yourself if the item is really useful or if you really need it. Think about borrowing the item from someone you know instead of buying it!

2

To avoid putting food in the composter, make sure to buy the quantity you plan to eat, or freeze larger quantities to eat later.

3

Before throwing something away, check to see if the item could be recovered through one of the City's collections (Ecocentre, recyclables or organic waste, bulky items or permanent collection points).



FREE DISTRIBUTION OF 575 TREES TO COMMEMORATE EARTH DAY

By filling out the online reservation form, you can choose your tree species.

Here are the dates to remember to choose and reserve your tree:

APRIL 1

Description of tree species posted online

www.pointe-claire.ca

APRIL 14, 1 TO 7 P.M.

Consultation with an expert in urban forestry, either in person or by phone, to help you choose your tree species

Public Works Department: 514-630-1230

APRIL 14 – 4 P.M.

Beginning of online reservation

www.pointe-claire.ca

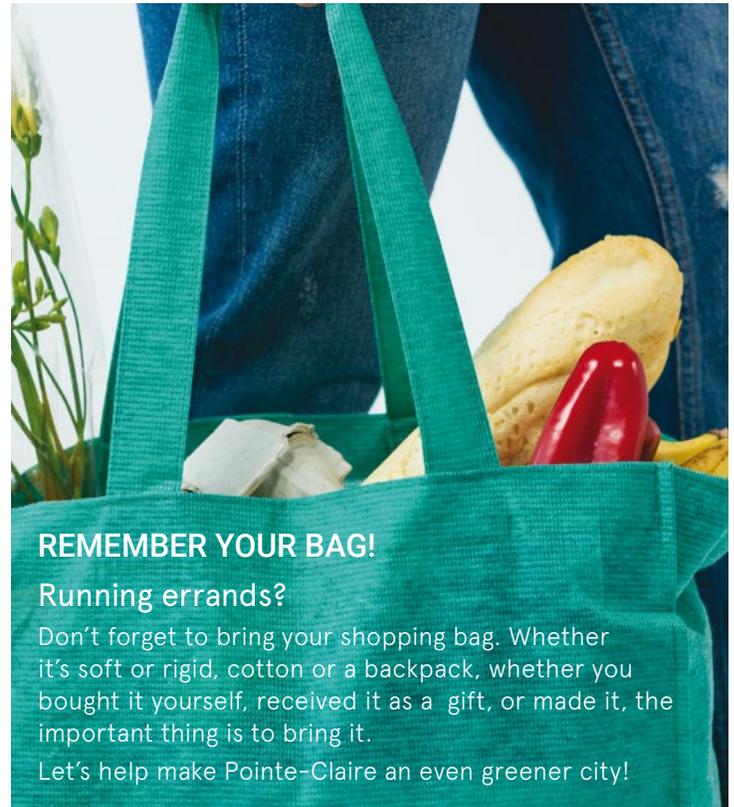
The first 100 people to reserve a tree online can get a free rain barrel, which will be given with the tree in May.

APRIL 22 – 4:30 P.M.

End of the tree reservation period

MAY

Home delivery of the trees



REMEMBER YOUR BAG!

Running errands?

Don't forget to bring your shopping bag. Whether it's soft or rigid, cotton or a backpack, whether you bought it yourself, received it as a gift, or made it, the important thing is to bring it.

Let's help make Pointe-Claire an even greener city!

EARTH DAY

Activities are planned on April 22 and 23 to celebrate Earth Day!

For programming information, see the Leisure Pointe-Claire – Winter 2022 guide or visit www.pointe-claire.ca.



WASTE MANAGEMENT

POINTE-CLAIRE EXCEEDS ALL GOVERNMENT TARGETS FOR WASTE RECOVERY!

The City's ongoing actions to promote good waste management habits and practices as well as increased citizen participation have enabled Pointe-Claire to exceed all government targets for waste recovery*.

