

# WASTE COLLECTION GUIDE POINTE-CLAIRE

APRIL 2024 TO MARCH 2025

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DETACHABLE  
CENTRAL  
CALENDAR



**CHANGES TO OUR  
COLLECTIONS!**

Pointe  
Claire 



# GENERAL INFORMATION FOR DOOR-TO-DOOR COLLECTIONS

## HOW TO PLACE YOUR BINS OR CONTAINERS

- Your rolling bins, waste containers, bags of leaves, bulky items and mattresses must be placed at the end of your driveway, after 6 p.m. the day before the collection or before 7 a.m. on the day of the collection itself.
- The lid on the bin must be completely closed.
- The wheels and handles of the rolling bin should face your home.
- There should be 30 cm (1 ft) of free space around the rolling bin.

## WHAT TO DO IF...

### YOUR WASTE WASN'T PICKED UP?

Make sure all the collection instructions were followed: day and time, bin positioning, type and weight of the container, materials deposited, etc. Bins provided by the City for organic waste and recyclables cannot be used for the disposal of household waste. If all instructions were followed, report the situation to Public Works the same day.

### YOU NEED A SECOND BIN OR WOULD LIKE A DIFFERENT SIZE FOR YOUR RECYCLING OR ORGANIC WASTE BIN?

Consult the desired collection page on the website to find out which sizes are available. You can then visit the *Online Requests* section to submit your request.

## YOUR BIN PROVIDED BY THE CITY IS DAMAGED?

You can submit a request on the City's website to have it repaired or replaced.

Go to the Online Requests page of the website **pointe-claire.ca** or scan the following QR code to access the online form.

To make your request, have:



A PHOTO OF THE  
DAMAGED BIN



THE SERIAL NUMBER FROM  
THE SIDE OF THE BIN



YOUR CONTACT INFORMATION



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**pointe-claire.ca**

Public Works, **tp@pointe-claire.ca**



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## CHANGES HAVE BEEN MADE TO SOME OF OUR COLLECTIONS

Following the adoption of our Strategic Plan, the City of Pointe-Claire is implementing several initiatives to reach its objectives for our community's ecological transition. This year you will notice changes to our collections, which are designed to reduce our ecological footprint and facilitate collection operations.

Recyclables will now be collected on Thursdays, while organic materials will continue to be collected on Mondays. Having these collections on separate days will render this service more efficient and make the schedule easier to follow.

Pointe-Claire citizens have access to the agglomeration of Montréal's ecocentres, those closest are located in LaSalle and Saint-Laurent. Along with this service, the City offers local ecocentre services on four separate occasions, the dates and details of which are presented later in this guide.

You'll also notice in this guide that the collection of *Mattresses, Sofas and Armchairs* has now become the collection of *Mattresses and Box Springs*. This change is due to the fact that less than 10% of recovered sofas and armchairs can be recycled, with most ending up in a landfill. Citizens can make efforts to repurpose these items, or they can otherwise be collected with household waste.

By taking advantage of the various collections and the different collection points to properly dispose of your waste as well as items you no longer want, you're playing your part in reducing the number of objects that end up in landfills. In addition to the collections, there are numerous sharing and resale websites and applications available to avoid throwing out items that could be of use to someone else. By taking these steps, we can all play a role in reducing our ecological footprint.

Together, our individual and collective actions will enhance our community's ecological resilience. Good waste management is everyone's business!



The Green Squad returns for the summer of 2024 to help with the waste management. These students will be working throughout the City to speak with citizens about proper sorting and waste management advice.





**SATURDAY** – Between 9 a.m. and 4 p.m.  
May 11, July 13, September 14 and October 19

## 50 Terra-Cotta Avenue – Public Works yard

- MULTI Card required

Materials and items are taken to sorting centres to determine what will be reused, recycled or reclaimed. Non-recoverable waste is sent to landfill sites.

## AGGLOMERATION OF MONTRÉAL ECOCENTRES

This service is provided all year-round, free of charge, to citizens for a yearly maximum of 12 m<sup>3</sup>. Beyond this volume, a fee will be charged.

Please note that, hazardous household waste is accepted at the agglomeration of Montréal ecocentres.

3535 Sartelon Street, Saint-Laurent  
7272 Saint-Patrick Street, LaSalle

Proof of residence with address and photo required.

