
WASTE COLLECTION GUIDE POINTE-CLAIRE

APRIL 2022 TO MARCH 2023



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is a member
of the Youth
Advisory Board

Pointe 
Claire

CONTENTS

3	WASTE RECOVERY	13	ECOCENTRES
4	WASTE MANAGEMENT SQUAD	14	BULKY ITEMS
5	ENVIRONMENT	15	MATTRESSES, SOFAS AND ARMCHAIRS
6	GENERAL INFORMATION	16	HAZARDOUS HOUSEHOLD WASTE
8	ORGANIC WASTE	16	CHRISTMAS TREES
10	LEAVES AND BRANCHES	17	COLLECTION POINTS
11	RECYCLABLES	19	GRANTS
12	HOUSEHOLD WASTE	20	QUICK REFERENCE GUIDE



Published by the City of Pointe-Claire

www.pointe-claire.ca

Public Works:

514-630-1230, tp@pointe-claire.ca

 twitter.com/pointe_claire

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WASTE RECOVERY

The City's ongoing actions to promote good waste management habits and practices as well as growing citizen participation enabled Pointe-Claire to achieve the following results:

MATERIALS	GOVERNMENT OBJECTIVES	2019	2020
 Organic waste	60% recovery	61%	66%
 Recyclable material	75% recovery	78%	78%
 Bulky items and construction and renovation materials	70% recovery	80%	78%

HOUSEHOLD WASTE – LANDFILL TONNAGE



The pandemic hindered the steady progress and generated an increase of 1.2% between 2019 and 2020.

In 2021, the various municipal collections made it possible to divert these materials and items from landfill sites:

TYPES	RECOVERY
 Polystyrene	6.96 tonnes
 Batteries	0.43 tonnes
 Small electronics (Electrobac)	16.43 tonnes* *Recovery of small electronic devices is calculated over several years.
 Ecocentre	346.77 tonnes
 Mattresses, sofas and armchairs	55.7 tonnes
 Christmas trees	6.02 tonnes

WASTE MANAGEMENT SQUAD

From June to August, the Squad will be available for telephone consultations, help with sorting at home and during City events, to provide tips and tricks on waste sorting and to help you adopt the best environmental practices.

Contact Public Works to make an appointment.
514-630-1230, tp@pointe-claire.ca



The next time you visit City Hall, ask for your trivia game, a fun and educational tool on waste reduction at source and proper waste management.



ENVIRONMENT

Cutting down on residual materials by reducing at source

In environmental matters, there is increasing talk about the need to reduce the production of residual materials because the best waste is the waste we don't produce! But how do we get there in busy everyday life?

HERE ARE FOUR AREAS TO START TAKING ACTION.

1

PACKAGING

Packaging can be reduced, among other ways, by favouring bulk or wholesale purchases or avoiding individual portions.



2

DISPOSABLE, SINGLE-USE PRODUCTS

Replace these products with reusable items and buy good quality to avoid having to replace an object that breaks.



3

BROKEN ITEMS

Many objects can be repaired. If you must replace a damaged product, look for a second-hand model or even borrow one from an acquaintance.



4

FOOD

Prevent food waste by preparing a shopping list from your refrigerator inventory and buying only what you need. Freezing is a great ally in the fight against food waste, allowing you to save food for later!



No matter the level of action, every gesture counts to reduce our impact on our environment!

GENERAL INFORMATION FOR DOOR-TO-DOOR COLLECTIONS

POSITIONING YOUR BINS AND CONTAINERS

- Place all bins, items and containers at the end of your driveway after 6 p.m. the day before the collection or before 7 a.m. on the day of the collection. In winter, be sure to place your bin in a spot that does not interfere with snow removal operations.
- Position the rolling bin so the wheels and handle face your home.
- Leave a clearance of 30 cm (1 ft.) around the rolling bin.
- Following collections, containers or rolling bins must be returned to your property before 10 p.m.



The bins provided by the City can only be used for their respective collection.

PREVENT NUISANCES

- Wash your bins by spraying the outside and inside with white vinegar, then rinsing. It's important to let them dry before putting waste in them.
- Keep them out of the sun.
- Keep lids closed at all times.

FOR THE ORGANIC WASTE COLLECTION:

- Alternate between food scraps and dry materials. Layer them separately and wrap your leftover meat, chicken or fish in newspaper before putting it in the bin.
- Place newspaper at the bottom of the bin before putting your materials in to limit odours in the summer and prevent them from sticking to the walls of the bin in the winter.
- Place your leftover meat, chicken or fish in the freezer or refrigerator until collection day.