Due to the pandemic, however, the entire Island of Montréal saw a 3% increase in the amount of waste sent to landfill. This number was 1.2% for Pointe-Claire, which has otherwise seen a steady decline in the amount of waste sent to landfill over the past decade despite population growth.

Let's keep up our efforts!

*The recovery rate is calculated by estimating the percentage of waste that can be recovered from the total amount generated.

Here are the results for the main collections:

MATERIALS	GOVERNMENT OBJECTIVES	2017	2018	2019	2020
Organic waste	60% recovery	57%	58%	61%	66%
Recyclables	75% recovery	77%	79%	78%	78%
Bulky items and construction and renovation materials	70% recovery	77%	80%	80%	78%

Household waste – Landfill tonnage

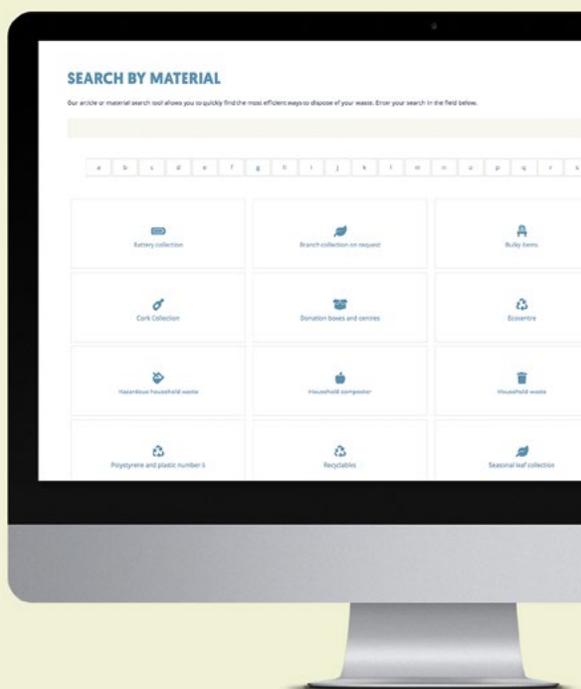
The pandemic hindered the steady progress and generated an increase of 1.2% between 2019 and 2020.



SORTING TOOL – SEARCH BY MATERIAL

Have questions about sorting waste?

Go to www.pointe-claire.ca/recherche-par-matiere to enter the materials you want to know about and find the most responsible ways to dispose of them.



FREQUENTLY SEARCHED MATERIALS

Coffee – organic waste collections

Batteries – one of the City's drop-off locations

Wood – ecocentres

Polystyrene (Styrofoam) –

City collection point on Terra-Cotta Avenue

Number 6 plastic – household waste collections

SUMMER JOBS

The City has many summer jobs available, both full and part time. You must be available to work all summer. Work schedules may vary.

Jobs are available on the following teams:

- Finance
- Human Resources
- Communications
- Legal Affairs
- Inspection – Public Security
- Planning
- Engineering and Buildings
- Leisure (day camps and parks program)
- Canoe Club
- Stewart Hall Cultural Centre
- Library
- Community Development and Aid for Seniors
- Public Works (roads, parks, horticulture, and environment)

As of January, apply at pointe-claire.ca/en/city/jobs.

APPLICATION DEADLINES

Nautical activities	January 9, 2022
SUPERVISOR	
Day camp Parks program	February 6, 2022
Park supervisor	March 6, 2022
All other positions	March 6, 2022