Information: 514-872-0384, [montreal.ca/en/topics/ecocentres](https://montreal.ca/en/topics/ecocentres)

Only the rolling bins provided by the City are accepted for the collection of organic and recyclable materials.

## ORGANIC WASTE



**MONDAY** – Between 7 a.m. and 6 p.m. – Weekly collection

Plastic bags, utensils, dishes and coffee pods, even if they are identified as biodegradable or compostable, are not accepted. **Materials placed outside the bin will not be collected.**

For instructions related to this collection, for example, the maximum weight related to each size bin, materials that are accepted and tips to avoid any problems, consult the City's website: [pointe-claire.ca/en/organic-waste](https://pointe-claire.ca/en/organic-waste)

## RECYCLABLES



**THURSDAY** – Between 7 a.m. and 6 p.m. – Weekly collection

NEW  
COLLECTION  
DAY

Only plastics 1, 2, 3, 4, 5 and 7 are accepted in the collection of recyclable materials. Locate the number on your container or packaging to make sure it is recyclable. Plastic number 6 must be thrown out with household waste.

If you place materials in a bag before putting them in the bin, the bag must be transparent in order to see the items it contains. **Materials placed outside the bin will not be collected.**

For instructions related to this collection, for example, the maximum weight related to each size bin, and to find out which materials are accepted, consult the City's website: [pointe-claire.ca/en/recyclable-materials](https://pointe-claire.ca/en/recyclable-materials)



# SEASONAL LEAF COLLECTION

**MONDAY** – Between 7 a.m. and 6 p.m. – Bi-weekly collection

**SPRING** – April 15 and 29,  
May 13 and 27 and June 10

**FALL** – October 7 and 21,  
November 4 and 18 and December 2

Outside of these collection dates, leaves must be placed in the green rolling bin. There is no curbside collection of bags outside the predetermined dates, due to the mechanical collection.

## PERMITTED CONTAINERS

- 80, 120 and 240 L organic waste rolling bins provided by the City;
- Reusable containers with a maximum volume of 100 L;
- Cardboard boxes;
- Paper bags only (with or without cellulose film).

## LEAF AND GRASS RECYCLING

This environmentally friendly practice involves leaving shredded fallen leaves and grass clippings on the ground after mowing so that they can break down into the soil. Leaves and grass are natural fertilizers for your lawn and flower beds!

# BRANCH COLLECTION

From May 1 to October 31

Kindly note that we do not take requests to collect branches. Our teams circulate throughout the City according to predetermined routes for more efficient collection. Please allow 21 days for this collection.

## INSTRUCTIONS

- Branches must be placed at the curb.
- The cut end of the branches must face the street to facilitate the pick-up.
- They must be cleaned of any debris (soil, roots, metal, etc.).
- Their diameter must not exceed 10 cm (4 in). Larger branches are accepted at the ecocentres.
- Branch piles must not exceed 1.2 m (4 feet) in height and must be spread out instead of stacked.
- Contractors are responsible for collecting any wood or branches they pruned or felled.

**FOR MORE INFORMATION ON COLLECTIONS,  
PLEASE CONSULT THE CITY'S WEBSITE**  
([pointe-claire.ca/en/collections](https://pointe-claire.ca/en/collections))





**REGULAR SCHEDULE\*** – Collection every other week

**TUESDAY** – Between 7 a.m. and 6 p.m.

\* Buildings with nine units or more and the Pointe-Claire and Valois villages commercial zones have a collection every week.

**SUMMER SCHEDULE** – Weekly collection

**From June 4 to August 21** – Between 7 a.m. and 6 p.m.

**Sector A – TUESDAY** | **Sector B – WEDNESDAY**

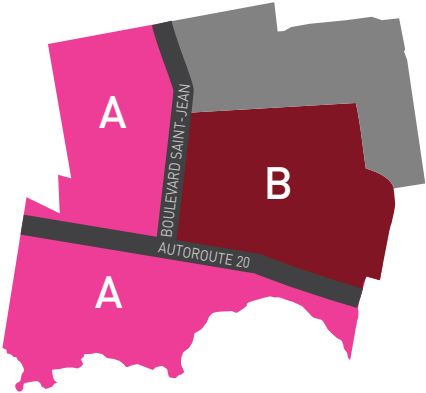
SECTOR MAP

SECTOR A – TUESDAY

The entire area west of Saint-Jean Boulevard and the entire area south of Highway 20.