For other tips and tricks, visit www.pointe-claire.ca.

WHAT TO DO IF...

YOUR BIN PROVIDED BY THE CITY IS DAMAGED

Note the serial number on the side of the bin and contact Public Works as soon as possible to have it repaired or replaced at no charge.

YOU NEED A SECOND BIN OR WOULD LIKE A DIFFERENT SIZE

From May to October, contact Public Works to obtain a second or different-sized bin for organic waste and recyclables at no charge.

YOUR WASTE WASN'T PICKED UP

Make sure all the collection instructions were followed: day and time, bin positioning, type and weight of the container, materials deposited, etc. Bins provided by the City for organic waste and recyclables cannot be used for the collection of household waste. If all instructions were followed, report the situation to Public Works as soon as possible.

**Public Works: 514-630-1230,
tp@pointe-claire.ca**

Use the online
material search tool:
www.pointe-claire.ca

WANT TO KNOW HOW TO DISPOSE OF YOUR WASTE?

- 306 materials listed
- The most searched materials:
 - Coffee** ▶ Organic waste collection
Only the coffee grinds are compostable. Some pods and capsules are collected by the suppliers. Others must be placed in the household waste bin.

- Batteries** ▶ One of the City's collection points (page 18)
- Wood** ▶ Ecocentre (page 13)



ORGANIC WASTE

MONDAY – Between 7 a.m. and 6 p.m. – Weekly collection

INSTRUCTIONS

- Only 80-, 120- and 240-L green rolling bins from the City are accepted.
- Maximum weight:

Bin	Weight
80 L	34 kg (75 lb.)
120 L	50 kg (110 lb.)
240 L	67 kg (150 lb.)
- The lid must be closed.
- Only organic waste placed in the rolling bin will be collected.
- Evergreen leaves and branches shorter than 1 m and less than 5 cm in diameter may be placed in the bin.
- Bags of leaves are picked up only during the seasonal leaf collection (page 10).
- The bin must be returned to your property after collection.

Plastic bags, utensils, plates and coffee pods are not accepted, even if they are identified as compostable or biodegradable.

ACCEPTED WASTE

Kitchen waste

(raw, cooked or spoiled)

- cereals, bread, pasta, nuts and shells
- coffee beans, filters and grounds, tea leaves, tea bags
- herbs and spices
- fruits and vegetables
- cakes, sweets and flour
- fish, seafood, meat and eggs (including shells and bones)
- vegetables oils and fats (small amounts in solid form, sauces, salad dressing)
- solid dairy products
- pet food



Yard waste

- evergreen branches only
- small tree roots, household plants
- leaves, twigs, evergreen needles, wet sawdust, straw
- garden waste (flowers, fruits, vegetables and plants)
- grass and other plant clippings (due to its weight, sod must be deposited in small quantities at a time per collection)

Other waste

- soiled cardboard: pizza boxes, french fry containers, egg cartons
- cold ashes produced by burning untreated wood
- hair, fur and feathers
- toothpicks
- soiled paper: tissues, paper towels, paper napkins, newspapers, muffin liners
- plates, bowls, and utensils made of wood, paper, cardboard or vegetable fibres



KITCHEN CONE

Get a kitchen cone at no charge: it's a simple, effective way to collect food scraps using newspaper. A larger size is available for multi-unit residential properties.



HOUSEHOLD COMPOST BIN

Get a household compost bin for \$25 and make compost from yard waste and some types of food scraps. Each residence can have a maximum of three household compost bins.



RAIN BARREL

Get a rain barrel for \$40 to wash your car or water your garden without using drinking water. Each residence can have a maximum of three barrels.

**Available at the City Hall multiservice counter
MULTI Card required.**

The MULTI Card, available free of charge at the Central Library, Aquatic Centre and City Hall, is a proof of residence that you can use to register for all City activities and access a range of City services, including the Ecocentre and the tree distribution.

**For more information, visit
www.pointe-claire.ca.**



CHILDREN'S BOOK: LEONARD'S COMPOSTING ADVENTURES

A children's book created by the City that tells the story of a young boy and his cat as they learn to compost with Mr. Compost.

The book is available for loan at the Library and can be purchased at the City Hall multiservice counter for \$5.

LEONARD'S COMPOSTING ADVENTURES



Department d'Environnement & Sécurité
Services - Méridien Cité-Morin



SEASONAL LEAF COLLECTION



MONDAY – Between 7 a.m. and 6 p.m.