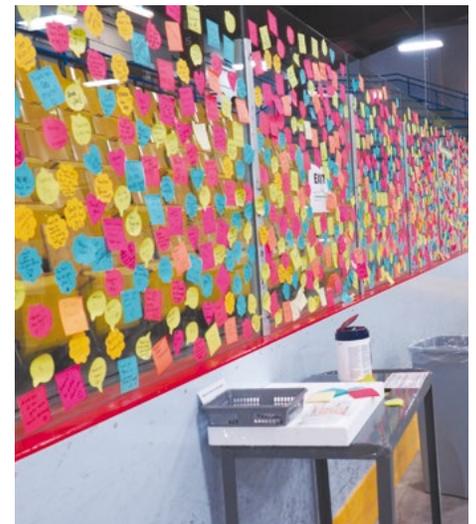
NEWS

NEW MULTI-PURPOSE BUILDING – THE CITY EXPANDS ITS SERVICE OFFER

In the summer, the City acquired the building belonging to the YMCA, located at 230 Brunswick Boulevard, with the goal of improving its sports and leisure offer and thereby promoting active living, while allowing the YMCA to pursue some of its activities there. This new service point will benefit the entire West Island population. The facilities include a pool, a double gymnasium, two studios, three fitness and weight rooms, two squash courts and an indoor jogging track. Our teams are hard at work preparing the site and planning programming in time for a spring opening.

POINTE-CLAIRE EXPRESSES ITS SOLIDARITY THROUGH AN ORCHARD

To honour the memory of those who died from COVID-19, the City created an orchard to express the solidarity that defines Pointe-Claire. The orchard, located on Maywood Avenue and facing the Aquatic Centre, will eventually include 80 fruit trees. During the summer, a vegetable garden was kept by City staff and volunteers from the West Island Mission to provide vegetables to Pointe-Claire families in need.



VACCINATION CLINIC AT THE BOB-BIRNIE ARENA

An exceptional collaboration benefiting the entire community

In February, the Bob-Birnie Arena once again played its role as a community building by housing a COVID-19 vaccination clinic.

The extraordinary collaboration between the City and the CIUSSS de l'Ouest-de-l'Île-de-Montréal has made it possible to vaccinate some 100,000 people from Pointe-Claire and the West Island over a period of over six months. During these difficult times, by combining our respective strengths, we were able to provide a targeted service for the well-being of our community. We wish to thank the CIUSSS team for its organization and efficiency and all of the volunteers who contributed to this operation with open hearts.

A MERITORIOUS CITIZEN HONOURED

In spring 2020, Pointe-Claire citizen Harry Baggott received the Lieutenant-Governor's Seniors Medal for his remarkable involvement in his community, particularly with the Royal Canadian Legion. Due to COVID-19, it was not possible to publicly highlight the awarding of this medal, which was sent to his home. Sadly, this exemplary citizen passed away in March 2021.

The City of Pointe-Claire thanks him for his continuous involvement and is proud to highlight his contribution to Pointe-Claire's community life.



A SPORTS FIELD IN HONOUR OF JUDGE LINDSAY H. PLACE

Last fall, the City, in partnership with the Lester B. Pearson School Board, named a municipal field Judge-Lindsay-H.-Place Sports Field. Located on John Fisher Avenue, this space honours Judge Place's longtime commitment to educating young people, which benefited the community of Pointe-Claire and the entire West Island.

Judge Place passed away in 1978.



INSTALLATION OF A WASHROOM FACILITY AT TONY-PROUDFOOT PARK

Over the summer, the City will add a washroom facility at Tony-Proudfoot Park, a welcoming space for people of all ages living with special needs, and a popular destination since it opened in summer 2020.

This addition to the park will be made possible by an \$83,000 grant partially funded by the Government of Canada through its Enabling Accessibility Fund. Our teams are drawing up the plans to add a small building to the park with two universally accessible toilet stalls, each with a changing table and a sink. A water fountain will also be installed outside.





BAIE-DE-VALOIS NAUTICAL CENTRE WELCOMES YOU

Since September, the Baie-de-Valois Nautical Centre has been ready to receive you for your nautical activities and receptions.

The universally accessible 665-square-metre building includes a terrace and a large turnkey reception hall with windows offering a breathtaking view of Lake Saint-Louis. Photos adorning the walls provide an historical account of the area.

In the basement, there is storage space and changing rooms with lockers so that day camp groups and water sports enthusiasts can prepare for their activities.