SECTOR B – WEDNESDAY

The area east of Saint-Jean Boulevard and north of Highway 20.



INSTRUCTIONS

Citizens are responsible for obtaining a container or bin for this collection. We recommend you select a bin that is grey or black. Bins must not be blue, green or brown.

Only household waste placed in a closed container or in a rolling bin will be collected. Bulky items are not accepted within the household waste collection with the exception of sofas and armchairs. Electronic appliances, articles with refrigerant gas and construction waste are not collected, these items may be brought to an ecocentre.

Only bins with a European grip are accepted for the mechanized collection. For all the details, visit [pointe-claire.ca/en/household-waste](https://pointe-claire.ca/en/household-waste)

FOR MANUAL COLLECTION

- Materials may be placed in a reusable plastic or metal container, or in a rolling bin, with a maximum volume of 121 L.
- A maximum of 360 L or three (3) bags of household waste is collected per door per collection.
- There are maximum weights related to each bin format, consult the website for details.

FOR MECHANIZED COLLECTION

- Materials must be placed in a rolling bin with a European handle, with a maximum volume of 360 L. Visit [pointe-claire.ca](https://pointe-claire.ca) for examples.
- Bins provided by the City for organic materials and for recyclable materials cannot be used for household waste collection.
- There are maximum weights related to each bin format, consult the website for details.



## BULKY ITEMS: DOOR-TO-DOOR COLLECTION



**WEDNESDAY** – Between 7 a.m. and 6 p.m.

**April 10, May 8, June 12, July 10, August 14, September 11 and October 9**

Before throwing away an item that may still be useful, we encourage you to post it on sharing or resale site.

- Bulky items are those that are too big to put in a bag, box or garbage can, excluding mattresses and box springs, which they have their own separate collection.
- A maximum of 10 items are accepted per collection.
- The weight of each item must not exceed 220 lb (100 kg), and the maximum dimensions are 1.8 m (6 feet) by 1.2 m (4 feet).
- Note that electronic devices, appliances containing halocarbons, such as refrigerators, and construction materials are not accepted. You can bring these materials to an ecocentre.
- Bulky items will not be picked up during the household waste collection.

## MATTRESSES AND BOX SPRINGS: DOOR-TO-DOOR COLLECTION



**WEDNESDAY OR THURSDAY** – Between 7 a.m. and 6 p.m.

**Sector A** – Wednesday: May 1, July 3 and October 2

**Sector B** – Thursday: May 2, July 4 and October 3

Mattresses or futons are accepted in this collection. Please note that sofas, armchairs and other upholstered items, not including mattresses and box springs, can be disposed of during your household waste collection. You may also post them on exchange or resale sites.

## HAZARDOUS HOUSEHOLD WASTE



**SATURDAY AND SUNDAY** – Between 9 a.m. and 5 p.m.

**May 4 and 5, September 14 and 15**

Civic-Center Avenue, in the parking lot behind City Hall.

**Hazardous household waste must never be thrown out into nature, into the sewers or included with household waste or recyclables.**

Consult the City's website for the list of materials accepted.

Outside of these collections, you can bring your hazardous household waste to the agglomeration of Montréal ecocentres.



# PERMANENT COLLECTION POINTS

## DID YOU KNOW THAT...

### THE CITY HAS SEVERAL PERMANENT COLLECTION POINTS FOR THE MANAGEMENT OF YOUR RESIDUAL MATERIALS?

You can dispose of polystyrene (styrofoam), small electronics, batteries and cork.

### CONSULT THE CITY'S WEBSITE FOR THE LOCATIONS.

For information regarding the different collections, the collection rules as well as the lists of materials accepted, consult the City's website ([pointe-claire.ca/en/collections/](http://pointe-claire.ca/en/collections/))



## CHRISTMAS TREES



**FRIDAY – Between 7 a.m. and 6 p.m. – January 10**

All natural trees are accepted (fir, pine, spruce, birch). The tree must be free of decorations and not be in a bag. It is important that the tree be accessible and not buried under the snow or ice. We recommend that you place it on the curb in front of your home the day before the collection.



Consult the *Search by Material* tool on the City's website to help you discover how to dispose of items: [pointe-claire.ca](http://pointe-claire.ca)