SPRING

From April 4 to June 6

FALL

From October 3 to December 5

On these days, place your bins, containers and paper bags filled with leaves at the curb.

Leaves are accepted at all times in the weekly organic waste collection. They must be placed in the green rolling bin.

PERMITTED CONTAINERS

- 80-, 120- and 240-L green rolling bins provided by the City
- reusable containers with a maximum volume of 100 L
- cardboard boxes
- paper bags only (with or without cellulose film)

Plastic bags are not accepted, even if they are identified as compostable or biodegradable.

LEAF AND GRASS RECYCLING

This environmentally friendly practice involves leaving shredded fallen leaves and grass clippings on the ground after mowing so that they can break down into the soil.

Leaves and grass are natural fertilizers!

BRANCH COLLECTION



From May 1 to October 31

Branches are collected regularly by Public Works between May and October.

Please allow 21 days for this collection.

Branches that have been professionally pruned or felled are the contractor's responsibility.

INSTRUCTIONS

- Place the branches at the curb.
- The cut end must be facing the street to make them easier to collect.
- There must not be any debris (soil, roots, metal, etc.) on them.
- They must be 10 cm (4 in.) or less in diameter. Larger branches are accepted at the Ecocentre (page 13).
- Branch piles must not be higher than 1.2 m and must be spread out.

RECYCLABLES



MONDAY – Between 7 a.m. and 6 p.m. – Weekly collection

INSTRUCTIONS

- Only 80-, 120- and 360-L blue rolling bins from the City are accepted.
- Only recyclables placed in the rolling bin will be collected.
- The lid must be completely closed.
- Containers must be rinsed.
- If your materials are in a bag, it must be transparent.
- Return your bin to your property after collection.

ACCEPTED MATERIALS

Before placing your items in the bin, ask yourself:
Is it a package, container or printed material?

Paper/cardboard

- telephone directories, catalogues, magazines
- boxes: cereal, tissues, frozen foods, detergent, shoes, etc.
- flat and corrugated cardboard, folded or cut-up cardboard boxes
- paper (including paper with staples or ink)
- shredded paper (in a clear bag)
- envelopes (including those with windows)
- newspapers and flyers
- paper bags
- cardboard tubes and rolls

Plastic/glass/metal

- metal cans, aluminum cans and plates
- bottles, containers and jars (with or without labels)*
- milk and juice cartons
- lids and caps
- plastic bags (that are not identified as biodegradable or compostable) **
- plastics numbered 1 to 5 and 7; look for the following symbol on the container or packaging to make sure it can be recycled:



* Remove lids and caps before placing them in your bin.

** Put all your plastic bags in one bag before placing them in the bin - this will make it easier to process them at the sorting centre. Plastic bags identified as biodegradable or compostable must go in the household waste bin.



Number 6 plastics must go in the household waste bin.
Polystyrene (Styrofoam food trays, coffee cups, etc.) must be taken to the container at Public Works for disposal (page 17).

HOUSEHOLD WASTE



REGULAR SCHEDULE*

COLLECTION EVERY OTHER WEEK

TUESDAY – Between 7 a.m and 6 p.m.

* Buildings with nine units or more and the Pointe-Claire and Valois village commercial zones have a collection every week.

SUMMER SCHEDULE

WEEKLY COLLECTION

From June 7 to August 24 – Between 7 a.m. and 6 p.m.

Sector A – TUESDAY | Sector B – WEDNESDAY

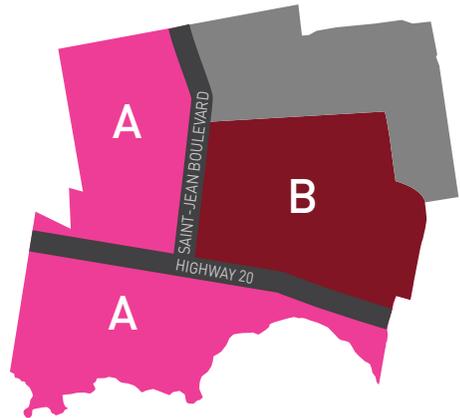
SECTOR MAP

SECTOR A – TUESDAY

The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20.

SECTOR B – WEDNESDAY

The area east of Saint-Jean Boulevard and north of Highway 20.



INSTRUCTIONS

Only household waste placed in a closed container or rolling bin will be picked up. Construction materials must be brought to an Ecocentre (page 13). Opt for a grey or black container and avoid a blue, green or brown container.