The building was constructed according to sustainable development principles, and ash tree wood recovered as part of the fight against the emerald ash borer was used for the indoor finishing work and the soffits.

RENT A MUNICIPAL BUILDING

Are you planning an event, reception, or meeting? Did you know that the City rents out several of its buildings? Depending on the size of your event, and in compliance with the COVID-19 health measures in effect, you can rent one of six municipal buildings for these purposes. See the City's website for locations and conditions.

SUPPORT FOR POINTE-CLAIRE ORGANIZATIONS

As part of its commitment to supporting its community, this year the City has allocated a total of \$476,000 in support of organizations working in various sectors and offering a wide range of services to citizens of all ages.

SUPPORTING CHILDREN'S PARTICIPATION IN ACTIVITIES

With the goal of promoting the participation of all children in the community in sports, culture and leisure activities, the City is offering a financial assistance program for low-income families. The support, in the form of a grant, applies to municipal activities and those offered by non-profit partner organizations. The grants are allocated based on family income. To receive a grant, parents can contact the Culture, Sports, Leisure and Community Development Department at 514-630-1214.



POINTE-CLAIRE VOLUNTEER RESCUE UNIT

70 YEARS OF SERVICE TO THE COMMUNITY

Since 1951, the City of Pointe-Claire has been able to count on a dedicated team of volunteers who serve the community: the Pointe-Claire Volunteer Rescue Unit (PCVRU).

This team of some 30 members is prepared to support the City during its events or respond to emergencies or incidents that threaten public health and safety:

- Power outages, high winds, storms, floods, etc.
- First aid at special events
- Search and rescue for missing persons or people in distress

Interested in serving the community?

The team performs various roles:

- First responder
- Civil defender
- Search and rescue personnel
- Disaster relief personnel

Fill out the application form at www.pointe-claire.ca



FRIENDLY HELLO

DID YOU KNOW?

The Aid for Seniors program offers a toll-free phone call service to Pointe-Claire residents aged 65 and over.

Friendly Hello is a phone call two or three times a week to help break isolation.

If you are interested in this program or if you know someone who would like to receive a friendly phone call during the week, contact us today: **514-630-1248**

PLEASE NOTE

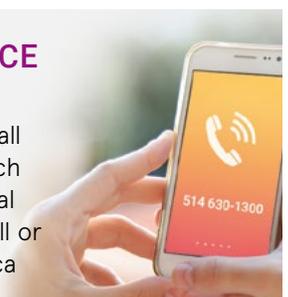
This is not
an emergency service.



AUTOMATED CALL SERVICE

Stay well informed!

Sign up for the City's automated call service and make sure we can reach you quickly when alerts and general advisories are issued by phone (call or text) or email: www.pointe-claire.ca



RESIDENTIAL SERVICES



For more information,
contact Public Works
at 514-630-1230 during
office hours.

For all emergencies
outside regular
business hours, contact
Inspection – Public Security
at 514-630-1234.

WATER CLOSING AND OPENING – RESIDENTIAL AND COMMERCIAL SECTORS

A service to open or close water shutoff valves is available for residences and businesses. Whether it is for repairs or renovations, please provide at least 48 hours' notice before starting the work (unless it is an emergency) so that we can verify the condition of your water shutoff valve. The service is offered free of charge during regular hours. At any other time, there is a fee of \$370.50.

SEWER CLEAN-OUT

The sewer clean-out inside your home must be accessible and in good condition. The cap must not be covered with cement, rust, or any other material, and must be easy to manipulate. The sewer clean-out is located where the sewer pipe exits the house (usually near the water meter) and has a 45° angle so that a rigid rod can be inserted for unblocking.