Manual collection

- Waste may be put in a reusable plastic or metal container or a rolling bin with a maximum volume of 121 L per container or bin.
- The maximum weight for each container or bin is 25 kg (55 lb.)
- A maximum of 360 L of household waste per door will be picked up at each collection.

Mechanical collection

- Waste may be put in a rolling bin with a European grip whose volume does not exceed 360 L. Visit www.pointe-claire.ca for examples.
- The rolling bin must not weigh more than 100 kg (220 lb.)
- Bins provided by the City for organic waste and recyclables cannot be used for the household waste collection.



SATURDAY – Between 9 a.m. and 4 p.m.

April 9, May 7, June 4, July 9, August 6, September 10 and October 15

50 Terra-Cotta Avenue – Public Works yard

- MULTI Card required (page 9)

Materials and items are taken to sorting centres to determine what will be reused, recycled or reclaimed. Non-recoverable waste is sent to landfill sites.

ACCEPTED MATERIALS AND ITEMS

- appliances containing halocarbons (refrigerators, freezers, air conditioners, water coolers and dehumidifiers)
- household and electrical appliances
- motorized equipment (without fuel)
- household and bulky items
- sports equipment
- upholstered items (mattresses, sofas and armchairs)
- crystal, porcelain, ceramic
- excavation materials*
- decorative cushions
- computer and electronic equipment
- ferrous and non-ferrous metals*
- tires and rims (separated)
- construction and renovation materials*
- hardwood tree waste (branches, bark, chips)
- soil, rocks and sand
- fabrics and clothing

* Maximum size: 2.4 m x 1.2 m

A document shredding service is available at the Ecocentre.
For more details, visit www.pointe-claire.ca.

AGGLOMERATION OF MONTRÉAL ECOCENTRES

This service is provided for a yearly maximum of 12 cubic metres. Beyond this amount, a fee will be charged.

Closest ecocentres :

Saint-Laurent – 3535 Sartelon Street, Saint-Laurent H4R 1E6

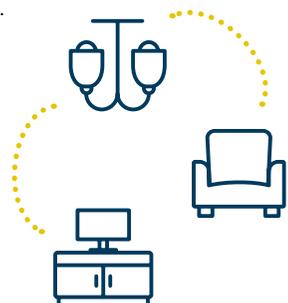
LaSalle – 7272 Saint-Patrick Street, LaSalle H8N 2W7

Hazardous household waste is accepted at agglomeration of Montréal ecocentres.

Proof of residence with address and photo required.

Information :

514-872-0384, ville.montreal.qc.ca/ecocentres.



BULKY ITEMS: DOOR-TO-DOOR COLLECTION



WEDNESDAY – Between 7 a.m. and 6 p.m.

April 6, May 4, June 1, July 6, August 3, September 7 and October 12

Caution! In Sector A, bulky items and mattresses, sofas and armchairs will be picked up on the same day, May 4, July 6 and October 12.

Please separate the items for these two collections into two separate piles, which will be recovered by two different trucks.

Bulky items are those that are too big to put in a bag, box or garbage can, excluding mattresses, box springs and sofas. These objects are recovered and reclaimed when possible.

INSTRUCTIONS

- Items should not weigh more than 100 kg (220 lb.)
- The maximum size is 1.8 by 1.8 m (6 by 6 ft.).
- Sharp or dangerous items must be made safe.
- A maximum of 10 items, or the equivalent of 5 m³ per collection for each address or multi-unit building is permitted.
- Whenever possible, materials should be tied up in bundles.

ACCEPTED ITEMS

- bathtubs, toilets, sinks
- propane barbecue grills (without the propane tank)
- electrical household appliances (except those containing coolant)
- large mirrors and sheets of glass
- carpets and pool covers (rolled)
- furniture made of wood, metal, plastic or any other materials (tables, chairs, desks, dressers, bookcases, wardrobes, filing cabinets, etc.)
- electric baseboard heaters, kitchen range hoods, hot-water tanks, etc.
- doors and windows

REFUSED ITEMS AND SOLUTIONS

- **Small electronic devices (phones, tablets, etc.)**
 - ▶ Electrobac / Ecocentre
- **Large electronic devices (televisions, computers, etc.)**
 - ▶ Ecocentre / www.recyclermeselectroniques.ca/qc
- **Construction and renovation materials** ▶ Ecocentre
- **Appliances containing halocarbons (refrigerators, freezers, etc.)** ▶ Ecocentre
- **Large upholstered items (mattresses, sofas and armchairs)**
 - ▶ Mattresses, sofas and armchairs collection / Ecocentre
- **Tires** ▶ Ecocentre

Special collection by request for a fee: 514-630-1230, tp@pointe-claire.ca

MATTRESSES, SOFAS AND ARMCHAIRS: DOOR-TO-DOOR COLLECTION



WEDNESDAY AND THURSDAY – Between 7 a.m. and 6 p.m.