BACKFLOW PREVENTION VALVE

Installed on the private side of the service line leading to the sewer, this device is mandatory and is designed to prevent basement flooding in the event of a sewer backup. It is the owner's responsibility to ensure that the valve is in proper working order. Here are a few precautions to take:

- Regularly check that the valve is not stuck in an open position due to blockage or malfunction.
- In case of heavy rain, avoid flushing the toilet or running the water. Too much water can cause the valve to open and the sewer to back up into your home.

SERVICE CALLS FOR SEWER BLOCKAGES

On request, the City will clear blocked sanitary sewers. If the work being done is the responsibility of the property owner and is carried out during regular work hours, a rate of \$767.95 will be charged. At any other time, the rate will be \$1,014.20.

These rates are for 2021. They include administrative fees
and are subject to change without notice.



KEEPING OUR ROADS SAFE IN WINTER

Winter comes with a host of challenges on our roads! To ensure everyone's safety, it is important to be doubly cautious.

- Before hitting the road, whether or not you are pressed for time, be sure to remove all snow and ice from your car.
- At night and during snowfalls, vehicles and bikes must be visible—be sure to have your headlights and lights on.
- When crossing an intersection, being especially vigilant and making sure drivers can clearly see you keeps you safe as a pedestrian.

**We all have a role to play.
Together, we can keep our roads safe!**

IS YOUR CIVIC NUMBER VISIBLE FROM THE STREET?

A building's civic number—its address—is not only useful for mail delivery, but it is also the main reference for emergency responders to find a location. During a response, it is crucial for the building be quickly and accurately located. This is why the civic number must be clearly displayed.

- If the house is located within 30 metres of the street, the civic number may be installed on the front of the house, a mailbox, a fence or a wall.
- If the house is located more than 30 metres from the street, the number may be installed on a stand located on the edge of the street.

It is prohibited to install the number on a tree, stone or garbage storage box.



BE PREPARED TO BE SELF-SUFFICIENT FOR AT LEAST 72 HOURS

This is how long it could take emergency workers to get to you, or for disrupted utility services to be restored.

RECOMMENDED ITEMS FOR A BASIC EMERGENCY KIT:

- Drinking water – two litres per person per day, for at least three days
- Battery-operated radio with spare batteries
- Enough non-perishable foods to last at least three days
- First-aid kit
- Manual can opener
- Candles
- Flashlight with spare batteries
- Lighter and matches

Customize your kit to suit your needs. Place these items in a bag or other container ahead of time.

SNOW AND ICE REMOVAL

The time required to spread abrasives and clear snow on streets and sidewalks depends on weather conditions.

The City does everything necessary to ensure that drivers and pedestrians can get around safely.

Snow removal operations start when there is an average snowfall of approximately five centimetres and are carried out in two steps that are repeated if snow continues to fall.

CLEARING

Begins on major streets and those close to schools and hospitals, and then continues on secondary streets.

REMOVAL

Begins when snow has stopped falling and streets and sidewalks have been cleared. Snow may be blown onto lots or along curbs, or may be taken to a snow dump.

SNOW REMOVAL RULES

When you remove snow from your driveway, you must dump it on your property. The following are violations of the City by-law:

- Piling snow in a way that obstructs drivers' visibility, whether on public or private property
- Throwing snow within 1.5 m of a fire hydrant
- Throwing snow onto public property or the public right-of-way

STREET PARKING

This winter, the city is continuing its pilot project and authorizing street parking between midnight and 7 a.m. when there are no snow removal operations in progress.

Overnight parking is only permitted in areas where it is already possible to park from November 15 to April 15.

The City's website and Snow Info line (514-630-1205) will provide information every day after 5 p.m. as to whether or not street parking is permitted.

ICE REMOVAL

From the first signs of sleet or freezing rain, the frequency and amount of abrasives spread are increased to prevent accumulation. Weather conditions are monitored using data from the four weather stations spread throughout the territory. In addition to current machinery, the use of new specialized equipment also helps to optimize operations.

Residents are responsible for clearing their driveway and the access to it after the snow plow has passed, as well as any surface leading to their residence.