Sector A – May 4, July 6 and October 12

Sector B – May 5, July 7 and October 13

Caution! In Sector A, bulky items and mattresses, sofas and armchairs will be picked up on the same day, May 4, July 6 and October 12.

Please separate the items for these two collections into two separate piles, which will be recovered by two different trucks.

SECTOR A – WEDNESDAY

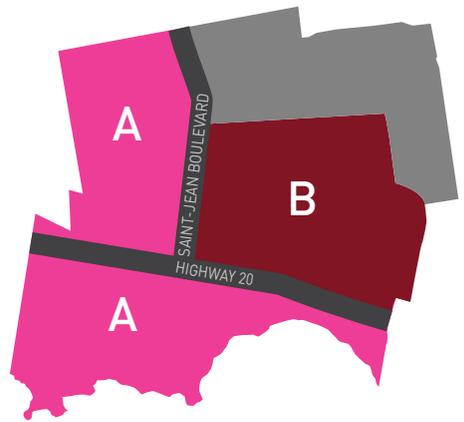
The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20

May 4, July 6 and October 12

SECTOR B – THURSDAY

The area east of Saint-Jean Boulevard and north of Highway 20

May 5, July 7 and October 13



INSTRUCTIONS

- Items should not weigh more than 100 kg (220 lb.).
- The maximum size is 1.8 m (6 ft.) by 1.8 m (6 ft.).
- A maximum of 10 items, or the equivalent of 5 m³ per collection for each address or multi-unit building is permitted.

ITEMS ACCEPTED

- mattress, box spring
- sofa, armchair, sectional
- sofa bed, futon

REFUSED ITEMS

- Pillows, cushions, rugs, and office and dining chairs are only accepted in the bulky items collection and at the Ecocentre.



Some furniture stores will collect old furniture and upholstered items when delivering new ones. Ask about this to avoid storing extra furniture between collections!

HAZARDOUS HOUSEHOLD WASTE

SATURDAY AND SUNDAY

May 7 and 8, September 17 and 18 – Between 9 a.m. and 5 p.m.
Civic-Center Avenue, in the parking lot behind City Hall



ACCEPTED MATERIALS

- adhesives, tar, epoxy, paint remover
- aerosols
- intact fluorescent tubes and compact fluorescent lightbulbs
- lead-acid car batteries
- propane tanks
- engine oil, empty containers and filters
- vegetable oils
- mercury (thermometers)
- paint (latex, alkyd, enamel)
- pesticides and fertilizer
- batteries
- pool chemicals
- cleaning and maintenance products
- turpentine, gas, fuel, thinner, alcohol

OTHER OPTIONS

- Saint-Laurent and LaSalle ecocentres: www.ville.montreal.qc.ca/ecocentres
- Éco-peinture: ecopeinture.ca
- Recycfluo: recycfluo.ca

CHRISTMAS TREE COLLECTION

WEDNESDAY – January 11, 2023 – Between 7 a.m. and 6 p.m.

- All natural trees are accepted (fir, pine, spruce, birch).
- It must be free of decorations, snow and ice.
- It must not be in a bag.
- Place it horizontally near the road.
- It must not exceed the following dimensions:
 - Trunk diameter: 13 cm (5 in.)
 - Height: 2.5 m (8 ft.)

Collected trees are turned into wood chips or compost.

FORGOT TO PUT OUT YOUR TREE?

- Trees may be brought to the Ecocentre (page 13).

COLLECTION POINTS

POLYSTYRENE (STYROFOAM)



50 Terra-Cotta Avenue – Public Works parking lot

INSTRUCTIONS

- Remove labels.
- Remove adhesive tape.
- Remove absorbent pads.
- Clean containers.

ITEMS ACCEPTED

Expanded polystyrene



Packaging for electronic and household appliances



Styrofoam cups

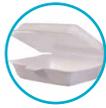


Disposable plates and bowls

Extruded polystyrene



Trays for meat, fish and poultry



Fast-food containers



egg packaging

Non-expanded polystyrene (number 6 plastic) is not accepted nor are polystyrene chips, pool toys and polyurethane insulation. These must be disposed of in the household waste bin.

CORK



Cork is collected at the following municipal buildings:

- City Hall
- Central Library
- Aquatic Centre

Only natural corks are accepted.



ELECTROBAC

Aquatic Centre

Collection of small electronic devices (obsolete or non-functional) and small ink cartridges.



ACCEPTED ITEMS*

- chargers
- cables
- peripherals
- small ink cartridges
- cell phones, digital cameras, MP3 and CD players, etc.

* Only items that fit in the bin are accepted. Placing items outside the bin is not allowed.

BATTERIES

Alkaline and cell phone batteries are collected in the following municipal buildings:

- City Hall
- Central Library
- Library – Valois Branch
- Aquatic Centre
- Bob-Birnie Arena
- Stewart Hall Cultural Centre
- Canoe Kayak Club



Only batteries that fit in the bin are accepted. Please remove batteries from bags before placing them in the bin.

DISPOSABLE SAFETY EQUIPMENT



TEMPORARY COLLECTION

Disposable masks, earplugs and safety glasses are collected at the following buildings:

- City Hall
- Central Library
- Aquatic Centre
- Bob-Birnie Arena
- Stewart Hall Cultural Centre

GRANTS

Diapers, menstrual products, bedwetting and incontinence products

HOW TO OBTAIN THE GRANT

You must fill out the request form (www.pointe-claire.ca) and return it by e-mail to tp@pointe-claire.ca or in person at the City Hall multiservice counter with the original, a photo or a scanned copy of the following documents:

- your MULTI Card (page 9)
- the bill and recent proof of payment (within the past six months for diapers and the past three months for menstrual products and incontinence products)
- the birth certificate for your child aged 24 months or under (for diapers)

Up to \$200 per child

- Amount for washable diapers, covers, inserts, swim diapers, waist extenders, training pants, waterproof bags, and fabric to make diapers

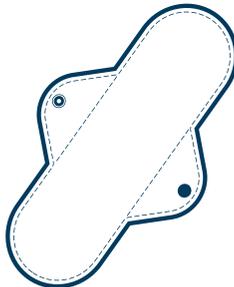
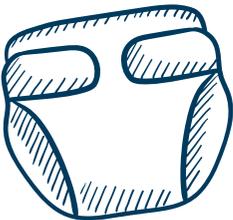
Up to \$100 per person

- Amount for menstrual underwear and cups, washable sanitary napkins and reusable tampon applicators, washable underwear and liners for urinary leaks and incontinence, waterproof bags
- Amount for fabric to make underwear and liners for urinary leaks and incontinence

For more information on eligibility for this grant, visit the City's website.

- Until a child is toilet trained, he or she will use approximately 6,000 diapers, which represents up to one tonne of waste.
- One washable diaper is equivalent to around 300 disposable diapers.

- Disposable diapers are made of plastic (derived from crude oil) and cellulose (derived from wood). For one child, this is equivalent to half a barrel of crude oil and four and a half trees. Disposable diapers also require large quantities of water to be produced.



Support local
businesses when
you can

QUICK REFERENCE GUIDE

MATERIALS AND ITEMS	SOLUTIONS
Cigarette butts	Household waste
Compact fluorescent, fluorescent, LED and CFL bulbs	RecycFluo: recycfluo.ca
Construction and renovation materials	Ecocentre
Crystal, porcelain, ceramic	Ecocentre
Dead wild animals	Household waste or contact Public Works
Diapers, incontinence underwear, sanitary napkins and tampons, cotton swabs, dental floss	Household waste Grants (page 19)
Dryer lint, dust, wax	Household waste
Fabrics and clothing	Donation bins Ecocentre
Garden hoses, blinds and carpets	Ecocentre Bulky items
Hardwood tree branches	Ecocentre Branch collection
Incandescent and halogen bulbs	Household waste
Metallic wrapping paper and bows	Household waste
Non-vegetable oils and fats	Hazardous household waste
Pet litter	Household waste
Plastic bags (bundled in one bag)	Recyclables
Plastic bags, plates and utensils identified as <i>biodegradable</i> or <i>compostable</i>	Household waste
Plastic utensils	Household waste
Plastic wrap	Recyclables
Remnants of trees (bark, chips, stumps and logs)	Ecocentre
Soil, sod rolls, rocks and sand	Ecocentre
Waxed cardboard coffee cups and lids	Household waste

For more information, use the online material search tool: www.pointe-claire.ca.